



Trillium Community Health Plan
CAHPS® 5.0 Medicaid Survey

Banner Book Report

June 2017
Measurement Year 2016



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METHODOLOGY

Introduction

This banner book report summarizes the results of the 2017 CAHPS® Medicaid survey of Trillium Community Health Plan members. Trillium Community Health Plan is one of 16 health plans that participated in the survey. The survey was administered over a twelve-week period using a mixed-mode (mail and telephone) six-wave protocol. This protocol consisted of a pre-notification letter, an initial survey mailing and reminder postcard to all respondents, followed by a second survey mailing and reminder postcard to non-respondents. Phone follow-up was conducted for members who had not responded to the mailings. Respondents were surveyed in English and Spanish. DataStat administered the survey under contract with the Oregon Health Authority.

Survey Milestones

Pre-notification letters mailed:	January 5, 2017
1st mailing of survey packets:	January 12, 2017
1st mailing of reminder postcards:	January 19, 2017
2nd mailing of survey packets:	February 9, 2017
2nd mailing of reminder postcards:	February 16, 2017
Phone follow-up start:	March 8, 2017
Mail and phone field terminated:	April 6, 2017

Sampling

The sampling plan for the adult and child surveys called for a random sample of 900 eligible members per CCO in each age group. The state elected to sample 1800 members from each age group of the Open Card population. Adults were defined as members aged 18 years or older and children as 17 years old or younger, both as of November 30, 2016. To be eligible, members had to have been enrolled in Oregon Health Plan for at least six months as of November 30, 2016. The final selected sample consisted of 16,200 adult OHP enrollees and 16,200 child OHP enrollees.

Questionnaires

The instruments selected for the survey were adaptations of the CAHPS® 5.0 adult and child core questionnaires for use in assessing the performance of CCOs. CAHPS® supplemental questions as well as OHP-specific items were added to the instruments.

Selection of Cases for Analysis

Surveys were considered complete if respondents did not say 'No' to Q1 and if they provided a valid response to at least one non OHP-specific question.

Composites, Overall Ratings, and Measures for Reporting

In addition to responses by individual question, the CAHPS® 5.0 questionnaire yields several types of results for reporting. *Composite scores* summarize responses in key areas of member experience. Five composites are calculated for the adult and child instruments: *Getting Needed Care*, *Getting Care Quickly*, *How Well Doctors Communicate*, and *Health Plan Customer Service*, and *Shared Decision Making*. Global or overall ratings measure respondents' assessments, using a scale of 0 to 10, of their health plan, health care, personal doctor, and specialist. In the child questionnaire, an additional set of three *Reporting Measures* are possible. These measures cover topics called *Access to Specialized Services*, *Family Centered Care*, and *Coordination of Care*.

The questions for each composite, overall rating, and reporting measure are listed below, with their locations in the adult and child questionnaires, respectively, as well as the topics addressed by the item.

Composite: Getting Needed Care

Q14/15. Got care, tests or treatment you thought you needed

Q25/46. Getting appointments with specialists

Composite: Getting Care Quickly

Q4/4. Got care for illness/injury/condition as soon as you thought you/child needed

Q6/6. Got an appt. for routine care as soon as you thought you/child needed

Composite: How Well Doctors Communicate

Q17/32. Personal doctor explained things in a way that was easy to understand

Q18/33. Personal doctor listened carefully to you

Q19/34. Personal doctor showed respect for what you had to say

Q20/37. Personal doctor spent enough time with you/your child

Composite: Customer Service

Q31/50. Health plan's customer service gave needed information or help

Q32/51. Treated with courtesy and respect by health plan's customer service staff

Composite: Shared Decision Making

Q10/11. Doctor talked about reasons you might want to take a medicine

Q11/12. Doctor talked about reasons you might not want to take a medicine

Q12/13. Doctor talked about what you thought was best for you when discussing a medication

Rating Questions

Q13/14. Rating of all health care

Q23/41. Rating of personal doctor

Q27/47. Rating of specialist doctor

Q35/54. Rating of health plan

Composite: Access to Specialized Services (Child only)

Q--/20. Getting special medical equipment or devices for your child

Q--/23. Getting special therapy (physical, occupational, speech) for your child

Q--/26. Getting treatment or counseling for your child

Composite: Family Centered Care: Personal Doctor Who Knows Child (Child only)

Q--/38. Child's personal doctor talked with you about how child is feeling, growing, behaving

Q--/43. Child's personal doctor understands how child's health conditions affect child's day-to-day life

Q--/44. Child's personal doctor understands how child's health conditions affect family's day-to-day life

Composite: Coordination of Care for Children with Chronic Conditions (Child only)

Q--/18. Got help contacting school and daycare from someone at health plan or doctor's office

Q--/29. Got help coordinating care among providers from someone at health plan or doctor's office

Comparisons, Statistical Testing, Scoring, and Weighting

In the tables, results are presented for all questionnaire items, reporting measures, and composites, by OHP overall, age category, race/ethnicity, health status, and gender. If any demographic subgroup has fewer than 11 respondents then the data in that demographic subgroup are suppressed, no cases will be presented in the column. Suppressed banner points are marked with a '###' on the banner point label. Some banner points have zero respondents, these banner points are marked with a '#' on the banner point label.

Significance testing was conducted between the CCO results and the overall OHP results, and the plan demographic subgroup results. Statistically significant differences were determined with binomial and t-tests, using a significance level of .05 or less. Tests were considered valid when the number of cases used to compute the score was 50 or greater and there was non-zero variation in the tested groups. The symbol '~' is used to indicate the test was not valid. For comparisons with statistically significant differences, a star (*) is found to the right of the relevant percentage in the table.

For rating, composite, and reporting measure questions, responses grouped together as scores offer a means of comparing performance across plans and other subgroups. Scores are usually designed to capture respondents' positive experiences. Thus, in rating questions, for example, responses of 8, 9, or 10 represent a positive experience, as do responses of 'Usually' or 'Always' to questions that make up the composites and most of the reporting measures. To make these scores easily available to users, positive responses have been set apart in the banner tables and labelled as 'Nets'. A net score preceded by '#' signifies the most inclusive grouping (i.e. 8, 9, and 10), whereas a net score preceded by the label 'Score 2' represents the least inclusive grouping (i.e. 9 and 10).

Data presented in the banner books were weighted to reflect each plan's actual distribution in the total eligible population. A weight unique to each health plan and age category (adults and children) was constructed by applying the percentage of members by plan in the population to the corresponding percentages in the completed cases.

Sample Disposition

Category	Adult		Child	
	Trillium Community Health Plan	Overall	Trillium Community Health Plan	Overall
**First mailing - sent	900	16200	900	16200
*First mailing - usable survey returned	161	2801	128	2168
Second mailing - sent	721	13319	744	13616
*Second mailing - usable survey returned	64	978	41	886
*Phone - usable surveys	65	1303	126	2255
Total - usable surveys	290	5082	295	5309
†Ineligible: According to population criteria‡	16	346	11	200
†Ineligible: Deceased	0	31	0	0
†Ineligible: Mentally or physically unable to complete survey	5	195	0	0
†Ineligible: Language barrier	2	64	0	59
Incorrect address AND incorrect phone number	45	848	35	710
Refusal/Returned survey blank	44	672	57	829
Nonresponse - Unavailable by mail or phone	498	8962	502	9093
Adjusted Response Rate	33.1%	32.7%	33.2%	33.3%

*Included in response rate numerator

†Excluded from adjusted response rate denominator

‡Population criteria: The designated respondent must be enrolled in the health plan and meet the age requirements of the survey methodology.

Note: *Adjusted Response Rate = Total Usable Surveys / Total Eligible Cases*

Response/Non-Response Comparison

Presented below is a comparison, by age and gender within each age category, of respondents and non-respondents, all of whom were part of the random sample for the Oregon CAHPS© 2017 survey.

Non-Respondents are members or member proxys who decided not to participate in the study by mail or phone. This group includes two types of non-respondents:

- 1) Members who passively refused by not returning the questionnaire mailed to their household and/or not answering questions over the phone.
- 2) Members who actively refused, either by contacting DataStat or by declining to participate when DataStat attempted to reach them by phone.

The category labeled **Respondents** includes members or member proxys who completed the questionnaire either by mail or phone.

Adult

Gender / Age	Non-Respondents	Respondents	Difference
Male	226 44.5%	131 45.2%	0.68%
Female	282 55.5%	159 54.8%	-0.68%
18-24	93 18.3%	28 9.7%	-8.65%
25-34	145 28.5%	56 19.3%	-9.23%
35-44	102 20.1%	55 19.0%	-1.11%
45-54	80 15.7%	57 19.7%	3.91%
55-64	67 13.2%	84 29.0%	15.78%
65-74	13 2.6%	8 2.8%	0.20%
75 or Older	8 1.6%	2 0.7%	-0.89%

Child

Gender / Age	Non-Respondents	Respondents	Difference
Male	270 52.0%	157 53.2%	1.20%
Female	249 48.0%	138 46.8%	-1.20%
<3	97 18.7%	60 20.3%	1.65%
4-7	129 24.9%	65 22.0%	-2.82%
8-12	148 28.5%	100 33.9%	5.38%
13 or older	145 27.9%	70 23.7%	-4.21%

Q1 OUR RECORDS SHOW THAT YOU ARE NOW IN <HEALTH PLAN>. IS THAT RIGHT?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD			
									WHTE	##	##	#	##	##	TI	IC	IC	&		
																		&		
																		POOR		
																		MALE		
																		MALE		
Q1																				
YES	289	5060	28	51	53	51	78	11	225					18	16	255	192	83	122	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%	~	~	~	~	~100%	100%	100%	100%	100%	100%	100%
NOT ANSWERED	1	22					1		1						1		1		1	
VALID CASES	289	5060	28	51	53	51	78	11	225					18	16	255	192	83	122	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q3 IN THE LAST 6 MONTHS, DID YOU HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER				
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE		
Q3 YES	123 43%	2017 41%	9 32%	23 46%	25 47%	22 43%	34 44%	5 45%	98 44%	~	~	~	~	~	12 67%	3 20%	115 45%	76 40%	43 52%	49 40%	70 46%	
NO	160 57%	2921 59%	19 68%	27 54%	28 53%	29 57%	44 56%	6 55%	126 56%	~	~	~	~	~	6 33%	12 80%	139 55%	114 60%	40 48%	73 60%	81 54%	
NOT ANSWERED	7	144	1		1		2								1	2	2	1	1	2		
VALID CASES	283	4938	28	50	53	51	78	11	224							18	15	254	190	83	122	151
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226							18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%	100%	100%

Q4 IN THE LAST 6 MONTHS, WHEN YOU NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOU GET CARE AS SOON AS YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2	18	25	35	45	55	65	BLCK	AS-	NATV	AMER				EX &				
	TCH	OHP	TO	TO	TO	TO	TO	AND	OR	AFR-	IAN	HAW/	IND/		NOT	VERY	GOOD	FAIR		
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	&	&	
																	GOOD	POOR	MALE	MALE
Q4																				
NEVER	4	42		3			1		2					1		4	2	2	2	2
	4%	2%		~ 13%~			~ 4%~		2%~					9%~		~ 4%~	3%~	5%~	5%~	3%~
SOMETIMES	14	268		4	4	1	4	1	14							14	7	7	7	7
	13%	15%		~ 17%~	18%~	5%~	14%~	33%~	16%~							~ 14%~	10%~	19%~	18%~	10%~
USUALLY	30	466		3	6	2	9	8	22					5		28	20	7	7	21
	28%	26%		38%~	26%~	9%~	43%~	29%~	25%~					~ 45%~		~ 27%~	29%~	19%~	18%~	31%~
ALWAYS	61	1045		5	10	16	11	15	2	49				5	2	57	40	21	23	37
	56%	57%		63%~	43%~	73%~	52%~	54%~	67%~	56%~				~ 45%~	100%~	55%~	58%~	57%~	59%~	55%~
#ALWAYS + USUALLY (NET)	91	1511		8	16	18	20	23	2	71				10	2	85	60	28	30	58
	83%	83%		100%~	70%~	82%~	95%~	82%~	67%~	82%~				~ 91%~	100%~	83%~	87%~	76%~	77%~	87%~
TOP BOX SCORE	61	1045		5	10	16	11	15	2	49				5	2	57	40	21	23	37
	56%	57%		63%~	43%~	73%~	52%~	54%~	67%~	56%~				~ 45%~	100%~	55%~	58%~	57%~	59%~	55%~
NOT ANSWERED	14	196		1		3	1	6	2	11				1	1	12	7	6	10	3
VALID CASES	109	1821		8	23	22	21	28	3	87				11	2	103	69	37	39	67
NUMBER OF RESPONDENTS	123	2017		9	23	25	22	34	5	98				12	3	115	76	43	49	70
	100%	100%		100%	100%	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q3 = YES]

Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&	FE-		
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE	
Q5																					
YES	203 72%	3365 68%	14 50%~	31 62%	43 81%	38 75%	59 75%	10 91%~	159 71%	~	~	~	~	~	15 83%~	10 67%~	184 72%~	132 69%	65 79%	81 66%	115 76%
NO	79 28%	1561 32%	14 50%~	19 38%	10 19%	13 25%	20 25%	1 9%~	65 29%	~	~	~	~	~	3 17%~	5 33%~	70 28%~	59 31%	17 21%	41 34%	36 24%
NOT ANSWERED	8	156		1					2						1	2	1	2	1	2	
VALID CASES	282	4926	28	50	53	51	79	11	224					18	15	254	191	82	122	151	
NUMBER OF RESPONDENTS	290 100%	5082 100%	28 100%	51 100%	53 100%	51 100%	79 100%	11 100%	226 100%					18 100%	16 100%	256 100%	192 100%	84 100%	123 100%	153 100%	

Q6 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC AS SOON AS YOU NEEDED?

	BANT OT1	BANT OT2	AGE					RACE					ETHNICITY	HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	NATV AS- IAN ##	AMER HAW/ IND/ PAC ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	MALE	FE- MALE	
Q6 NEVER	9 5%	83 3%		3 ~ 10%~	1 3%~	1 3%~	3 5%	6 4%~					1 7%~		8 5%~	4 3%	4 6%	3 4%	5 5%
SOMETIMES	41 21%	590 19%	3 21%~	11 37%~	10 25%~	7 19%~	8 14%	1 13%~	27 18%~				3 21%~	7 70%~	32 18%~	26 21%	14 22%	18 23%	21 19%
USUALLY	58 30%	884 29%	4 29%~	7 23%~	10 25%~	8 22%~	21 37%	3 38%~	46 30%~				5 36%~	1 10%~	53 30%~	37 30%	18 29%	23 30%	31 28%
ALWAYS	85 44%	1472 49%	7 50%~	9 30%~	19 48%~	20 56%~	25 44%	4 50%~	72 48%~				5 36%~	2 20%~	82 47%~	57 46%	27 43%	33 43%	52 48%
#ALWAYS + USUALLY (NET)	143 74%	2356 78%	11 79%~	16 53%~	29 73%~	28 78%~	46 81%	7 88%~	118 78%~				10 71%~	3 30%~	135 77%~	94 76%	45 71%	56 73%	83 76%
TOP BOX SCORE	85 44%	1472 49%	7 50%~	9 30%~	19 48%~	20 56%~	25 44%	4 50%~	72 48%~				5 36%~	2 20%~	82 47%~	57 46%	27 43%	33 43%	52 48%
NOT ANSWERED	10	336		1	3	2	2	2	8				1		9	8	2	4	6
VALID CASES	193	3029	14	30	40	36	57	8	151				14	10	175	124	63	77	109
NUMBER OF RESPONDENTS	203	3365	14	31	43	38	59	10	159				15	10	184	132	65	81	115
	100%	100%	100%	100%	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q5 = YES]

Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOU WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID YOU GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE FOR YOURSELF?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK##	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE		
Q7 NONE	72 26%	1242 26%	13 46%	17 35%	13 25%	9 18%	17 22%	2 18%	55 25%	~	~	~	~	~	22%	4 47%	7 24%	62 28%	54 19%	16 13%	38 31%	33 22%
1 TIME	51 18%	927 19%	2 7%	7 14%	7 13%	9 18%	19 24%	1 9%	37 17%	~	~	~	~	~	17%	3 20%	42 17%	35 18%	11 13%	24 20%	21 14%	
2	59 21%	878 18%	9 32%	11 22%	11 21%	10 20%	13 16%	5 45%	50 22%	~	~	~	~	~	22%	4 20%	3 22%	56 23%	44 17%	14 13%	22 18%	37 25%
3	35 12%	581 12%	1 4%	2 4%	10 19%	9 18%	12 15%	~	28 13%	~	~	~	~	~	17%	3 7%	1 13%	34 13%	20 11%	15 18%	16 13%	19 13%
4	18 6%	402 8%	2 7%	4 8%	3 6%	3 6%	6 8%	~	13 6%	~	~	~	~	~	11%	2 7%	1 7%	16 6%	10 5%	8 10%	7 6%	11 7%
5 TO 9	30 11%	571 12%	~	8 16%	5 9%	6 12%	8 10%	2 18%	26 12%	~	~	~	~	~	11%	2 ~	28 11%	18 9%	11 13%	9 7%	20 13%	
10 OR MORE TIMES	17 6%	248 5%	1 4%	~	4 8%	5 10%	4 5%	1 9%	15 7%	~	~	~	~	~	~	~	16 6%	9 5%	8 10%	6 5%	10 7%	
NOT ANSWERED	8	233	~	2	~	~	~	~	2	~	~	~	~	~	~	1	2	2	1	1	2	
VALID CASES	282	4849	28	49	53	51	79	11	224	~	~	~	~	~	~	18	15	254	190	83	122	151
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226	~	~	~	~	~	~	18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%	~	~	~	~	~	~	100%	100%	100%	100%	100%	100%	100%

Q8 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE	
Q8 #YES	161 77%	2535 72%	12 80%~	25 78%~	34 85%~	31 74%~	44 71%~	8 100%~	133 79%~	~	~	~	~	~	11 79%~	4 50%~	150 79%~	112 83%*	45 67%*	64 77%	92 78%
NO	48 23%	984 28%	3 20%~	7 22%~	6 15%~	11 26%~	18 29%	~	35 21%~	~	~	~	~	~	3 21%~	4 50%~	41 21%~	23 17%*	22 33%*	19 23%	26 22%
NOT ANSWERED	1	88						1	1							1	1			1	
VALID CASES	209	3519	15	32	40	42	62	8	168					14	8	191	135	67	83	118	
NUMBER OF RESPONDENTS	210	3607	15	32	40	42	62	9	169					14	8	192	136	67	84	118	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q9 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2													ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	VERY				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			IC	IC	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-			&	&			
									WHTE	##	##	#	##	##	TI		GOOD	POOR			
																	MALE	MALE			
Q9																					
YES	117	1857	9	16	21	24	37	4	94					9	2	108	72	40	43	69	
	56%	53%	60%~	50%~	53%~	57%~	60%	50%~	56%~	~	~	~	~	~	64%~	25%~	57%~	53%	60%	52%	58%
NO	92	1655	6	16	19	18	25	4	74					5	6	83	63	27	40	49	
	44%	47%	40%~	50%~	48%~	43%~	40%	50%~	44%~	~	~	~	~	~	36%~	75%~	43%~	47%	40%	48%	42%
NOT ANSWERED	1	95							1							1	1			1	
VALID CASES	209	3512	15	32	40	42	62	8	168					14	8	191	135	67	83	118	
NUMBER OF RESPONDENTS	210	3607	15	32	40	42	62	9	169					14	8	192	136	67	84	118	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q10 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT TO TAKE A MEDICINE?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER				
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD &	FAIR & POOR	MALE	FE-MALE		
Q10 #YES	104 90%	1690 93%	8 89%~	14 93%~	19 90%~	22 92%~	34 92%~	3 75%~	84 90%~	~	~	~	~	~	8 89%~	2 100%~	97 91%~	67 94%~	35 88%~	38 88%~	63 93%~	
NO	11 10%	121 7%	1 11%~	1 7%~	2 10%~	2 8%~	3 8%~	1 25%~	9 10%~	~	~	~	~	~	1 11%~	~	10 9%~	4 6%~	5 13%~	5 12%~	5 7%~	
NOT ANSWERED	2	46	1						1						1		1					
VALID CASES	115	1811	9	15	21	24	37	4	93							9	2	107	71	40	43	68
NUMBER OF RESPONDENTS	117 100%	1857 100%	9 100%	16 100%	21 100%	24 100%	37 100%	4 100%	94 100%							9 100%	2 100%	108 100%	72 100%	40 100%	43 100%	69 100%

[ASKED IF Q7 >= 1 TIME AND Q9 = YES]

Q11 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT TO TAKE A MEDICINE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	HIS-	&	&			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE		
									WHTE	##	##	#	##	##	TI				FE-		
																			MALE		
Q11																					
#YES	86	1346	8	11	16	20	22	4	69					7	1	79	51	32	32	50	
	74%	74%	89%~	73%~	76%~	83%~	59%~	100%~	74%~	~	~	~	~	~	78%~	50%~	74%~	72%~	80%~	74%~	74%~
NO	30	462	1	4	5	4	15		24					2	1	28	20	8	11	18	
	26%	26%	11%~	27%~	24%~	17%~	41%~		26%~	~	~	~	~	~	22%~	50%~	26%~	28%~	20%~	26%~	26%~
NOT ANSWERED	1	49		1					1						1	1				1	
VALID CASES	116	1808	9	15	21	24	37	4	93					9	2	107	71	40	43	68	
NUMBER OF RESPONDENTS	117	1857	9	16	21	24	37	4	94					9	2	108	72	40	43	69	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q9 = YES]

Q12 WHEN YOU TALKED ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOU?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	NATV AS- IAN ##	AMER HAW/ IND/ PAC ALSK #	OTHR MUL- TI ##	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE- MALE	
Q12 #YES	88 78%	1378 77%	8 89%~	12 80%~	18 90%~	22 92%~	21 58%~	3 75%~	75 81%~	~	~	~	~	~	5 56%~	2 100%~	82 78%~	58 82%~	26 68%~	33 79%~	52 78%~
NO	25 22%	420 23%	1 11%~	3 20%~	2 10%~	2 8%~	15 42%~	1 25%~	18 19%~	~	~	~	~	~	4 44%~	~	23 22%~	13 18%~	12 32%~	9 21%~	15 22%~
NOT ANSWERED	4	59		1	1		1		1							3	1	2	1	2	
VALID CASES	113	1798	9	15	20	24	36	4	93					9	2	105	71	38	42	67	
NUMBER OF RESPONDENTS	117	1857	9	16	21	24	37	4	94					9	2	108	72	40	43	69	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q7 >= 1 TIME AND Q9 = YES]

Q13 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE					RACE						ETHNICITY	HEALTH STATUS		GENDER			
	TCH TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q13 WORST HEALTH CARE POSSIBLE	1 0.5%	19 0.5%	~	1 3%	~	~	~	~	~	~	~	~	~	~	~	1 ~0.5%	1 ~0.7%	~	~	1 ~0.8%
01	1 0.5%	22 0.6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
02	1 0.5%	39 1%	~	~	~	~	1 2%	1 ~0.6%	~	~	~	~	~	~	~	1 ~0.5%	1 ~1%	~	~	1 ~0.8%
03	3 1%	63 2%	~	1 3%	1 3%	1 2%	~	3 2%	~	~	~	~	~	~	3 ~2%	3 ~2%	~	~	1 1%	2 2%
04	9 4%	95 3%	1 7%	2 6%	~	1 2%	3 5%	4 2%	~	~	~	~	~	1 7%	2 25%	5 3%	3 2%	5 7%	3 4%	4 3%
05	12 6%	234 7%	~	1 3%	2 5%	3 7%	5 8%	1 13%	10 6%	~	~	~	~	1 7%	1 13%	11 6%	3 2%*	9 13%*	3 4%	9 8%
06	10 5%	215 6%	~	~	4 10%	1 2%	2 3%	2 25%	7 4%	~	~	~	~	1 7%	9 ~5%	7 5%	2 3%	4 5%	5 4%	
07	30 14%	442 13%	1 7%	9 28%	10 25%	2 5%	6 10%	21 13%	~	~	~	~	~	2 ~14%	2 25%	25 13%	18 13%	10 15%	12 14%	16 14%
08	47 23%	779 22%	4 27%	7 22%	12 30%	10 24%	13 21%	1 13%	44 26%	~	~	~	~	2 ~14%	47 ~25%	35 26%	11 16%	18 22%	29 25%	
09	36 17%	592 17%	20 13%	4 10%	4 10%	11 26%	11 18%	1 13%	27 16%	~	~	~	~	3 ~21%	2 25%	32 17%	25 19%	11 16%	17 20%	18 15%
BEST HEALTH CARE POSSIBLE	58 28%	1011 29%	6 40%	7 22%	7 18%	13 31%	21 34%	3 38%	51 30%	~	~	~	~	4 ~29%	1 13%	57 30%	40 30%	18 27%	25 30%	33 28%
#8-10 (NET)	141 68%	2382 68%	13 87%	18 56%	23 58%	34 81%	45 73%	5 63%	122 73%	~	~	~	~	9 ~64%	3 38%	136 71%	100 74%*	40 60%	60 72%	80 68%

Continued

Q13 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC- ITY		HEALTH STATUS		GENDER		
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV ILND	AMER IND/ PAC ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE	
9-10 (NET)	94 45%	1603 46%	9 60%~	11 34%~	11 28%~	24 57%~	32 52%	4 50%~	78 46%~	~	~	~	~	~	7 50%~	3 38%~	89 47%~	65 48%	29 43%	42 51%	51 43%
NOT ANSWERED	2	96					1	1								1	1			1	
VALID CASES	208	3511	15	32	40	42	62	8	168					14	8	191	135	67	83	118	
NUMBER OF RESPONDENTS	210	3607	15	32	40	42	62	9	169					14	8	192	136	67	84	118	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	
MEAN	7.97	7.94	8.67	7.53	7.72	8.36	8.16	8.00	8.16					8.00	6.88	8.11	8.21	7.70	8.25	7.92	
p stat_(*=Sig @ p<=.05)		.847	~	~	~	~.367	~	~	~	~	~	~	~	~	~	~	~.023*	.192	.081	.692	

[ASKED IF Q7 >= 1 TIME]

Q14 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS OR TREATMENT YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER						
	OT1	OT2	18	25	35	45	55	65	BLCK	NATV	AMER	AFR-	AS-	HAW/	IND/	NOT	EX &	VERY	FAIR	FE-			
	TCH	OHP	TO	TO	TO	TO	TO	AND	OR	AMER	IAN	ILND	NATV	ALSK	OTHR	MUL-	HIS-	HIS-	GOOD	GOOD	POOR	MALE	MALE
	TOT	TOT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	##	TI	IC	IC	&	&	MALE	MALE	
	ADLT	ADLT																					
Q14																							
NEVER	7	90		2		1	2		5								5	1	4	3	2		
	3%	3%		~ 6%~		~ 2%~	3%		3%~								~ 3%~	0.7%*	6%	4%	2%		
SOMETIMES	36	539	1	6	9	7	9	2	29						2	2	32	20	15	13	21		
	17%	15%	7%~	19%~	23%~	17%~	15%	25%~	17%~						~ 14%~	25%~	17%~	15%	22%	16%	18%		
USUALLY	63	1150	5	14	14	13	14		49						4	4	56	45	15	25	35		
	30%	33%	33%~	44%~	35%~	31%~	23%		29%~						~ 29%~	50%~	29%~	33%	22%	30%	30%		
ALWAYS	103	1722	9	10	17	21	37	6	85						8	2	98	69	33	42	60		
	49%	49%	60%~	31%~	43%~	50%~	60%*	75%~	51%~						~ 57%~	25%~	51%~	51%	49%	51%	51%		
#ALWAYS + USUALLY (NET)	166	2872	14	24	31	34	51	6	134						12	6	154	114	48	67	95		
	79%	82%	93%~	75%~	78%~	81%~	82%	75%~	80%~						~ 86%~	75%~	81%~	84%*	72%	81%	81%		
TOP BOX SCORE	103	1722	9	10	17	21	37	6	85						8	2	98	69	33	42	60		
	49%	49%	60%~	31%~	43%~	50%~	60%*	75%~	51%~						~ 57%~	25%~	51%~	51%	49%	51%	51%		
NOT ANSWERED	1	106						1	1								1	1			1		
VALID CASES	209	3501	15	32	40	42	62	8	168						14	8	191	135	67	83	118		
NUMBER OF RESPONDENTS	210	3607	15	32	40	42	62	9	169						14	8	192	136	67	84	118		
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%		

[ASKED IF Q7 >= 1 TIME]

Q15 A PERSONAL DOCTOR IS THE ONE YOU WOULD SEE IF YOU NEED A CHECK-UP, WANT ADVICE ABOUT A HEALTH PROBLEM, OR GET SICK OR HURT. DO YOU HAVE A PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE
Q15 YES	241 86%	3993 82%*	25 89%~	37 74%*	43 83%	45 88%	71 91%	11 100%~	193 87%	~	~	~	~	~	16 89%~	11 73%~	218 86%~	162 85%	71 87%	100 83%	133 88%
NO	39 14%	904 18%*	3 11%~	13 26%*	9 17%	6 12%	7 9%	~	30 13%	~	~	~	~	~	2 11%~	4 27%~	35 14%~	28 15%	11 13%	21 17%	18 12%
NOT ANSWERED	10	185		1	1		1		3							1	3	2	2	2	2
VALID CASES	280	4897	28	50	52	51	78	11	223					18	15	253	190	82	121	151	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q16 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOU VISIT YOUR PERSONAL DOCTOR TO GET CARE FOR YOURSELF?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE	
Q16 NONE	56 24%	792 21%	10 42%	15 42%	9 21%	6 13%	13 19%	3 30%	47 25%	~	~	~	~	~	3 19%	2 20%	52 25%	43 28%	12 17%	26 27%	29 22%
1 TIME	65 28%	995 27%	5 21%	8 22%	9 21%	10 22%	25 37%	4 40%	52 28%	~	~	~	~	~	3 19%	5 50%	57 27%	47 30%	15 21%	25 26%	38 29%
2	56 24%	792 21%	7 29%	5 14%	10 23%	15 33%	14 21%	2 20%	46 24%	~	~	~	~	~	4 25%	3 30%	50 24%	38 24%	16 23%	21 22%	32 25%
3	21 9%	483 13%*	~	2 6%	7 16%	7 16%	5 7%	~	17 9%	~	~	~	~	~	2 13%	21 10%	~	9 6%*	12 17%*	8 8%	13 10%
4	15 6%	279 7%	1 4%	2 6%	2 5%	3 7%	6 9%	1 10%	12 6%	~	~	~	~	~	2 13%	14 7%	~	7 4%	8 11%	10 10%	5 4%
5 TO 9	15 6%	312 8%	1 4%	4 11%	5 12%	3 7%	2 3%	~	12 6%	~	~	~	~	~	1 6%	14 7%	~	10 6%	5 7%	5 5%	10 8%
10 OR MORE TIMES	5 2%	88 2%	~	~	1 2%	1 2%	2 3%	~	2 1%	~	~	~	~	~	1 6%	4 2%	~	2 1%	2 3%	1 1%	3 2%
NOT ANSWERED	8	252	1	1			4	1	5						1	6		6	1	4	3
VALID CASES	233	3741	24	36	43	45	67	10	188					16	10	212	156	70	96	130	
NUMBER OF RESPONDENTS	241	3993	25	37	43	45	71	11	193					16	11	218	162	71	100	133	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES]

Q17 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY TO UNDERSTAND?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER	
	OT1	OT2	18	25	35	45	55	65	AND	BLCK	OR	NATV	AMER						
	TCH	OHP	TO	TO	TO	TO	TO	AND	AFR-	AS-	HAW/	IND/							
	TOT	TOT	TO	TO	TO	TO	TO	AND	AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	NOT	VERY	
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	FAIR
																		&	&
																		GOOD	POOR
																		MALE	MALE
Q17																			
NEVER	4	51		1			1		1					1	2	1	1		2
	2%	2%		~ 5%	~	~	2%		0.7%	~	~	~	~	8%	~	1%	0.9%	2%	~ 2%
SOMETIMES	15	190		3	2	1	8		13						13	7	7		7
	8%	6%		~ 14%	~ 6%	~ 3%	15%		9%	~	~	~	~	~	~ 8%	6%	12%		10%
USUALLY	33	579		2	2	9	9	2	25					3	4	29	20	13	
	19%	20%		14%	10%	26%	23%	17%	18%	~	~	~	~	23%	50%	18%	18%	22%	
ALWAYS	125	2109		12	15	23	29	36	5	102				9	4	116	85	37	
	71%	72%		86%	71%	68%	74%	67%	71%	72%	~	~	~	69%	50%	73%	75%	64%	
#ALWAYS + USUALLY (NET)	158	2688		14	17	32	38	45	7	127				12	8	145	105	50	
	89%	92%		100%	81%	94%	97%	83%	100%	90%	~	~	~	92%	100%	91%	93%	86%	
TOP BOX SCORE	125	2109		12	15	23	29	36	5	102				9	4	116	85	37	
	71%	72%		86%	71%	68%	74%	67%	71%	72%	~	~	~	69%	50%	73%	75%	64%	
NOT ANSWERED		20																	
VALID CASES	177	2929		14	21	34	39	54	7	141				13	8	160	113	58	
NUMBER OF RESPONDENTS	177	2949		14	21	34	39	54	7	141				13	8	160	113	58	
	100%	100%		100%	100%	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%	

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q18 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR LISTEN CAREFULLY TO YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2	18	25	35	45	55	65	AND	BLCK	OR	NATV	AMER							
	TCH	OHP	TO	TO	TO	TO	TO	AND	AFR-	AS-	HAW/	IND/								
	TOT	TOT	24	34	44	54	64	OVER	AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	NOT	VERY		
	ADLT	ADLT							##	##	#	##	##	TI	IC	IC	GOOD	FAIR		
																	GOOD	POOR	MALE	MALE
Q18																				
NEVER	4	63		1			2		2					1		3	1	2		3
	2%	2%		~ 5%	~	~	4%		1%	~	~	~	~	8%	~	2%	0.9%	3%	~	3%
SOMETIMES	16	222		3	3	4	6		15						1	15	9	7	9	7
	9%	8%		~ 14%	~ 9%	~ 11%	~ 11%		11%	~	~	~	~	~	13%	9%	8%	12%	13%	7%
USUALLY	35	572		4	3	6	7	11	27					3	2	31	22	12	13	20
	20%	20%		29%	~ 14%	~ 18%	~ 18%	~ 20%	29%	~	~	~	~	~ 25%	~ 25%	~ 19%	~ 20%	~ 21%	19%	20%
ALWAYS	121	2066		10	14	25	27	35	5	97				8	5	110	80	37	47	71
	69%	71%		71%	~ 67%	~ 74%	~ 71%	~ 65%	71%	~ 69%	~	~	~	~ 67%	~ 63%	~ 69%	~ 71%	~ 64%	68%	70%
#ALWAYS + USUALLY (NET)	156	2638		14	17	31	34	46	7	124				11	7	141	102	49	60	91
	89%	90%		100%	~ 81%	~ 91%	~ 89%	~ 85%	100%	~ 88%	~	~	~	~ 92%	~ 88%	~ 89%	~ 91%	~ 84%	87%	90%
TOP BOX SCORE	121	2066		10	14	25	27	35	5	97				8	5	110	80	37	47	71
	69%	71%		71%	~ 67%	~ 74%	~ 71%	~ 65%	71%	~ 69%	~	~	~	~ 67%	~ 63%	~ 69%	~ 71%	~ 64%	68%	70%
NOT ANSWERED	1	26					1							1		1				1
VALID CASES	176	2923		14	21	34	38	54	7	141				12	8	159	112	58	69	101
NUMBER OF RESPONDENTS	177	2949		14	21	34	39	54	7	141				13	8	160	113	58	70	101
	100%	100%		100%	100%	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q19 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER				
	OT1	OT2	18	25	35	45	55	65	AND	BLCK	OR	AS-	NATV	AMER		NOT	EX &	VERY	FE-			
	TCH	OHP	TO	TO	TO	TO	TO	AND	AFR-	AMER	IAN	ILND	NATV	ALSK	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR	MALE	MALE
	TOT	TOT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
	ADLT	ADLT																				
Q19																						
NEVER	4	55		1			2		2						1		3	1	2		3	
	2%	2%		~ 5%	~	~	4%		1%	~	~	~	~	~	8%	~	2%	0.9%	3%		~	3%
SOMETIMES	12	211		1	3	1	7		11						1		12	6	6	5	7	
	7%	7%		~ 5%	9%	3%	13%		8%	~	~	~	~	~	8%	~	8%	5%	10%	7%	7%	
USUALLY	24	437		4	3	9	4	4	21								3	21	16	8	11	13
	14%	15%		~ 19%	9%	23%	7%	57%	15%	~	~	~	~	~	~	~	38%	13%	14%	14%	16%	13%
ALWAYS	136	2221	14	15	28	29	41	3	107						11	5	124	90	42	54	78	
	77%	76%	100%	71%	82%	74%	76%	43%	76%	~	~	~	~	~	85%	63%	78%	80%	72%	77%	77%	
#ALWAYS + USUALLY (NET)	160	2658	14	19	31	38	45	7	128						11	8	145	106	50	65	91	
	91%	91%	100%	90%	91%	97%	83%	100%	91%	~	~	~	~	~	85%	100%	91%	94%	86%	93%	90%	
TOP BOX SCORE	136	2221	14	15	28	29	41	3	107						11	5	124	90	42	54	78	
	77%	76%	100%	71%	82%	74%	76%	43%	76%	~	~	~	~	~	85%	63%	78%	80%	72%	77%	77%	
NOT ANSWERED	1	25																				
VALID CASES	176	2924	14	21	34	39	54	7	141						13	8	160	113	58	70	101	
NUMBER OF RESPONDENTS	177	2949	14	21	34	39	54	7	141						13	8	160	113	58	70	101	
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q20 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK	OTHR	MUL-	HIS-	HIS-	&	&		
									AMER	IAN	ILND	NATV		TI	IC	IC	GOOD	POOR	MALE	MALE
Q20																				
NEVER	7	87		3			3		5					1	6	3	3	2	4	
	4%	3%		~ 14%	~		~ 6%		4%	~	~	~	~	~ 8%	~ 4%	3%	5%	3%	4%	
SOMETIMES	15	259	2	3	2	7	1	13						1	1	14	9	6	4	11
	9%	9%	14%	~ 9%	~ 5%	~ 13%	~ 14%	~ 9%	~	~	~	~	~	~ 8%	~ 13%	~ 9%	~ 8%	~ 11%	~ 6%	~ 11%
USUALLY	40	721	2	5	8	9	13	2	30					3	4	35	24	15	15	24
	23%	25%	14%	~ 24%	~ 24%	~ 23%	~ 25%	~ 29%	~ 21%	~	~	~	~	~ 23%	~ 50%	~ 22%	~ 21%	~ 26%	~ 22%	~ 24%
ALWAYS	112	1860	10	13	23	28	30	4	92					8	3	104	77	33	48	62
	64%	64%	71%	~ 62%	~ 68%	~ 72%	~ 57%	~ 57%	~ 66%	~	~	~	~	~ 62%	~ 38%	~ 65%	~ 68%	~ 58%	~ 70%	~ 61%
#ALWAYS + USUALLY (NET)	152	2581	12	18	31	37	43	6	122					11	7	139	101	48	63	86
	87%	88%	86%	~ 86%	~ 91%	~ 95%	~ 81%	~ 86%	~ 87%	~	~	~	~	~ 85%	~ 88%	~ 87%	~ 89%	~ 84%	~ 91%	~ 85%
TOP BOX SCORE	112	1860	10	13	23	28	30	4	92					8	3	104	77	33	48	62
	64%	64%	71%	~ 62%	~ 68%	~ 72%	~ 57%	~ 57%	~ 66%	~	~	~	~	~ 62%	~ 38%	~ 65%	~ 68%	~ 58%	~ 70%	~ 61%
NOT ANSWERED	3	22					1		1						1		1	1		
VALID CASES	174	2927	14	21	34	39	53	7	140					13	8	159	113	57	69	101
NUMBER OF RESPONDENTS	177	2949	14	21	34	39	54	7	141					13	8	160	113	58	70	101
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q21 IN THE LAST 6 MONTHS, DID YOU GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES YOUR PERSONAL DOCTOR?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2													ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE	
Q21																					
YES	113	1800	11	13	18	25	37	6	93					7	4	106	74	38	42	69	
	65%	62%	79%~	62%~	53%~	64%~	70%	86%~	66%~	~	~	~	~	~ 54%~	50%~	66%~	66%	66%	60%	69%	
NO	60	1107	3	8	16	14	16	1	47					6	4	54	38	20	28	31	
	35%	38%	21%~	38%~	47%~	36%~	30%	14%~	34%~	~	~	~	~	~ 46%~	50%~	34%~	34%	34%	40%	31%	
NOT ANSWERED	4	42						1	1								1			1	
VALID CASES	173	2907	14	21	34	39	53	7	140					13	8	160	112	58	70	100	
NUMBER OF RESPONDENTS	177	2949	14	21	34	39	54	7	141					13	8	160	113	58	70	101	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q15 = YES AND Q16 >= 1 TIME]

Q22 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOU GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	TCH TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	NATV AS-IAN ##	AMER HAW/ IND/ PAC ALSK #	OTH#	MUL-TI TI	HIS-IC	NOT HIS-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE-MALE
Q22 NEVER	7 6%	108 6%	2 ~ 15%	1 6%	1 ~ 3%	2 33%	4 4%	~	~	~	~	~	14%~	25%~	5%~	3 4%	3 8%	2 5%	4 6%		
SOMETIMES	18 16%	264 15%	1 9%	2 15%	2 11%	7 28%	5 14%	14 15%	~	~	~	~	29%~	25%~	15%~	10 14%	8 22%	9 22%	8 12%		
USUALLY	37 33%	517 30%	3 27%	3 23%	6 33%	8 32%	15 42%	2 33%	33 36%	~	~	~	14%~	25%~	34%~	28 38%	9 24%	12 29%	25 36%		
ALWAYS	50 45%	861 49%	7 64%	6 46%	9 50%	10 40%	15 42%	2 33%	41 45%	~	~	~	43%~	25%~	46%~	33 45%	17 46%	18 44%	32 46%		
#ALWAYS + USUALLY (NET)	87 78%	1378 79%	10 91%	9 69%	15 83%	18 72%	30 83%	4 67%	74 80%	~	~	~	57%~	50%~	80%~	61 82%	26 70%	30 73%	57 83%		
TOP BOX SCORE	50 45%	861 49%	7 64%	6 46%	9 50%	10 40%	15 42%	2 33%	41 45%	~	~	~	43%~	25%~	46%~	33 45%	17 46%	18 44%	32 46%		
NOT ANSWERED	1	50					1	1							1			1			
VALID CASES	112	1750	11	13	18	25	36	6	92				7	4	105	74	37	41	69		
NUMBER OF RESPONDENTS	113	1800	11	13	18	25	37	6	93				7	4	106	74	38	42	69		
	100%	100%	100%	100%	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q15 = YES AND Q16 >= 1 TIME AND Q21 = YES]

Q23 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE					RACE						ETHNICITY	HEALTH STATUS		GENDER					
	TCH TOT ADLDT	OHP TOT ADLDT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE- MALE
Q23 WORST PERSONAL DOCTOR POSSIBLE	2 0.9%	23 0.6%	~	1 3%	1 3%	~	~	~	0.5%	~	~	~	~	~	~	2 1%	1 0.7%	1 1%	1 1%	1 1%	1 0.8%	1 0.8%
01	1 0.4%	32 0.9%	~	~	~	~	2%	~	0.5%	~	~	~	~	~	~	1 0.5%	~	1 1%	~	~	~	1 0.8%
02	3 1%	39 1%	~	2 6%	~	~	2%	~	1%	~	~	~	~	1 6%	~	3 1%	1 0.7%	2 3%	1 3%	2 2%	1 1%	2 2%
03	8 4%	60 2%	~	2 6%	~	~	8%	10%	4%	~	~	~	~	~	~	8 4%	4 3%	4 6%	3 3%	5 4%	3 3%	5 4%
04	4 2%	72 2%	5%	~	~	~	3%	10%	2%	~	~	~	~	1 6%	~	3 1%	1 0.7%	3 4%	3 4%	1 0.8%	3 3%	1 0.8%
05	15 7%	188 5%	5%	3 9%	4 10%	3 7%	3 5%	~	6%	~	~	~	~	2 13%	1 10%	13 6%	11 7%	2 3%	6 6%	8 6%	6 6%	8 6%
06	9 4%	158 4%	5%	1 5%	3 9%	2 5%	2 4%	1 2%	~	~	~	~	~	~	~	8 4%	7 5%	2 3%	3 3%	5 4%	3 3%	5 4%
07	20 9%	327 9%	9%	2 9%	5 14%	4 10%	4 9%	4 6%	~	~	~	~	~	1 6%	1 10%	18 9%	14 9%	5 7%	6 6%	13 10%	6 6%	13 10%
08	46 21%	632 17%	32%	7 26%	9 26%	6 15%	7 16%	15 23%	2 20%	~	~	~	~	2 13%	2 20%	43 21%	35 23%	11 16%	22 23%	24 19%	22 23%	24 19%
09	33 15%	691 19%	18%	4 18%	2 6%	4 10%	11 24%	11 17%	1 10%	~	~	~	~	4 25%	2 20%	30 15%	19 13%	13 19%	19 20%	14 11%	19 20%	14 11%
BEST PERSONAL DOCTOR POSSIBLE	82 37%	1506 40%	27%	6 27%	8 23%	19 48%	18 40%	23 35%	5 50%	~	~	~	~	5 31%	4 40%	76 37%	56 38%	26 37%	30 32%	51 41%	30 32%	51 41%
#8-10 (NET)	161 72%	2829 76%	77%	17 77%	19 54%	29 73%	36 80%	49 74%	8 80%	~	~	~	~	11 69%	8 80%	149 73%	110 74%	50 71%	71 76%	89 71%	71 76%	89 71%

Continued

Q23 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE	
9-10 (NET)	115 52%	2197 59%*	10 45%~	10 29%~	23 58%~	29 64%~	34 52%	6 60%~	92 51%~	~	~	~	~	~	9 56%~	6 60%~	106 52%~	75 50%	39 56%	49 52%	65 52%
NOT ANSWERED	18	265	3	2	3		5	1	11							1	13	13	1	6	8
VALID CASES	223	3728	22	35	40	45	66	10	182					16		10	205	149	70	94	125
NUMBER OF RESPONDENTS	241	3993	25	37	43	45	71	11	193					16		11	218	162	71	100	133
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%		100%	100%	100%	100%	100%	100%
MEAN	8.08	8.34	8.23	7.09	8.35	8.67	7.94	8.20	8.08					7.81	8.60	8.08	8.21	7.87	8.09	8.10	
p stat_(*=Sig @ p<=.05)		.051	~	~	~	~	.553	~	~	~	~	~	~	~	~	~	~	.188	.354	.959	.833

[ASKED IF Q15 = YES]

Q24 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS TO SEE A SPECIALIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	MALE	FE- MALE	
Q24 YES	120 43%	1933 40%	9 32%~	16 32%	25 47%	21 41%	37 47%	8 73%~	98 44%	~	~	~	~	~	7 39%~	6 38%~	111 44%~	76 40%	42 50%	42 34%*	76 50%*
NO	159 57%	2928 60%	19 68%~	34 68%	28 53%	30 59%	41 53%	3 27%~	126 56%	~	~	~	~	~	11 61%~	10 63%~	143 56%~	114 60%	42 50%	81 66%*	75 50%*
NOT ANSWERED	11	221	1		1		2								2		2		2		
VALID CASES	279	4861	28	50	53	51	78	11	224					18	16	254	190	84	123	151	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q25 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT TO SEE A SPECIALIST AS SOON AS YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER						
	OT1	OT2	18	25	35	45	55	65	BLCK	AS-	NATV	AMER				EX &								
	TCH	OHP	TO	TO	TO	TO	TO	AND	OR	AFR-	IAN	ILND	NATV	ALSK	OTH	MUL-	HIS-	HIS-	NOT	VERY	GOOD	FAIR	FE-	
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	IAN	ILND	NATV	ALSK	OTH	MUL-	IC	IC	GOOD	FAIR	&	&	MALE	MALE	
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	&	&	MALE	MALE	
Q25																								
NEVER	6	110			1		5		5						1		6	2	4			3	3	
	5%	6%	~	~	4%~	~	14%~	~	5%~	~	~	~	~	~	14%~	~	6%~	3%~	10%~	~	~	7%~	4%~	
SOMETIMES	22	323	1	3	6	4	5	1	16							3	18	11	11			8	13	
	19%	17%	11%~	20%~	25%~	19%~	14%~	14%~	17%~	~	~	~	~	~	~	50%~	17%~	15%~	28%~	~	~	19%~	18%~	
USUALLY	33	543	2	5	7	6	10	3	25						4	3	30	21	12			12	21	
	29%	29%	22%~	33%~	29%~	29%~	28%~	43%~	27%~	~	~	~	~	~	57%~	50%~	28%~	28%~	30%~	~	~	29%~	29%~	
ALWAYS	54	893	6	7	10	11	16	3	48						2		53	40	13			19	35	
	47%	48%	67%~	47%~	42%~	52%~	44%~	43%~	51%~	~	~	~	~	~	29%~	~	50%~	54%~	33%~	~	~	45%~	49%~	
#ALWAYS + USUALLY (NET)	87	1436	8	12	17	17	26	6	73						6	3	83	61	25			31	56	
	76%	77%	89%~	80%~	71%~	81%~	72%~	86%~	78%~	~	~	~	~	~	86%~	50%~	78%~	82%~	63%~	~	~	74%~	78%~	
TOP BOX SCORE	54	893	6	7	10	11	16	3	48						2		53	40	13			19	35	
	47%	48%	67%~	47%~	42%~	52%~	44%~	43%~	51%~	~	~	~	~	~	29%~	~	50%~	54%~	33%~	~	~	45%~	49%~	
NOT ANSWERED	5	64		1	1		1	1	4								4	2	2				4	
VALID CASES	115	1869	9	15	24	21	36	7	94						7	6	107	74	40			42	72	
NUMBER OF RESPONDENTS	120	1933	9	16	25	21	37	8	98						7	6	111	76	42			42	76	
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%			100%	100%	

[ASKED IF Q24 = YES]

Q26 HOW MANY SPECIALISTS HAVE YOU SEEN IN THE LAST 6 MONTHS?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER						
	OT1	OT2	18	25	35	45	55	65	BLCK	AS-	NATV	AMER				EX &	FAIR	MALE	FE-					
	TCH	OHP	TO	TO	TO	TO	TO	AND	OR	AFR-	IAN	ILND	NATV	ALSK	OTH	MUL-	HIS-	HIS-	NOT	VERY	GOOD	POOR	MALE	MALE
	TOT	TOT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	##	TI	IC	IC	GOOD	POOR	GOOD	POOR	MALE	MALE
Q26																								
NONE	5	77		1			4		4						1		5		3	2			3	2
	4%	4%		~ 6%~	~	~ 11%~	~	4%~	~	~	~	~	~	~	14%~	~	5%~		4%~	5%~			7%~	3%~
1 SPECIALIST	59	991	7	8	16	12	12	3	53						2	2	56		38	20			20	39
	51%	53%	78%~	50%~	67%~	57%~	34%~	43%~	56%~	~	~	~	~	~	29%~	33%~	52%~		51%~	51%~			48%~	54%~
2	32	498	2	7	4	6	11	2	24						3	2	30		25	7			12	20
	28%	27%	22%~	44%~	17%~	29%~	31%~	29%~	25%~	~	~	~	~	~	43%~	33%~	28%~		33%~	18%~			29%~	28%~
3	13	191			3	3	5	1	10							2	11		6	7			6	7
	11%	10%	~	~	13%~	14%~	14%~	14%~	11%~	~	~	~	~	~	~	33%~	10%~		8%~	18%~			14%~	10%~
4	3	64					2		2								2		3					2
	3%	3%	~	~	~	~	6%~	~	2%~	~	~	~	~	~	~	~	2%~		4%~	~			~	3%~
5 OR MORE SPECIALISTS	3	45			1		1	1	2						1		3			3			1	2
	3%	2%	~	~	4%~	~	3%~	14%~	2%~	~	~	~	~	~	14%~	~	3%~		~	8%~			2%~	3%~
NOT ANSWERED	5	67			1		2	1	3								4		1	3				4
VALID CASES	115	1866	9	16	24	21	35	7	95						7	6	107		75	39			42	72
NUMBER OF RESPONDENTS	120	1933	9	16	25	21	37	8	98						7	6	111		76	42			42	76
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%		100%	100%			100%	100%

[ASKED IF Q24 = YES]

Q27 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOU SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE					RACE						ETHNICITY	HEALTH STATUS		GENDER				
	TCH TOT ADLDT	OHP TOT ADLDT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	MALE	FE- MALE		
Q27 WORST SPECIALIST POSSIBLE	1 0.9%	13 0.7%	~	~	~	1 5%	~	~	1 1%	~	~	~	~	~	~	1 1%	1 1%	~	1 3%	~	
01	1 0.9%	14 0.8%	~	~	1 4%	~	~	~	1 1%	~	~	~	~	~	~	1 1%	1 1%	~	~	1 1%	
02		12 0.7%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
03	2 2%	27 2%	~	~	1 4%	~	1 3%	~	2 2%	~	~	~	~	~	~	2 2%	1 1%	1 3%	1 3%	1 1%	
04	2 2%	22 1%	1 11%	~	~	~	~	~	1 1%	~	~	~	~	~	~	1 17%	1 1%	2 3%	~	2 3%	
05	8 7%	83 5%	~	2 14%	2 8%	~	2 6%	1 14%	6 7%	~	~	~	~	1 17%	1 17%	7 7%	4 6%	4 11%	3 8%	5 7%	
06	4 4%	68 4%	~	~	3 13%	~	1 3%	~	4 4%	~	~	~	~	~	~	4 4%	3 4%	1 3%	~	4 6%	
07	8 7%	157 9%	~	1 7%	1 4%	4 19%	~	2 29%	6 7%	~	~	~	~	1 17%	1 17%	7 7%	6 8%	2 5%	4 10%	4 6%	
08	15 14%	318 18%	~	4 29%	3 13%	2 10%	5 16%	1 14%	12 13%	~	~	~	~	~	~	2 33%	13 13%	11 15%	4 11%	6 15%	9 13%
09	20 18%	315 18%	4 44%	3 21%	2 8%	3 14%	8 26%	~	16 18%	~	~	~	~	3 50%	~	20 20%	15 21%	4 11%	7 18%	13 19%	
BEST SPECIALIST POSSIBLE	48 44%	742 42%	4 44%	4 29%	11 46%	11 52%	14 45%	3 43%	41 46%	~	~	~	~	1 17%	1 17%	45 45%	27 38%	21 57%	17 44%	30 43%	
#8-10 (NET)	83 76%	1375 78%	8 89%	11 79%	16 67%	16 76%	27 87%	4 57%	69 77%	~	~	~	~	4 67%	3 50%	78 77%	53 75%	29 78%	30 77%	52 75%	

Continued

Q27 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOU SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ IND/ PAC ALSK #	AMER ILND NATV OTHR MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE				
9-10 (NET)	68 62%	1057 60%	8 89%~	7 50%~	13 54%~	14 67%~	22 71%~	3 43%~	57 63%~	~	~	~	~	~	~	~	~	~	~			
NOT ANSWERED	1	18	1						1							1	1	1				
VALID CASES	109	1771	9	14	24	21	31	7	90							6	6	101	71	37	39	69
NUMBER OF RESPONDENTS	110	1789	9	15	24	21	31	7	91							6	6	102	72	37	39	70
	100%	100%	100%	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%	100%	
MEAN	8.39	8.43	8.89	8.29	7.96	8.62	8.74	8.14	8.41							8.17	7.00	8.45	8.24	8.68	8.38	8.38
p stat_(*=Sig @ p<=.05)		.852	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~		

[ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]

Q28 IN THE LAST 6 MONTHS, DID YOU LOOK FOR ANY INFORMATION IN WRITTEN MATERIALS OR ON THE INTERNET ABOUT HOW YOUR HEALTH PLAN WORKS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER					
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI TI	HIS-IC	NOT HIS-PAN-IC	HIS-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE-MALE
Q28 YES	46 17%	886 18%	7 25%	10 21%	7 13%	8 16%	11 14%	2 18%	40 18%	~	~	~	~	~	3 17%	1 7%	45 18%	33 17%	13 15%	21 17%	25 17%		
NO	231 83%	3943 82%	21 75%	38 79%	46 87%	43 84%	68 86%	9 82%	184 82%	~	~	~	~	~	15 83%	14 93%	209 82%	156 83%	71 85%	101 83%	126 83%		
NOT ANSWERED	13	253	3						2						1	2	3		1	2			
VALID CASES	277	4829	28	48	53	51	79	11	224					18	15	254	189	84	122	151			
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153			
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Q29 IN THE LAST 6 MONTHS, HOW OFTEN DID THE WRITTEN MATERIALS OR THE INTERNET PROVIDE THE INFORMATION YOU NEEDED ABOUT HOW YOUR HEALTH PLAN WORKS?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	TCH TOT ADLDT	OHP TOT ADLDT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE
Q29 NEVER	4 9%	78 9%	2 ~ 20%	1 ~ 17%			1 ~ 9%	1 ~ 3%						1 ~ 33%		4 ~ 9%	2 6%	2 17%		1 5%	3 13%
SOMETIMES	16 36%	290 33%	2 29%	4 40%	3 50%	3 38%	4 36%	15 ~ 39%						1 ~ 33%	16 ~ 37%	8 25%	8 67%		8 40%	8 33%	
USUALLY	16 36%	294 34%	3 43%	4 40%	2 33%	3 38%	4 36%	16 ~ 42%							16 ~ 37%	15 47%	1 8%		7 35%	9 38%	
ALWAYS	8 18%	204 24%	2 29%		2 ~ 25%	2 18%	1 100%	6 16%						1 ~ 33%	1 100%	7 16%	7 22%	1 8%	4 20%	4 17%	
#ALWAYS + USUALLY (NET)	24 55%	498 58%	5 71%	4 40%	2 33%	5 63%	6 55%	1 100%	22 58%					1 ~ 33%	1 100%	23 53%	22 69%	2 17%	11 55%	13 54%	
TOP BOX SCORE	8 18%	204 24%	2 29%		2 ~ 25%	2 18%	1 100%	6 16%						1 ~ 33%	1 100%	7 16%	7 22%	1 8%	4 20%	4 17%	
NOT ANSWERED	2	20			1		1	2							2	1	1		1	1	
VALID CASES	44	866	7	10	6	8	11	1	38					3	1	43	32	12	20	24	
NUMBER OF RESPONDENTS	46	886	7	10	7	8	11	2	40					3	1	45	33	13	21	25	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q28 = YES]

Q30 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM YOUR HEALTH PLAN'S CUSTOMER SERVICE?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2																		
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	VERY	GOOD	FAIR	
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&		
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q30																				
YES	88	1269	7	15	17	14	26	3	72					7	3	82	59	28	43	43
	32%	26%*	25%~	32%~	32%	27%	34%	27%~	33%	~	~	~	~	~ 39%~	19%~	33%~	31%	34%	35%	29%
NO	186	3524	21	32	36	37	51	8	148					11	13	168	129	54	79	105
	68%	74%*	75%~	68%~	68%	73%	66%	73%~	67%	~	~	~	~	~ 61%~	81%~	67%~	69%	66%	65%	71%
NOT ANSWERED	16	289		4				2	6						6	4	2		1	5
VALID CASES	274	4793	28	47	53	51	77	11	220					18	16	250	188	82	122	148
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q31 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE GIVE YOU THE INFORMATION OR HELP YOU NEEDED?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	AS-	NATV	AMER			NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	IAN	HAW/	IND/			HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-		PAC	ALSK			PAN-	&	POOR	&	FE-	
									AMER		ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q31																				
NEVER	3	39		1	1		1		2					1	3	1	2	3		
	3%	3%		~ 7%	~ 6%		~ 4%		3%					~ 14%	~ 4%	2%	7%	7%		
SOMETIMES	15	212	1	2	4	2	6		11					3	15	8	7	9	6	
	17%	17%	14%	14%	24%	14%	23%		16%					~ 43%	~ 19%	14%	25%	22%	14%	
USUALLY	27	361	1	4	6	7	7	1	23					1	1	26	17	10	14	13
	31%	29%	14%	29%	35%	50%	27%	50%	33%					~ 14%	33%	33%	30%	36%	34%	30%
ALWAYS	41	619	5	7	6	5	12	1	34					2	2	36	31	9	15	24
	48%	50%	71%	50%	35%	36%	46%	50%	49%					~ 29%	67%	45%	54%	32%	37%	56%
#ALWAYS + USUALLY (NET)	68	980	6	11	12	12	19	2	57					3	3	62	48	19	29	37
	79%	80%	86%	79%	71%	86%	73%	100%	81%					~ 43%	100%	78%	84%	68%	71%	86%
TOP BOX SCORE	41	619	5	7	6	5	12	1	34					2	2	36	31	9	15	24
	48%	50%	71%	50%	35%	36%	46%	50%	49%					~ 29%	67%	45%	54%	32%	37%	56%
NOT ANSWERED	2	38		1				1	2						2	2			2	
VALID CASES	86	1231	7	14	17	14	26	2	70					7	3	80	57	28	41	43
NUMBER OF RESPONDENTS	88	1269	7	15	17	14	26	3	72					7	3	82	59	28	43	43
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES]

Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE STAFF TREAT YOU WITH COURTESY AND RESPECT?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2	18	25	35	45	55	65	BLCK	AS-	NATV	AMER				EX &				
	TCH	OHP	TO	TO	TO	TO	TO	AND	OR	IAN	ILND	ALSK			NOT	VERY	GOOD	FAIR		
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AS-	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	&	&	
																	GOOD	POOR	MALE	MALE
Q32																				
NEVER	2	16		1		1			2						2		1	1	2	
	2%	1%		~ 7%~		~ 7%~			3%~						~ 3%~		2%~	4%~	5%~	
SOMETIMES	5	61					5		3					2	5	2	3	4	1	
	6%	5%		~	~		~ 19%~		4%~					~ 29%~	~ 6%~	4%~	11%~	10%~	2%~	
USUALLY	13	224		3	7	2			11						2	11	8	5	4	9
	15%	18%		~ 21%~	~ 41%~	~ 14%~			~ 16%~						~ 67%~	~ 14%~	~ 14%~	~ 18%~	~ 10%~	~ 21%~
ALWAYS	66	929	7	10	10	11	21	2	54					5	1	62	46	19	31	33
	77%	76%	100%~	71%~	59%~	79%~	81%~100%~		77%~					~ 71%~	33%~	78%~	81%~	68%~	76%~	77%~
#ALWAYS + USUALLY (NET)	79	1153	7	13	17	13	21	2	65					5	3	73	54	24	35	42
	92%	94%	100%~	93%~100%~	93%~	81%~100%~			93%~					~ 71%~	~ 100%~	~ 91%~	~ 95%~	~ 86%~	~ 85%~	~ 98%~
TOP BOX SCORE	66	929	7	10	10	11	21	2	54					5	1	62	46	19	31	33
	77%	76%	100%~	71%~	59%~	79%~	81%~100%~		77%~					~ 71%~	33%~	78%~	81%~	68%~	76%~	77%~
NOT ANSWERED	2	39		1				1	2						2		2		2	
VALID CASES	86	1230	7	14	17	14	26	2	70					7	3	80	57	28	41	43
NUMBER OF RESPONDENTS	88	1269	7	15	17	14	26	3	72					7	3	82	59	28	43	43
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES]

Q33 IN THE LAST 6 MONTHS, DID YOUR HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC- ITY	HEALTH STATUS		GENDER		
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	FE- MALE	MALE
Q33 YES	109 40%	1787 37%	14 52%~	17 35%~	18 35%	20 40%	34 44%	3 27%~	85 38%	~	~	~	~	8 44%~	5 33%~	100 40%~	76 41%	33 40%	53 43%	54 37%
NO	164 60%	2987 63%	13 48%~	32 65%~	33 65%	30 60%	44 56%	8 73%~	136 62%	~	~	~	~	10 56%~	10 67%~	150 60%~	111 59%	49 60%	69 57%	93 63%
NOT ANSWERED	17	308	1	2	2	1	1		5						1	6	5	2	1	6
VALID CASES	273	4774	27	49	51	50	78	11	221					18	15	250	187	82	122	147
NUMBER OF RESPONDENTS	290 100%	5082 100%	28 100%	51 100%	53 100%	51 100%	79 100%	11 100%	226 100%					18 100%	16 100%	256 100%	192 100%	84 100%	123 100%	153 100%

PQ34 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR HEALTH PLAN EASY TO FILL OUT?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2	18	25	35	45	55	65	BLCK	AS-	NATV	AMER				EX &				
	TCH	OHP	TO	TO	TO	TO	TO	AND	OR	AFR-	IAN	HAW/	IND/	MUL-	NOT	VERY	GOOD	FAIR		
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AMER	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	&	&	
																	GOOD	POOR	MALE	MALE
PQ34																				
NEVER	6	91		2	1	1	2		4					1		6	2	4	3	3
	2%	2%		~ 4%	~ 2%	2%	3%		2%					6%		2%	1%	5%	2%	2%
SOMETIMES	20	301	3	2	3	1	10		13					2	2	16	9	11	10	9
	7%	6%	11%	~ 4%	~ 6%	2%*	13%		6%					11%	13%	6%	5%*	13%*	8%	6%
USUALLY	46	677	3	5	8	14	14	1	37					2	1	44	33	13	25	20
	17%	14%	11%	~ 10%	~ 16%	28%*	18%	10%~	17%					11%	7%	18%	18%	16%	21%	14%
ALWAYS	200	3637	21	40	39	34	52	9	166					13	12	183	142	54	83	115
	74%	77%	78%	~ 82%	~ 76%	68%	67%	90%	75%					72%	80%	73%	76%	66%	69%	78%
#ALWAYS + USUALLY (NET)	246	4314	24	45	47	48	66	10	203					15	13	227	175	67	108	135
	90%	92%	89%	~ 92%	~ 92%	96%	85%	100%~	92%					83%	87%	91%	94%*	82%*	89%	92%
TOP BOX SCORE	200	3637	21	40	39	34	52	9	166					13	12	183	142	54	83	115
	74%	77%	78%	~ 82%	~ 76%	68%	67%	90%	75%					72%	80%	73%	76%	66%	69%	78%
NOT ANSWERED	1	68						1	1						1	1			1	
VALID CASES	272	4706	27	49	51	50	78	10	220					18	15	249	186	82	121	147
NUMBER OF RESPONDENTS	273	4774	27	49	51	50	78	11	221					18	15	250	187	82	122	147
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q33 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q33 = NO]

Q35 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR HEALTH PLAN?

	BANT OT1	BANT OT2	AGE					RACE						ETHNICITY	HEALTH STATUS		GENDER				
	TCH TOT ADLTT	OHP TOT ADLTT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	MALE	FE-MALE	
Q35 WORST HEALTH PLAN POSSIBLE	3 1%	33 0.7%	~	2 4%	~	1 2%	~	~	2 1%	~	~	~	~	~	~	3 1%	2 1%	1 1%	2 2%	1 0.7%	
01	1 0.4%	31 0.7%	~	~	~	~	1 1%	~	~	~	~	~	~	~	~	1 0.4%	~	1 1%	~	1 0.7%	
02	1 0.4%	51 1%	~	~	~	1 2%	~	~	~	~	~	~	~	~	~	1 0.4%	1 0.6%	~	~	1 0.7%	
03	5 2%	61 1%	~	~	2 4%	1 2%	1 1%	~	4 2%	~	~	~	~	~	~	4 2%	2 1%	2 3%	2 2%	2 1%	
04	9 3%	105 2%	~	3 6%	1 2%	1 2%	3 4%	1 10%	6 3%	~	~	~	~	3 17%	~	9 4%	3 2%	6 8%	5 4%	4 3%	
05	12 5%	381 8%*	~	4 8%	2 4%	5 10%	~	~	9 4%	~	~	~	~	~	~	2 13%	9 4%	5 3%	7 9%	1 0.9%*	10 7%*
06	20 8%	291 6%	1 4%	4 8%	5 10%	5 10%	5 7%	~	20 10%*	~	~	~	~	~	~	20 8%	12 7%	8 10%	10 9%	10 7%	
07	36 14%	602 13%	2 8%	9 18%	10 21%	4 8%	11 15%	~	30 14%	~	~	~	~	4 22%	~	35 15%	27 15%	9 11%	13 11%	23 16%	
08	58 22%	920 20%	7 27%	13 27%	9 19%	11 23%	13 18%	4 40%	49 23%	~	~	~	~	6 33%	2 13%	56 23%	44 25%	13 16%	29 25%	29 21%	
09	45 17%	736 16%	6 23%	6 12%	10 21%	11 23%	12 16%	~	32 15%	~	~	~	~	2 11%	7 47%	37 15%	31 17%	13 16%	24 21%	21 15%	
BEST HEALTH PLAN POSSIBLE	72 27%	1385 30%	10 38%	8 16%	9 19%	8 17%	28 38%*	5 50%	56 27%	~	~	~	~	3 17%	4 27%	64 27%	51 29%	20 25%	31 26%	39 28%	
#8-10 (NET)	175 67%	3041 66%	23 88%	27 55%	28 58%	30 63%	53 72%	9 90%	137 65%	~	~	~	~	11 61%	13 87%	157 66%	126 71%	46 58%*	84 72%	89 63%	

Continued

Q35 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR HEALTH PLAN?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC- ITY	HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV ILND	AMER HAW/ IND/ PAC ALSK	OTH R	MUL- TI	HIS- IC	HIS- IC	NOT VERY GOOD & FAIR & POOR	EX & VERY GOOD & FAIR & POOR	FE- MALE	MALE	
9-10 (NET)	117 45%	2121 46%	16 62%	14 29%	19 40%	19 40%	40 54%	5 50%	88 42%	~	~	~	~	~	5 28%	11 73%	101 42%	82 46%	33 41%	55 47%	60 43%
NOT ANSWERED	28	486	2	2	5	3	5	1	16							1	17	14	4	6	12
VALID CASES	262	4596	26	49	48	48	74	10	210					18	15	239	178	80	117	141	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%
MEAN	7.92	7.93	8.85	7.29	7.75	7.48	8.31	8.60	7.88					7.56	8.60	7.87	8.13	7.47	8.03	7.85	
p stat_(*=Sig @ p<=.05)		.951	~	~	~	~	.046*	~	.491	~	~	~	~	~	~	~	~	.028*	.033*	.417	.560

Q35A IN THE LAST 6 MONTHS, DID YOU HAVE A HEALTH PROBLEM FOR WHICH YOU NEEDED SPECIAL MEDICAL EQUIPMENT, SUCH AS A CANE, A WHEELCHAIR, OR OXYGEN EQUIPMENT?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE	
Q35A YES	35 13%	599 12%	1 4%	3 6%	7 13%	7 14%	12 16%	4 36%	30 14%	~	~	~	~	~	4 22%	35 14%	18 10%*	17 20%*	12 10%	23 16%	
NO	240 87%	4210 88%	27 96%	46 94%	45 87%	44 86%	65 84%	7 64%	192 86%	~	~	~	~	~	14 78%	15 100%	217 86%	170 90%*	66 80%*	111 90%	125 84%
NOT ANSWERED	15	273		2	1		2		4							1	4	4	1		5
VALID CASES	275	4809	28	49	52	51	77	11	222					18	15	252	188	83	123	148	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q35B IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE MEDICAL EQUIPMENT YOU NEEDED THROUGH YOUR HEALTH PLAN?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			PAN-	&	POOR	&	FE-	
									WHTE	##	##	#	##	##	IC	IC	GOOD	POOR	MALE	MALE
Q35B NEVER	2 6%	90 16%				1 14%	1 25%	1 7%	2						2 6%	2 11%			1 8%	1 4%
SOMETIMES	4 11%	83 15%		1 33%	1 14%	1 14%	1 8%	3 10%						1 25%	4 11%	3 17%	1 6%		1 8%	3 13%
USUALLY	7 20%	129 23%	1 100%		1 14%	1 14%	4 33%	6 20%						1 25%	7 20%	2 11%	5 29%		5 42%	2 9%
ALWAYS	22 63%	262 46%		2 67%	5 71%	4 57%	7 58%	3 75%	19 63%					2 50%	22 63%	11 61%	11 65%		5 42%	17 74%
#ALWAYS + USUALLY (NET)	29 83%	391 69%	1 100%	2 67%	6 86%	5 71%	11 92%	3 75%	25 83%					3 75%	29 83%	13 72%	16 94%		10 83%	19 83%
TOP BOX SCORE	22 63%	262 46%		2 67%	5 71%	4 57%	7 58%	3 75%	19 63%					2 50%	22 63%	11 61%	11 65%		5 42%	17 74%
NOT ANSWERED		35																		
VALID CASES	35	564	1	3	7	7	12	4	30					4	35	18	17		12	23
NUMBER OF RESPONDENTS	35	599	1	3	7	7	12	4	30					4	35	18	17		12	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%		100%	100%

[ASKED IF Q35A = YES]

Q35C IN THE LAST 6 MONTHS, DID YOU HAVE ANY HEALTH PROBLEMS THAT NEEDED SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q35C YES	51 19%	759 16%	3 11%	10 20%	9 17%	11 22%	15 19%	3 30%	43 19%	~	~	~	~	3 17%	1 7%	49 20%	31 16%	20 24%	16 13%*	35 23%*
NO	223 81%	3989 84%	25 89%	39 80%	43 83%	39 78%	63 81%	7 70%	178 81%	~	~	~	~	15 83%	14 93%	202 80%	157 84%	62 76%	105 87%*	114 77%*
NOT ANSWERED	16	334	2	1	1	1	1	5							1	5	4	2	2	4
VALID CASES	274	4748	28	49	52	50	78	10	221					18	15	251	188	82	121	149
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q35D IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE SPECIAL THERAPY YOU NEEDED THROUGH YOUR HEALTH PLAN?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			PAN-	PAN-	&	&	MALE	MALE
									AMER		ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR		
Q35D									WHTE	##	##	#	##	##	TI					
NEVER	8	121		3		3	2		6					1		8	3	5	2	6
	17%	17%		~ 30%		~ 30%	14%		~ 15%					~ 33%		~ 17%	10%	26%	14%	18%
SOMETIMES	7	129	1	2	1	1	2		6					1		7	6	1	1	6
	15%	18%	33%	20%	13%	10%	14%		~ 15%					~ 33%		~ 15%	21%	5%	7%	18%
USUALLY	8	170		3	1	2	2		6					1	1	7	6	2	3	5
	17%	23%		~ 30%	13%	20%	14%		~ 15%					~ 33%	~ 100%	~ 15%	21%	11%	21%	15%
ALWAYS	25	308	2	2	6	4	8	3	23							24	14	11	8	17
	52%	42%	67%	20%	75%	40%	57%	100%	~ 56%							~ 52%	48%	58%	57%	50%
#ALWAYS + USUALLY (NET)	33	478	2	5	7	6	10	3	29					1	1	31	20	13	11	22
	69%	66%	67%	50%	88%	60%	71%	100%	~ 71%					~ 33%	~ 100%	~ 67%	69%	68%	79%	65%
TOP BOX SCORE	25	308	2	2	6	4	8	3	23							24	14	11	8	17
	52%	42%	67%	20%	75%	40%	57%	100%	~ 56%							~ 52%	48%	58%	57%	50%
NOT ANSWERED	3	31			1	1	1		2							3	2	1	2	1
VALID CASES	48	728	3	10	8	10	14	3	41					3	1	46	29	19	14	34
NUMBER OF RESPONDENTS	51	759	3	10	9	11	15	3	43					3	1	49	31	20	16	35
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q35C = YES]

Q35E IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER TALK TOO FAST WHEN TALKING TO YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2	18	25	35	45	55	65	BLCK	AS-	NATV	AMER				EX &					
	TCH	OHP	TO	TO	TO	TO	TO	AND	OR	IAN	HAW/	IND/			NOT	VERY	GOOD	FAIR			
	TOT	TOT	24	34	44	54	64	OVER	AFR-	AMER	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	&	&		
																	GOOD	POOR	MALE	MALE	
Q35E																					
ALWAYS	9	178			3	1	4		7					1	1	8	3	6	5	4	
	3%	4%	~	~	6%~	2%	5%	~	3%	~	~	~	~	~	6%~	6%~	3%~	2%	7%	4%	3%
USUALLY	14	193		5	3	2	3	1	10					1	2	12	7	7	4	10	
	5%	4%	~	10%	6%~	4%	4%	9%~	5%	~	~	~	~	~	6%~	13%~	5%~	4%	8%	3%	7%
SOMETIMES	40	804	3	9	8	5	11	4	32					3	3	37	29	11	13	27	
	15%	17%	11%~	18%	16%~	10%	14%	36%~	14%	~	~	~	~	~	17%~	19%~	15%~	15%	13%	11%	18%
NEVER	212	3575	25	36	35	43	61	6	173					13	10	194	149	59	99	109	
	77%	75%	89%~	72%	71%~	84%	77%	55%~	78%	~	~	~	~	~	72%~	63%~	77%~	79%	71%	82%	73%
#NEVER + SOMETIMES (NET)	252	4379	28	45	43	48	72	10	205					16	13	231	178	70	112	136	
	92%	92%	100%~	90%	88%~	94%	91%	91%~	92%	~	~	~	~	~	89%~	81%~	92%~	95%*	84%*	93%	91%
TOP BOX SCORE	212	3575	25	36	35	43	61	6	173					13	10	194	149	59	99	109	
	77%	75%	89%~	72%	71%~	84%	77%	55%~	78%	~	~	~	~	~	72%~	63%~	77%~	79%	71%	82%	73%
NOT ANSWERED	15	332		1	4				4							5	4	1	2	3	
VALID CASES	275	4750	28	50	49	51	79	11	222					18	16	251	188	83	121	150	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q35F IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER INTERRUPT YOU WHEN YOU WERE TALKING?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	IAN	PAC	ALSK			PAN-	&	POOR	&	FE-	
									WHTE	##	##	#	##	##	IC	IC	GOOD	POOR	MALE	MALE
Q35F																				
ALWAYS	5 2%	66 1%	2 ~	4% 4%	~	~	4% 4%	2 0.9%	~	~	~	~	~	1 6%	5 ~	3 2%	2 2%	2 2%	2 2%	3 2%
USUALLY	10 4%	106 2%	1 4%	3 6%	3 6%	~	4% 4%	8 4%	~	~	~	~	~	1 6%	9 ~	6 3%	4 5%	2 2%	8 5%	
SOMETIMES	42 15%	672 14%	4 14%	8 16%	9 18%	10 20%	8 10%	3 27%	30 13%	~	~	~	~	7 39%	4 25%	37 15%	25 13%	17 20%	15 12%	27 18%
NEVER	218 79%	3911 82%	23 82%	37 74%	38 76%	41 80%	65 82%	8 73%	183 82%*	~	~	~	~	9 50%	12 75%	201 80%	155 82%	60 72%	102 84%	113 75%*
#NEVER + SOMETIMES (NET)	260 95%	4583 96%	27 96%	45 90%	47 94%	51 100%	73 92%	11 100%	213 96%	~	~	~	~	16 89%	16 100%	238 94%	180 95%	77 93%	117 97%	140 93%
TOP BOX SCORE	218 79%	3911 82%	23 82%	37 74%	38 76%	41 80%	65 82%	8 73%	183 82%*	~	~	~	~	9 50%	12 75%	201 80%	155 82%	60 72%	102 84%	113 75%*
NOT ANSWERED	15	327	1	3					3						4	3	1	2	2	
VALID CASES	275	4755	28	50	50	51	79	11	223					18	16	252	189	83	121	151
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q35G IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER USE A CONDESCENDING, SARCASTIC, OR RUDE TONE OR MANNER WITH YOU?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER				
	TCH TOT ADLTL	OHP TOT ADLTL	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	NATV AS- IAN ##	AMER HAW/ IND/ PAC ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE- MALE	
Q35G ALWAYS		55 1%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
USUALLY	2 0.7%	67 1%	~	1 2%	~	~	1 1%	~	~	~	~	~	~	1 6%	~	2 ~0.8%	2 1%	~	~	~	2 1%	~
SOMETIMES	33 12%	487 10%	~	9 18%	8 16%	3 6%	10 13%	2 18%	~	~	~	~	~	5 28%	3 19%	30 12%	16 8%*	17 20%*	~	~	8 7%*	25 17%*
NEVER	240 87%	4149 87%	100%~	28 80%	40 84%	42 94%*	48 86%	68 82%~	9 90%*	~	~	~	~	12 67%~	13 81%~	220 87%~	171 90%*	66 80%*	~	~	113 93%*	124 82%*
#NEVER + SOMETIMES (NET)	273 99%	4636 97%*	100%~	28 98%	49 100%	50 100%~	51 100%~	78 99%	11 100%~	~	~	~	~	17 94%~	16 100%~	250 99%~	187 99%	83 100%	~	~	121 100%~	149 99%~
TOP BOX SCORE	240 87%	4149 87%	100%~	28 80%	40 84%	42 94%*	48 86%	68 82%~	9 90%*	~	~	~	~	12 67%~	13 81%~	220 87%~	171 90%*	66 80%*	~	~	113 93%*	124 82%*
NOT ANSWERED	15	324		1	3											4	3	1			2	2
VALID CASES	275	4758	28	50	50	51	79	11	223					18	16	252	189	83			121	151
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84			123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%			100%	100%

Q35H IN THE LAST 6 MONTHS, DID YOU FEEL YOU COULD TRUST A DOCTOR OR OTHER HEALTH PROVIDER WITH YOUR MEDICAL CARE?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2													ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR				
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK	OTHR	MUL-	HIS-	HIS-	&	&			
									AMER	IAN	ILND	NATV		TI	IC	IC	GOOD	POOR	MALE	MALE	
Q35H																					
#YES DEFINITELY	188 69%	3305 70%	21 75%~	25 50%*	36 71%	36 72%	58 74%	7 64%~	156 70%	~	~	~	~	~ 50%	9 75%~	12 69%~	173 72%	134 62%	52 62%	85 70%	102 68%
YES SOMEWHAT	75 27%	1110 24%	7 25%~	21 42%*	13 25%	13 26%	16 21%	4 36%~	57 26%	~	~	~	~	~ 44%	8 25%~	4 27%~	68 26%	49 30%	25 30%	32 26%	41 28%
NO	11 4%	300 6%*	~	4 8%	2 4%	1 2%	4 5%	~	9 4%	~	~	~	~	~ 6%~	1 ~	11 4%~	4 2%	7 8%	5 4%	6 4%	
NOT ANSWERED	16	367		1	2	1	1		4							4	5		1	4	
VALID CASES	274	4715	28	50	51	50	78	11	222					18	16	252	187	84	122	149	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q35I A REGULAR DENTIST IS ONE YOU WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN YOU HAVE A CAVITY OR TOOTH PAIN. DO YOU HAVE A REGULAR DENTIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC-ITY	HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	NATV AS-IAN ##	AMER HAW/ IND/ PAC ALSK #	OTH NATV OTHR ##	MUL-TI TI	HIS-IC	NOT HIS-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	POOR	MALE	FE-MALE
Q35I YES	165 60%	2797 58%	18 64%~	24 47%*	33 63%	30 59%	51 65%	5 45%~	130 58%	~	~	~	~	~	12 67%~	10 67%~	151 59%~	123 65%*	40 48%*	62 50%*	101 67%*
NO	112 40%	1986 42%	10 36%~	27 53%*	19 37%	21 41%	27 35%	6 55%~	95 42%	~	~	~	~	~	6 33%~	5 33%~	105 41%~	67 35%*	44 52%*	61 50%*	50 33%*
NOT ANSWERED	13	299			1		1		1							1		2			2
VALID CASES	277	4783	28	51	52	51	78	11	225						18	15	256	190	84	123	151
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226						18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q35J IN THE LAST 6 MONTHS, DID YOU GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&	FE-	
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q35J																				
YES	115	1919	7	20	27	17	36	4	91					9	6	107	86	28	43	70
	42%	40%	25%~	40%	52%	33%	46%	36%~	41%	~	~	~	~	~ 50%~	38%~	42%~	45%	34%	35%*	47%
NO	161	2885	21	30	25	34	42	7	132					9	10	146	104	55	80	80
	58%	60%	75%~	60%	48%	67%	54%	64%~	59%	~	~	~	~	~ 50%~	63%~	58%~	55%	66%	65%*	53%
NOT ANSWERED	14	278		1	1		1		3						3	2	1			3
VALID CASES	276	4804	28	50	52	51	78	11	223					18	16	253	190	83	123	150
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q35K IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOU?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	TCH TOT ADULT	OHP TOT ADULT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q35K NEVER	4 4%	40 2%	~	~	2 8%	~	1 3%	1 25%	3 3%	~	~	~	~	~	~	4 4%	1 1%	3 11%	3 7%	1 1%
SOMETIMES	5 4%	150 8%	~	~	3 12%	1 6%	1 3%	4 4%	~	~	~	~	~	~	~	5 5%	3 4%	2 7%	5 12%	~
USUALLY	21 18%	356 19%	1 14%	8 40%	5 19%	1 6%	4 11%	1 25%	14 16%	~	~	~	~	3 33%	3 50%	18 17%	3 21%	18 11%	3 19%	13 19%
ALWAYS	84 74%	1310 71%	6 86%	12 60%	16 62%	15 88%	30 83%	2 50%	69 77%	~	~	~	~	6 67%	3 50%	79 75%	63 74%	20 71%	27 63%	55 80%
#ALWAYS + USUALLY (NET)	105 92%	1666 90%	7 100%	20 100%	21 81%	16 94%	34 94%	3 75%	83 92%	~	~	~	~	9 100%	6 100%	97 92%	81 95%	23 82%	35 81%	68 99%
TOP BOX SCORE	84 74%	1310 71%	6 86%	12 60%	16 62%	15 88%	30 83%	2 50%	69 77%	~	~	~	~	6 67%	3 50%	79 75%	63 74%	20 71%	27 63%	55 80%
NOT ANSWERED	1	63			1				1						1	1				1
VALID CASES	114	1856	7	20	26	17	36	4	90					9	6	106	85	28	43	69
NUMBER OF RESPONDENTS	115	1919	7	20	27	17	36	4	91					9	6	107	86	28	43	70
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q35L IF YOU TRIED TO GET AN APPOINTMENT FOR YOURSELF WITH A DENTIST WHO SPECIALIZES IN A PARTICULAR TYPE OF DENTAL CARE (SUCH AS ROOT CANALS OR GUM DISEASE) IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOU WANTED?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK ##	OTHR ##	MULTI TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	MALE	FE-MALE	
Q35L ALWAYS	20 19%	423 22%	1 17%	4 20%	3 13%	4 21%	6 21%	1 20%	14 18%	~	~	~	~	~	2 20%	3 38%	17 18%	13 19%	6 18%	9 18%	11 21%
USUALLY	24 23%	375 20%	2 33%	4 20%	4 17%	5 26%	7 24%	1 20%	18 23%	~	~	~	~	~	2 20%	3 38%	21 23%	17 25%	7 21%	13 25%	11 21%
SOMETIMES	18 17%	377 20%	1 17%	2 10%	6 26%	3 16%	6 21%	~	12 15%	~	~	~	~	~	3 30%	1 13%	15 16%	10 14%	8 24%	5 10%*	12 23%
NEVER	43 41%	744 39%	2 33%	10 50%	10 43%	7 37%	10 34%	3 60%	35 44%	~	~	~	~	~	3 30%	1 13%	40 43%	29 42%	13 38%	24 47%	18 35%
#NEVER + SOMETIMES (NET)	61 58%	1121 58%	3 50%	12 60%	16 70%	10 53%	16 55%	3 60%	47 59%	~	~	~	~	~	6 60%	2 25%	55 59%	39 57%	21 62%	29 57%	30 58%
TOP BOX SCORE	43 41%	744 39%	2 33%	10 50%	10 43%	7 37%	10 34%	3 60%	35 44%	~	~	~	~	~	3 30%	1 13%	40 43%	29 42%	13 38%	24 47%	18 35%
5	170	2747	22	31	28	31	50	5	143						8	8	159	121	48	70	99
NOT ANSWERED	15	416			2	1		1	4								4	2	2	2	2
VALID CASES	105	1919	6	20	23	19	29	5	79						10	8	93	69	34	51	52
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226						18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q35M IN THE LAST 6 MONTHS, IF YOU NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID YOU GET TO SEE A DENTIST AS SOON AS YOU WANTED?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER			
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	NATV AS- IAN ##	AMER HAW/ IND/ PAC ALSK #	OTH MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	MALE	MALE				
Q35M NEVER	37 38%	695 36%	2 33%~	9 50%~	7 30%~	10 50%~	8 32%~	1 33%~	29 38%~	~	~	~	~	~	4 57%~	1 17%~	36 40%~	21 35%~	16 42%~	23 53%~	14 26%~
SOMETIMES	16 16%	351 18%	1 17%~	3 17%~	4 17%~	2 10%~	4 16%~	1 33%~	11 14%~	~	~	~	~	~	2 29%~	~	14 16%~	8 13%~	8 21%~	5 12%~	10 19%~
USUALLY	14 14%	351 18%	2 33%~	2 11%~	3 13%~	2 10%~	4 16%~	~	12 16%~	~	~	~	~	~	~	2 33%~	12 13%~	8 13%~	6 16%~	4 9%~	10 19%~
ALWAYS	31 32%	514 27%	1 17%~	4 22%~	9 39%~	6 30%~	9 36%~	1 33%~	25 32%~	~	~	~	~	~	1 14%~	3 50%~	27 30%~	23 38%~	8 21%~	11 26%~	19 36%~
#ALWAYS + USUALLY (NET)	45 46%	865 45%	3 50%~	6 33%~	12 52%~	8 40%~	13 52%~	1 33%~	37 48%~	~	~	~	~	~	1 14%~	5 83%~	39 44%~	31 52%~	14 37%~	15 35%~	29 55%~
TOP BOX SCORE	31 32%	514 27%	1 17%~	4 22%~	9 39%~	6 30%~	9 36%~	1 33%~	25 32%~	~	~	~	~	~	1 14%~	3 50%~	27 30%~	23 38%~	8 21%~	11 26%~	19 36%~
I DID NOT HAVE A DENTAL EMERGENCY IN THE LAST 6 MONTHS	178	2765	22	32	29	31	54	7	146						11	10	164	129	46	79	98
NOT ANSWERED	14	406		1	1			1	3								3	3		1	2
VALID CASES	98	1911	6	18	23	20	25	3	77						7	6	89	60	38	43	53
NUMBER OF RESPONDENTS	290 100%	5082 100%	28 100%	51 100%	53 100%	51 100%	79 100%	11 100%	226 100%						18 100%	16 100%	256 100%	192 100%	84 100%	123 100%	153 100%

Q35N USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST?

	BANT OT1	BANT OT2	AGE					RACE						ETHNICITY	HEALTH STATUS		GENDER				
	TCH TOT ADLDT	OHP TOT ADLDT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLCK OR AFR-##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE
Q35N EXTREMELY DIFFICULT	13 5%	281 6%	2 ~	4%~	6 13%~	3 6%~	2 3%	13 6%~	~	~	~	~	~	~	~	13 6%~	7 4%	6 8%	5 5%	8 6%	
01	3 1%	112 3%*	2 ~	4%~	1 ~	1 2%~	~	1 0.5%	~	~	~	~	~	1 6%~	3 ~	3 1%~	3 2%~	~	~	3 2%	
02	10 4%	129 3%	4 ~	9%~	1 2%~	1 2%~	3 4%	1 11%~	8 4%	~	~	~	~	1 6%~	1 7%~	9 4%~	6 3%	4 5%	7 7%	3 2%	
03	11 4%	164 4%	1 4%~	4 9%~	1 2%~	2 4%~	3 4%	~	8 4%	~	~	~	~	2 12%~	~	9 4%~	7 4%	4 5%	7 7%	4 3%	
04	3 1%	138 3%*	~	~	~	1 2%~	2 3%	~	3 1%~	~	~	~	~	~	~	3 1%~	~	3 4%~	1 0.9%	2 1%	
05	43 16%	547 12%	2 7%~	9 20%~	9 19%~	10 21%~	11 15%	2 22%~	40 19%*	~	~	~	~	~	1 6%~	1 7%~	42 18%~	30 17%	13 18%	18 17%	25 17%
06	10 4%	230 5%	2 7%~	2 4%~	1 2%~	2 4%~	3 4%	~	8 4%	~	~	~	~	2 12%~	~	10 4%~	7 4%	2 3%	6 6%	4 3%	
07	25 9%	375 8%	4 15%~	5 11%~	4 9%~	4 8%~	6 8%	2 22%~	17 8%	~	~	~	~	3 18%~	2 14%~	23 10%~	19 11%	6 8%	11 10%	14 10%	
09	71 27%	1161 26%	5 19%~	6 13%~	15 32%~	14 29%~	17 23%	2 22%~	49 24%*	~	~	~	~	~	2 12%~	7 50%~	52 22%~	44 25%	16 22%	20 19%*	39 27%
EXTREMELY EASY	76 29%	1320 30%	13 48%~	11 24%~	10 21%~	10 21%~	26 36%	2 22%~	61 29%	~	~	~	~	~	5 29%~	3 21%~	71 30%~	56 31%	19 26%	32 30%	43 30%
#8-10 (NET)	147 55%	2481 56%	18 67%~	17 38%~	25 53%~	24 50%~	43 59%	4 44%~	110 53%	~	~	~	~	~	7 41%~	10 71%~	123 52%~	100 56%	35 48%	52 49%	82 57%
9-10 (NET)	147 55%	2481 56%	18 67%~	17 38%~	25 53%~	24 50%~	43 59%	4 44%~	110 53%	~	~	~	~	~	7 41%~	10 71%~	123 52%~	100 56%	35 48%	52 49%	82 57%

Continued

Q35N USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE
88		6																		
NOT ANSWERED	25	619	1	6	6	3	6	2	18					1	2	21	13	11	16	8
VALID CASES	265	4457	27	45	47	48	73	9	208					17	14	235	179	73	107	145
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%
MEAN	7.23	7.14	8.44	6.18	6.79	6.85	7.55	7.11	7.07					6.76	8.14	7.10	7.36	6.64	6.93	7.29
p stat_(*=Sig @ p<=.05)		.598	~	~	~	~	.290		.090	~	~	~	~	~	~	~	.330	.062	.182	.738

Q36 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL HEALTH?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q36																				
EXCELLENT	15 5%	447 9%*	6 22%~	5 10%	1 2%	1 2%	2 3%	12 5%	~	~	~	~	~	1 6%~	1 6%~	14 6%~	15 8%~	~	7 6%	8 5%
VERY GOOD	59 21%	1140 24%	6 22%~	16 32%	9 17%	10 20%	17 22%	1 9%~	49 22%	~	~	~	~	2 13%~	3 19%~	55 22%~	59 31%*	~	29 24%	29 19%
GOOD	118 43%	1676 35%*	13 48%~	22 44%	27 51%	20 39%	28 35%	5 45%~	99 44%	~	~	~	~	6 38%~	6 38%~	108 43%~	118 61%*	~	48 40%	69 45%
FAIR	64 23%	1110 23%	2 7%~	6 12%*	13 25%	15 29%	24 30%	3 27%~	54 24%	~	~	~	~	2 13%~	4 25%~	59 23%~	64 76%*	~	26 21%	38 25%
POOR	20 7%	395 8%	~	1 2%*	3 6%	5 10%	8 10%	2 18%~	12 5%*	~	~	~	~	5 31%~	2 13%~	18 7%~	20 24%~	~	11 9%	9 6%
#EXCELLENT + VERY GOOD + GOOD (NET)	192 70%	3263 68%	25 93%~	43 86%*	37 70%	31 61%	47 59%*	6 55%~	160 71%	~	~	~	~	9 56%~	10 63%~	177 70%~	192 100%~	~	84 69%	106 69%
NOT ANSWERED	14	314	1	1										2		2			2	
VALID CASES	276	4768	27	50	53	51	79	11	226					16	16	254	192	84	121	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q37 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL MENTAL OR EMOTIONAL HEALTH?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	MALE	FE-MALE	
Q37	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE												
EXCELLENT	40 15%	870 18%	8 30%	10 20%	5 10%	6 12%	9 11%	1 9%	32 14%	~	~	~	~	~	1 6%	4 25%	34 13%	33 17%*	7 8%*	19 16%	20 13%
VERY GOOD	70 26%	1189 25%	8 30%	9 18%	13 25%	13 25%	23 29%	3 27%	56 25%	~	~	~	~	~	3 19%	5 31%	65 26%	63 33%*	7 8%*	31 26%	39 26%
GOOD	85 31%	1480 31%	2 7%	17 35%	21 40%	18 35%	23 29%	3 27%	73 33%	~	~	~	~	~	4 25%	3 19%	78 31%	59 31%	26 31%	37 31%	47 31%
FAIR	52 19%	937 20%	4 15%	13 27%	6 12%	11 22%	15 19%	2 18%	41 18%	~	~	~	~	~	6 38%	2 13%	50 20%	27 14%*	25 30%*	19 16%	33 22%
POOR	27 10%	296 6%*	5 19%	~	7 13%	3 6%	9 11%	2 18%	22 10%	~	~	~	~	~	2 13%	2 13%	25 10%	8 4%*	19 23%*	14 12%	13 9%
#EXCELLENT + VERY GOOD + GOOD (NET)	195 71%	3539 74%	18 67%	36 73%	39 75%	37 73%	55 70%	7 64%	161 72%	~	~	~	~	~	8 50%	12 75%	177 70%	155 82%*	40 48%*	87 73%	106 70%
NOT ANSWERED	16	310	1	2	1				2					2		4	2			3	1
VALID CASES	274	4772	27	49	52	51	79	11	224					16	16	252	190	84	120	152	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

Q38 HAVE YOU HAD EITHER A FLU SHOT OR FLU SPRAY IN THE NOSE SINCE JULY 1, 2017?

	BANT	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV HAW/ILND	AMER IND/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR		FE-MALE			
Q38 #YES	100 37%	1705 36%	8 30%~	16 33%~	17 33%	18 37%~	34 44%	4 36%~	82 37%	~	~	~	~	~	3 18%~	9 60%~	90 36%~	69 37%	31 38%	33 28%*	67 44%*	
NO	171 63%	2994 64%	19 70%~	33 67%~	35 67%	31 63%~	44 56%	7 64%~	139 63%	~	~	~	~	~	14 82%~	6 40%~	160 64%~	119 63%	51 62%	85 72%*	84 56%*	
DON'T KNOW	5	99	1		1	2	1		4							1	4	3	2	4	1	
NOT ANSWERED	14	284		2					1					1		2	1		1	1	1	
VALID CASES	271	4699	27	49	52	49	78	11	221					17	15	250	188	82	118	151		
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153		
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%	

Q39 DO YOU NOW SMOKE CIGARETTES OR USE TOBACCO EVERY DAY, SOME DAYS, OR NOT AT ALL?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK				&	&			
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	
																			FE-	
																			MALE	
Q39																				
EVERY DAY	56	949	1	12	15	14	9	5	51					3	1	55	33	23	33	23
	21%	20%	4%~	25%~	28%	28%	11%*	45%~	23%*	~	~	~	~	~ 18%~	6%~	22%~	18%	27%	27%*	15%*
SOME DAYS	30	436	5	4	3	5	12		22					3	3	27	19	11	14	16
	11%	9%	18%~	8%~	6%	10%	15%	~	10%	~	~	~	~	~ 18%~	19%~	11%~	10%	13%	12%	11%
NOT AT ALL	187	3380	22	32	35	31	58	6	149					11	12	169	136	50	74	111
	68%	71%	79%~	67%~	66%	62%	73%	55%~	67%	~	~	~	~	~ 65%~	75%~	67%~	72%*	60%*	61%*	74%*
DON'T KNOW	2	34				1			2						2	2				2
NOT ANSWERED	15	283		3					2					1	3	2			2	1
VALID CASES	273	4765	28	48	53	50	79	11	222					17	16	251	188	84	121	150
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q40 IN THE LAST 6 MONTHS, HOW OFTEN WERE YOU ADVISED TO QUIT SMOKING OR USING TOBACCO BY A DOCTOR OR OTHER HEALTH PROVIDER IN YOUR PLAN?

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY	HEALTH STATUS		GENDER		
	TCH TOT ADLDT	OHP TOT ADLDT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER ##	NATV AS- IAN ##	AMER HAW/ IND/ PAC ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	GOOD & POOR	MALE	FE- MALE	
Q40 NEVER	26 31%	367 27%	3 50%	8 50%	5 28%	3 16%	6 29%	1 32%	23 32%	~	~	~	~	~	1 17%	1 25%	25 31%	20 39%	6 18%	8 21%
SOMETIMES	16 19%	331 24%	~	2 13%	1 6%	6 32%	1 29%	1 25%	13 18%	~	~	~	~	~	2 33%	16 20%	9 18%	7 21%	10 22%	6 15%
USUALLY	15 18%	212 16%	1 17%	2 13%	6 33%	1 5%	3 14%	2 50%	12 17%	~	~	~	~	~	3 50%	15 19%	8 16%	7 21%	6 13%	9 23%
ALWAYS	28 33%	455 33%	2 33%	4 25%	6 33%	9 47%	6 29%	1 25%	24 33%	~	~	~	~	~	3 75%	25 31%	14 27%	14 41%	12 26%	16 41%
#ALWAYS + USUALLY (NET)	43 51%	667 49%	3 50%	6 38%	12 67%	10 53%	9 43%	3 75%	36 50%	~	~	~	~	~	3 50%	40 75%	22 43%	21 62%	18 39%	25 64%
TOP BOX SCORE	28 33%	455 33%	2 33%	4 25%	6 33%	9 47%	6 29%	1 25%	24 33%	~	~	~	~	~	3 75%	25 31%	14 27%	14 41%	12 26%	16 41%
NOT ANSWERED	1	20						1	1						1	1			1	
VALID CASES	85	1365	6	16	18	19	21	4	72					6	4	81	51	34	46	39
NUMBER OF RESPONDENTS	86	1385	6	16	18	19	21	5	73					6	4	82	52	34	47	39
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q39 = EVERY DAY OR SOME DAYS]

Q41 IN THE LAST 6 MONTHS, HOW OFTEN WAS MEDICATION RECOMMENDED OR DISCUSSED BY A DOCTOR OR HEALTH PROVIDER TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF MEDICATION ARE: NICOTINE GUM, PATCH, NASAL SPRAY, INHALER, OR PRESCRIPTION MEDICATION.

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AMER WHTE ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK NATV ##	MUL- OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & POOR	FAIR & POOR	FE- MALE	MALE	
Q41 NEVER	45 53%	687 50%	5 83%~	13 81%~	7 39%~	9 47%~	7 33%~	3 75%~	36 50%~	~	~	~	~	~	3 50%~	4 100%~	41 51%~	29 57%~	16 47%~	27 59%~	18 46%~
SOMETIMES	20 24%	305 22%	~	3 19%~	4 22%~	5 26%~	8 38%~	~	18 25%~	~	~	~	~	~	2 33%~	~	20 25%~	10 20%~	10 29%~	10 22%~	10 26%~
USUALLY	8 9%	152 11%	1 17%~	~	2 11%~	1 5%~	3 14%~	1 25%~	7 10%~	~	~	~	~	~	1 17%~	~	8 10%~	5 10%~	3 9%~	3 7%~	5 13%~
ALWAYS	12 14%	223 16%	~	~	5 28%~	4 21%~	3 14%~	~	11 15%~	~	~	~	~	~	~	~	12 15%~	7 14%~	5 15%~	6 13%~	6 15%~
#ALWAYS + USUALLY (NET)	20 24%	375 27%	1 17%~	~	7 39%~	5 26%~	6 29%~	1 25%~	18 25%~	~	~	~	~	~	1 17%~	~	20 25%~	12 24%~	8 24%~	9 20%~	11 28%~
TOP BOX SCORE	12 14%	223 16%	~	~	5 28%~	4 21%~	3 14%~	~	11 15%~	~	~	~	~	~	~	~	12 15%~	7 14%~	5 15%~	6 13%~	6 15%~
NOT ANSWERED	1	18						1	1							1	1			1	
VALID CASES	85	1367	6	16	18	19	21	4	72					6	4	81	51	34	46	39	
NUMBER OF RESPONDENTS	86	1385	6	16	18	19	21	5	73					6	4	82	52	34	47	39	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q39 = EVERY DAY OR SOME DAYS]

Q42 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR DOCTOR OR HEALTH PROVIDER DISCUSS OR PROVIDE METHODS AND STRATEGIES OTHER THAN MEDICATION TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF METHODS AND STRATEGIES ARE: TELEPHONE HELPLINE, INDIVIDUAL OR GROUP COUNSELING, OR CESSATION PROGRAM.

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	MALE	FE-MALE	
Q42 NEVER	53 62%	778 57%	5 83%~	13 81%~	8 44%~	10 53%~	13 62%~	3 75%~	43 60%~	~	~	~	~	~	3 50%~	4 100%~	49 60%~	34 67%~	19 56%~	32 70%~	21 54%~
SOMETIMES	14 16%	261 19%	~	2 13%~	2 11%~	4 21%~	5 24%~	1 25%~	12 17%~	~	~	~	~	~	2 33%~	~	14 17%~	9 18%~	5 15%~	6 13%~	8 21%~
USUALLY	6 7%	141 10%	~	~	3 17%~	2 11%~	1 5%~	~	5 7%~	~	~	~	~	~	1 17%~	~	6 7%~	4 8%~	2 6%~	4 9%~	2 5%~
ALWAYS	12 14%	175 13%	1 17%~	1 6%~	5 28%~	3 16%~	2 10%~	~	12 17%~	~	~	~	~	~	~	~	12 15%~	4 8%~	8 24%~	4 9%~	8 21%~
#ALWAYS + USUALLY (NET)	18 21%	316 23%	1 17%~	1 6%~	8 44%~	5 26%~	3 14%~	~	17 24%~	~	~	~	~	~	1 17%~	~	18 22%~	8 16%~	10 29%~	8 17%~	10 26%~
TOP BOX SCORE	12 14%	175 13%	1 17%~	1 6%~	5 28%~	3 16%~	2 10%~	~	12 17%~	~	~	~	~	~	~	~	12 15%~	4 8%~	8 24%~	4 9%~	8 21%~
NOT ANSWERED	1	30					1	1								1	1		1		
VALID CASES	85	1355	6	16	18	19	21	4	72					6	4	81	51	34	46	39	
NUMBER OF RESPONDENTS	86	1385	6	16	18	19	21	5	73					6	4	82	52	34	47	39	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q39 = EVERY DAY OR SOME DAYS]

Q43 DO YOU TAKE ASPIRIN DAILY OR EVERY OTHER DAY?

	BANT	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	FAIR & POOR	MALE	FE-MALE		
Q43	TCH	OHP	18	25	35	45	55	65														
YES	TOT	TOT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE	
	41	997	1	1	4	9	24	2	38						2	39	22	19	19	22		
	15%	21%*	4%~	2%*	8%*	18%	30%*	18%~	17%*	~	~	~	~	~	13%~	15%~	12%*	23%*	16%	14%		
NO	233	3756	27	50	48	41	55	9	185					18	13	214	168	63	101	130		
	85%	79%*	96%~	98%*	92%*	82%	70%*	82%~	83%*	~	~	~	~	~100%~	87%~	85%~	88%*	77%*	84%	86%		
DON'T KNOW	2	42				1			1						1	1		2		2		
NOT ANSWERED	14	287				1			2							2	2		1	1		
VALID CASES	274	4753	28	51	52	50	79	11	223					18	15	253	190	82	120	152		
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153		
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%		

Q44 DO YOU HAVE A HEALTH PROBLEM OR TAKE MEDICATION THAT MAKES TAKING ASPIRIN UNSAFE FOR YOU?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &						
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&			
									WHTE	##	##	#	##	##	TI		GOOD	POOR			
																	MALE	MALE			
Q44																					
YES	32 13%	448 10%	2 7%~	1 2%~	6 12%	8 18%~	10 15%	2 18%~	23 11%~	~	~	~	~	~	2 13%~	4 27%~	27 12%~	17 10%*	15 22%*	15 13%	16 12%
NO	215 87%	3956 90%	25 93%~	42 98%~	44 88%	37 82%~	57 85%	9 82%~	179 89%~	~	~	~	~	~	13 87%~	11 73%~	200 88%~	161 90%*	53 78%*	99 87%	115 88%
DON'T KNOW	28	377	1	8	2	6	11		22					2	1	26	12	15	8	20	
NOT ANSWERED	15	301			1		1		2					1		3	2	1	1	2	
VALID CASES	247	4404	27	43	50	45	67	11	202					15	15	227	178	68	114	131	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q45 HAS A DOCTOR OR HEALTH PROVIDER EVER DISCUSSED WITH YOU THE RISKS AND BENEFITS OF ASPIRIN TO PREVENT HEART ATTACK OR STROKE?

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH		GENDER	
	OT1	OT2																			
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			IC	IC	&	&			
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE	
Q45																					
YES	79	1716	4	9	13	12	36	4	69					3	2	76	48	31	37	41	
	29%	36%*	15%~	18%*	25%	24%	47%*	36%~	31%	~	~	~	~	~ 18%~	13%~	30%~	26%	37%	31%	27%	
NO	193	3045	23	42	39	38	41	7	152					14	14	174	139	52	83	109	
	71%	64%*	85%~	82%*	75%	76%	53%*	64%~	69%	~	~	~	~	~ 82%~	88%~	70%~	74%	63%	69%	73%	
NOT ANSWERED	18	321	1		1	1	2		5					1	6	5	1		3	3	
VALID CASES	272	4761	27	51	52	50	77	11	221					17	16	250	187	83	120	150	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q46.1 ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH CHOLESTEROL

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR					
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD				
									WHTE	##	##	#	##	##	TI	IC	IC	&			
																		&			
																		POOR			
																		MALE			
																		MALE			
Q46.1																					
YES	68	1102		2	14	11	33	5	54					5	5	62	37	30	24	44	
	23%	22%		~	4%*	26%	22%	42%*	24%	~	~	~	~	~	28%~	31%~	24%~	19%*	36%*	20%	29%*
NO	222	3980	28	49	39	40	46	6	172					13	11	194	155	54	99	109	
	77%	78%	100%~	96%*	74%	78%	58%*	55%~	76%	~	~	~	~	~	72%~	69%~	76%~	81%*	64%*	80%	71%*
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q46.2 ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH BLOOD PRESSURE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	AS-	HAW/	IND/			HIS-	HIS-	GOOD	FAIR		
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	IAN	PAC	ALSK	OTHR	MUL-	PAN-	PAN-	&	&		
			24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	
																			MALE	FE-
																			MALE	
Q46.2																				
YES	92	1444	2	4	17	24	40	4	73					8	5	85	49	43	43	49
	32%	28%	7%~	8%*	32%	47%*	51%*	36%~	32%	~	~	~	~	~ 44%~	31%~	33%~	26%*	51%*	35%	32%
NO	198	3638	26	47	36	27	39	7	153					10	11	171	143	41	80	104
	68%	72%	93%~	92%*	68%	53%*	49%*	64%~	68%	~	~	~	~	~ 56%~	69%~	67%~	74%*	49%*	65%	68%
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q46.3 ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: PARENT OR SIBLING WITH HEART ATTACK BEFORE THE AGE OF 60

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE-MALE
Q46.3 YES	50 17%	826 16%	1 4%	4 8%*	14 26%	11 22%	15 19%	4 36%~	41 18%	~	~	~	~	5 ~ 28%~	1 6%~	49 19%~	20 10%*	30 36%*	17 14%	33 22%*
NO	240 83%	4256 84%	27 96%~	47 92%*	39 74%	40 78%	64 81%	7 64%~	185 82%	~	~	~	~	13 ~ 72%~	15 94%~	207 81%~	172 90%*	54 64%*	106 86%	120 78%*
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q47.1 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A HEART ATTACK

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2																		
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/					VERY	GOOD	FAIR		
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK				&	&			
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	
																			FE-	
																			MALE	
Q47.1																				
YES	12	211			1	2	7	1	8					2	1	11	3	9	6	6
	4%	4%	~	~	2%	4%	9%	9%~	4%	~	~	~	~	~ 11%	6%~	4%~	2%*	11%*	5%	4%
NO	278	4871	28	51	52	49	72	10	218					16	15	245	189	75	117	147
	96%	96%	100%	100%	98%	96%	91%	91%~	96%	~	~	~	~	~ 89%	94%~	96%~	98%*	89%*	95%	96%
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q47.2 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANGINA OR CORONARY HEART DISEASE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&			
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD		
																		POOR		
																		MALE		
																		FE-		
																		MALE		
Q47.2																				
YES	7	212				2	5		7						7	2	5	3	4	
	2%	4%*	~	~	~	4%	6%	~	3%~	~	~	~	~	~	~	3%~	1%	6%	2%	3%
NO	283	4870	28	51	53	49	74	11	219					18	16	249	190	79	120	149
	98%	96%*	100%	100%	100%	96%	94%	100%	97%*	~	~	~	~	~100%	~100%	~97%	~99%	94%	98%	97%
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q47.3 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A STROKE

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER			
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC/ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE-MALE	MALE		
Q47.3	TCH TOT ADLT	OHP TOT ADLT	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	WHTE	##	##	#	##	##	TI	HIS-IC	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE-MALE	MALE
YES	10 3%	195 4%	1 ~	2 2%	1 ~	4 8%	3 4%	1 9%	7 3%	~	~	~	~	~	1 6%	1 6%	9 4%	4 2%	6 7%	4 3%	6 4%	
NO	280 97%	4887 96%	28 100%	50 98%	53 100%	47 92%	76 96%	10 91%	219 97%	~	~	~	~	~	17 94%	15 94%	247 96%	188 98%	78 93%	119 97%	147 96%	
VALID CASES	290	5082	28	51	53	51	79	11	226						18	16	256	192	84	123	153	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226						18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	

Q47.4 HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANY KIND OF DIABETES OR HIGH BLOOD SUGAR

	BANT OT1	BANT OT2	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR- AMER ##	AS- IAN ##	NATV ILND #	AMER IND/ PAC ALSK ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	MALE	FE- MALE	
Q47.4 YES	39 13%	916 18%*	1 4%~	1 2%*	6 11%	10 20%	16 20%	2 18%~	35 15%*	~	~	~	~	~	~	2 13%~	37 14%~	17 9%*	22 26%*	19 15%	20 13%
NO	251 87%	4166 82%*	27 96%~	50 98%*	47 89%	41 80%	63 80%	9 82%~	191 85%*	~	~	~	~	18 ~100%~	14 88%~	219 86%~	175 91%*	62 74%*	104 85%	133 87%	
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
NUMBER OF RESPONDENTS	290 100%	5082 100%	28 100%	51 100%	53 100%	51 100%	79 100%	11 100%	226 100%					18 100%	16 100%	256 100%	192 100%	84 100%	123 100%	153 100%	

Q48 IN THE LAST 6 MONTHS, DID YOU GET HEALTH CARE 3 OR MORE TIMES FOR THE SAME CONDITION OR PROBLEM?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK	OTHR	MUL-	HIS-	HIS-	&			
									AMER	IAN	ILND	NATV		TI	IC	IC	&			
									WHTE	##	##	#	##	##		GOOD	POOR			
																MALE	MALE			
Q48																				
YES	74	1408	5	9	15	16	26	2	58					6	3	69	40	34	26	48
	27%	30%	19%~	18%	29%	31%	33%	18%~	26%	~	~	~	~	~ 35%~	19%~	27%~	21%*	40%*	21%*	32%*
NO	199	3330	22	41	37	35	53	9	165					11	13	183	147	50	97	101
	73%	70%	81%~	82%	71%	69%	67%	82%~	74%	~	~	~	~	~ 65%~	81%~	73%~	79%*	60%*	79%*	68%*
NOT ANSWERED	17	344	1	1	1				3					1	4	5				4
VALID CASES	273	4738	27	50	52	51	79	11	223					17	16	252	187	84	123	149
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q49 IS THIS A CONDITION OR PROBLEM THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE.

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER				
	OT1	OT2							AND	BLCK	AS-	NATV	AMER					NOT	EX &	GOOD	FAIR	MALE	FE-
	TCH	OHP	18	25	35	45	55	65	OR	IAN	HAW/	IND/	ALSK	OTHR	MUL-	HIS-	HIS-	VERY	&	&	MALE	MALE	
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AS-	ILND	NATV	ALSK	OTHR	MUL-	PAN-	PAN-	GOOD	FAIR	GOOD	POOR	MALE	MALE
	ADLT	ADLT	24	34	44	54	64	OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE		
Q49																							
YES	63	1187	4	8	12	15	22	2	52						4	1	60	34	29	22	41		
	90%	88%	80%~	89%~	92%~	100%~	88%~	100%~	93%~	~	~	~	~	~	67%~	50%~	91%~	92%~	88%~	92%~	89%~		
NO	7	167	1	1	1		3		4						2	1	6	3	4	2	5		
	10%	12%	20%~	11%~	8%~		12%~		7%~	~	~	~	~	~	33%~	50%~	9%~	8%~	12%~	8%~	11%~		
NOT ANSWERED	4	54			2	1	1		2							1	3	3	1	2	2		
VALID CASES	70	1354	5	9	13	15	25	2	56						6	2	66	37	33	24	46		
NUMBER OF RESPONDENTS	74	1408	5	9	15	16	26	2	58						6	3	69	40	34	26	48		
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q48 = YES]

Q50 DO YOU NOW NEED OR TAKE MEDICINE PRESCRIBED BY A DOCTOR? DO NOT INCLUDE BIRTH CONTROL.

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER	
	OT1	OT2															ITY	STATUS		
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &			
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				HIS-	HIS-	VERY	GOOD	FAIR	
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	AS-	PAC	ALSK			PAN-	PAN-	&	&		
			24	34	44	54	64	OVER	AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q50																				
YES	187	2988	12	24	36	41	61	10	152					14	10	174	111	75	81	105
	68%	63%	43%~	48%*	68%	80%*	77%*	91%~	68%	~	~	~	~	~ 78%~	63%~	69%~	59%*	89%*	66%	70%
NO	88	1758	16	26	17	10	18	1	72					4	6	80	78	9	42	46
	32%	37%	57%~	52%*	32%	20%*	23%*	9%~	32%	~	~	~	~	~ 22%~	38%~	31%~	41%*	11%*	34%	30%
NOT ANSWERED	15	336		1					2							2	3			2
VALID CASES	275	4746	28	50	53	51	79	11	224					18	16	254	189	84	123	151
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q51 IS THIS MEDICINE TO TREAT A CONDITION THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&			
									WHTE	##	##	#	##	##	IC	IC	GOOD			
																	POOR			
																	MALE			
																	MALE			
Q51																				
YES	169	2723	12	19	33	39	58	8	136					14	8	159	96	72	74	94
	94%	95%	100%~	79%~	97%~	95%~	98%*100%~		94%~	~	~	~	~	~100%~	89%~	95%~	91%*	99%*	95%	94%
NO	10	155		5	1	2	1		9						1	9	9	1	4	6
	6%	5%		~ 21%~	3%~	5%~	2%*		6%~	~	~	~	~	~	~ 11%~	5%~	9%*	1%*	5%	6%
NOT ANSWERED	8	110			2		2	2	7						1	6	6	2	3	5
VALID CASES	179	2878	12	24	34	41	59	8	145					14	9	168	105	73	78	100
NUMBER OF RESPONDENTS	187	2988	12	24	36	41	61	10	152					14	10	174	111	75	81	105
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q50 = YES]

NQ52 WHAT IS YOUR AGE?

	BANT	BANT	AGE							RACE							ETHNICITY				HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLK OR AFR-AMER	AS-IAN	NATV HAW/ILND	AMER IND/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	MALE	FE-MALE				
NQ52	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE			
18 TO 24	29 10%	485 10%	28 100%	51 ~	53 ~	51 ~	79 ~	11 ~	20 9%	~	~	~	~	~	2 11%	6 38%	21 8%	25 13%*	2 2%*	12 10%	16 10%			
25 TO 34	55 19%	853 17%	~100%	51 ~	53 ~	51 ~	79 ~	11 ~	42 19%	~	~	~	~	~	4 22%	2 13%	49 19%	43 22%*	8 10%*	21 17%	30 20%			
35 TO 44	58 20%	805 16%	~	~100%	53 ~	51 ~	79 ~	11 ~	44 19%	~	~	~	~	~	~	5 31%	48 19%	38 20%	17 20%	24 20%	30 20%			
45 TO 54	54 19%	1048 21%	~	~	~100%	51 ~	79 ~	11 ~	46 20%	~	~	~	~	~	4 22%	1 6%	51 20%	32 17%	20 24%	22 18%	30 20%			
55 TO 64	82 28%	1437 28%	~	~	~	~100%	79 ~	11 ~	65 29%	~	~	~	~	~	7 39%	2 13%	76 30%	48 25%	32 38%*	37 30%	43 28%			
65 TO 74	10 3%	302 6%*	~	~	~	~	10 91%	~	9 4%	~	~	~	~	~	1 6%	~	10 4%	5 3%	5 6%	6 5%	4 3%			
75 OR OLDER	2 0.7%	152 3%*	~	~	~	~	1 9%	~	~	~	~	~	~	~	~	~	1 ~0.4%	1 ~0.5%	~	1 ~0.8%	~			
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153				
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153				
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%				

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

NQ53 ARE YOU MALE OR FEMALE?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER				
	OT1	OT2												ITY	STATUS						
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR					
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD				
									WHTE	##	##	#	##	##	TI	IC	IC	&			
																		&			
																		POOR			
																		MALE			
																		MALE			
NQ53																					
MALE	132	2039	12	21	23	22	37	7	100					7	6	115	84	37	123		
	46%	40%	43%~	41%	43%	43%	47%	64%~	44%	~	~	~	~	~	39%~	38%~	45%~	44%	44%	100%~	~
FEMALE	158	3043	16	30	30	29	42	4	126					11	10	141	108	47	153		
	54%	60%	57%~	59%	57%	57%	53%	36%~	56%	~	~	~	~	~	61%~	63%~	55%~	56%	56%	~100%~	
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

Q54 WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	MALE	FE-MALE
Q54																				
8TH GRADE OR LESS	6 2%	267 6%*	1 4%~	2 ~	4 4%	3 ~	4 4%	3 1%~	~	~	~	~	~	1 6%~	2 15%~	4 2%~	1 0.5%*	5 6%*	3 3%	3 2%
SOME HIGH SCHOOL BUT DID NOT GRADUATE	29 11%	599 13%	4 14%~	3 6%	2 4%*	7 14%	10 13%	2 18%~	23 10%~	~	~	~	~	4 22%~	29 ~	19 11%~	10 10%	13 13%	15 13%	14 9%
HIGH SCHOOL GRADUATE OR GED	90 33%	1663 35%	10 36%~	14 28%	17 33%	17 34%	28 36%	4 36%~	76 34%~	~	~	~	~	3 17%~	8 62%~	81 32%~	57 30%	32 40%	46 38%	44 29%
SOME COLLEGE OR 2-YEAR DEGREE	101 37%	1668 35%	10 36%~	22 44%	19 37%	20 40%	24 31%	4 36%~	84 37%~	~	~	~	~	8 44%~	2 15%~	99 39%~	72 38%	28 35%	37 31%*	64 42%*
4-YEAR COLLEGE GRADUATE	31 11%	348 7%*	2 7%~	9 18%	8 16%	4 8%	7 9%	1 9%~	28 12%~	~	~	~	~	~	1 8%~	30 12%~	27 14%*	4 5%*	15 13%	16 11%
MORE THAN 4-YEAR COLLEGE DEGREE	14 5%	201 4%	1 4%~	2 4%	3 6%	2 4%	6 8%	~	11 5%~	~	~	~	~	2 11%~	~	13 5%~	13 7%*	1 1%*	4 3%	10 7%
NOT ANSWERED	19	336		1	2	1	1		1						3		3	4	3	2
VALID CASES	271	4746	28	50	51	50	78	11	225					18	13	256	189	80	120	151
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q55 ARE YOU OF HISPANIC OR LATINO ORIGIN OR DESCENT?

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER		
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR			
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	HIS-	&	&		
									AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE
Q55																				
YES HISPANIC OR LATINO	16 6%	571 12%*	6 22%~	2 4%	4 8%	1 2%	2 3%		~	~	~	~	~	~	16 100%~	10 5%	6 7%	6 5%	10 7%	
NO NOT HISPANIC OR LATINO	256 94%	4145 88%*	21 78%~	48 96%	48 92%	50 98%	75 97%	11 100%~	224 100%~	~	~	~	~	18 100%~	256 100%~	177 95%	77 93%	115 95%	141 93%	
NOT ANSWERED	18	366	1	1	1		2		2							5	1	2	2	
VALID CASES	272	4716	27	50	52	51	77	11	224					18	16	256	187	83	121	151
NUMBER OF RESPONDENTS	290 100%	5082 100%	28 100%	51 100%	53 100%	51 100%	79 100%	11 100%	226 100%					18 100%	16 100%	256 100%	192 100%	84 100%	123 100%	153 100%

Q56.1 WHAT IS YOUR RACE? RESPONSE: WHITE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD			
									WHTE	##	##	#	##	##	TI	IC	IC	&		
																		&		
																		GOOD		
																		POOR		
																		MALE		
																		MALE		
Q56.1																				
YES	248	4120	23	46	44	49	73	10	226					18	4	242	172	74	108	140
	86%	81%*	82%~	90%	83%	96%*	92%*	91%~	100%~	~	~	~	~	~100%~	25%~	95%~	90%*	88%	88%	92%*
NO	42	962	5	5	9	2	6	1							12	14	20	10	15	13
	14%	19%*	18%~	10%	17%	4%*	8%*	9%~	~	~	~	~	~	~	75%~	5%~	10%*	12%	12%	8%*
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q56.2 WHAT IS YOUR RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD			
									##	##	#	##	##	TI	IC	IC	&			
																	&			
																	POOR			
																	MALE			
																	MALE			
Q56.2																				
YES	5	85	1	1		1	2							2	1	4	3	2	3	2
	2%	2%	4%	2%		2%	3%							11%	6%	2%	2%	2%	2%	1%
NO	285	4997	27	50	53	50	77	11	226					16	15	252	189	82	120	151
	98%	98%	96%	98%	100%	98%	97%	100%	100%					89%	94%	98%	98%	98%	98%	99%
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q56.3 WHAT IS YOUR RACE? RESPONSE: ASIAN

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
			24	34	44	54	64	OVER	AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD			
									##	##	#	##	##	TI	IC	IC	&			
																	&			
																	GOOD			
																	POOR			
																	MALE			
																	MALE			
Q56.3																				
YES	6	136	2	1	1		1	1						1	1	5	4	2	4	2
	2%	3%	7%	2%	2%		1%	9%						6%	6%	2%	2%	2%	3%	1%
NO	284	4946	26	50	52	51	78	10	226					17	15	251	188	82	119	151
	98%	97%	93%	98%	98%	100%	99%	91%	100%					94%	94%	98%	98%	98%	97%	99%
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q56.4 WHAT IS YOUR RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	FAIR		
									##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	FE-
																				MALE
Q56.4																				
YES	1	40	1												1		1			1
	0.3%	0.8%	4%~	~	~	~	~	~	~	~	~	~	~	~	6%~	~	1%	~	~	~0.7%~
NO	289	5042	27	51	53	51	79	11	226					18	15	256	192	83	123	152
	100%	99%	96%~	100%~	100%~	100%~	100%~	100%~	100%~	~	~	~	~	~100%~	94%~	100%~	100%~	99%~	100%~	99%~
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q56.5 WHAT IS YOUR RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2												ITY	STATUS						
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY						
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	PAN-	PAN-	&	&			
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
Q56.5																					
YES	16	313	1	4	1	3	7							13	16	8	6	7	9		
	6%	6%	4%	8%	2%	6%	9%							72%	6%	4%	7%	6%	6%		
NO	274	4769	27	47	52	48	72	11	226					5	16	240	184	78	116	144	
	94%	94%	96%	92%	98%	94%	91%	100%	100%					28%	100%	94%	96%	93%	94%	94%	
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

Q56.6 WHAT IS YOUR RACE? RESPONSE: OTHER

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				EX &					
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	VERY					
	ADLT	ADLT	TO	TO	TO	TO	TO	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
			24	34	44	54	64	OVER	AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	&	&		
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	
																		MALE	MALE	
Q56.6																				
YES	8	278	3		1	1	2	1						2	4	4	5	3	3	5
	3%	5%*	11%~	~	2%	2%	3%	9%~	~	~	~	~	~	~ 11%~	25%~	2%~	3%	4%	2%	3%
NO	282	4804	25	51	52	50	77	10	226					16	12	252	187	81	120	148
	97%	95%*	89%~	100%~	98%	98%	97%	91%~	100%~	~	~	~	~	~ 89%~	75%~	98%~	97%	96%	98%	97%
VALID CASES	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
NUMBER OF RESPONDENTS	290	5082	28	51	53	51	79	11	226					18	16	256	192	84	123	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

Q57 DID SOMEONE HELP YOU COMPLETE THIS SURVEY?

	BANT	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER						
	OT1	OT2																									
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER								EX &								
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/							NOT	VERY								
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK						HIS-	HIS-	GOOD	FAIR						
									AMER	IAN	ILND	NATV	OTHR	MUL-	TI		IC	IC	&	&	GOOD	POOR			FE-	MALE	
Q57																											
YES	13	466	2	1	4	2	3	1	10						1	1	12	7	5	10	3						
	6%	12%*	11%~	3%~	10%~	5%~	4%	9%~	5%~	~	~	~	~	~	8%~	9%~	6%~	4%	8%	10%*	2%*						
NO	210	3267	17	36	38	37	68	10	178						11	10	197	149	60	89	121						
	94%	88%*	89%~	97%~	90%~	95%~	96%	91%~	95%~	~	~	~	~	~	92%~	91%~	94%~	96%	92%	90%*	98%*						
NOT ANSWERED	2	46		1		1			1								1	2									
VALID CASES	223	3733	19	37	42	39	71	11	188						12	11	209	156	65	99	124						
NUMBER OF RESPONDENTS	225	3779	19	38	42	40	71	11	189						12	11	210	158	65	100	124						
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%						

[ASKED IF SURVEY COMPLETED BY MAIL]

Q58.1 HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME.

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER	
	OT1	OT2													ITY	STATUS				
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &				
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			GOOD	FAIR				
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	&	&		
									WHTE	##	##	#	##	##	IC	IC	GOOD	POOR	MALE	MALE
Q58.1																				
YES	10	238	1		3	2	3	1	7					1	1	9	5	4	8	2
	77%	51%~	50%~		~ 75%~	100%~	100%~	100%~	70%~	~	~	~	~	~100%	100%~	75%~	71%~	80%~	80%~	67%~
NO	3	228	1	1	1				3						3	2	1	2	1	
	23%	49%~	50%~	100%~	25%~				30%~	~	~	~	~	~	~ 25%~	29%~	20%~	20%~	33%~	
VALID CASES	13	466	2	1	4	2	3	1	10					1	1	12	7	5	10	3
NUMBER OF RESPONDENTS	13	466	2	1	4	2	3	1	10					1	1	12	7	5	10	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.2 HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE.

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER					
	OT1	OT2	18	25	35	45	55	65	AND	BLCK	AS-	NATV	AMER	IND/	OTH	MUL-	NOT	HIS-	HIS-	EX &	VERY	GOOD	FAIR	FE-
	TCH	OHP	TO	TO	TO	TO	TO	AND	WHTE	FR-	IAN	ILND	NATV	ALSK	TI	PAN-	PAN-	IC	IC	GOOD	&	POOR	MALE	MALE
	TOT	TOT	ADLT	ADLT	ADLT	ADLT	ADLT	ADLT	##	##	#	##	##	##	TI	IC	IC	IC	IC	GOOD	&	POOR	MALE	MALE
Q58.2																								
YES	10	182	1	1	4	1	2	1	7						1	1	9		5	4		8	2	
	77%	39%	50%	100%	100%	50%	67%	100%	70%	~	~	~	~	~	~100%	~100%	75%	~	71%	80%	~	80%	67%	
NO	3	284	1			1	1		3								3		2	1		2	1	
	23%	61%	50%	~	~	50%	33%	~	30%	~	~	~	~	~	~	~	25%	~	29%	20%	~	20%	33%	
VALID CASES	13	466	2	1	4	2	3	1	10						1	1	12		7	5		10	3	
NUMBER OF RESPONDENTS	13	466	2	1	4	2	3	1	10						1	1	12		7	5		10	3	
	100%	100%	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%		100%	100%		100%	100%	

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.3 HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME.

	BANT	BANT	AGE							RACE							ETHNIC-	HEALTH	GENDER		
	OT1	OT2															ITY	STATUS			
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &	VERY	FAIR		
	TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AS-	HAW/	IND/				HIS-	HIS-	GOOD	GOOD	FE-	
	ADLT	ADLT	24	34	44	54	64	OVER	AMER	IAN	ILND	NATV	OTHR	MUL-	PAN-	PAN-	&	&	MALE	MALE	
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE
Q58.3																					
YES	2	156	1			1			2							2	1	1	2		
	15%	33%	50%	~	~	50%	~	~	20%	~	~	~	~	~	~	17%	14%	20%	20%	~	~
NO	11	310	1	1	4	1	3	1	8					1	1	10	6	4	8	3	
	85%	67%	50%	~100%	~100%	50%	~100%	~100%	80%	~	~	~	~	~100%	~100%	83%	86%	80%	80%	~100%	~
VALID CASES	13	466	2	1	4	2	3	1	10					1	1	12	7	5	10	3	
NUMBER OF RESPONDENTS	13	466	2	1	4	2	3	1	10					1	1	12	7	5	10	3	
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.4 HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER			
	OT1	OT2												ITY	STATUS					
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER									
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/			NOT	EX &					
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK		HIS-	HIS-	GOOD	FAIR			
									AMER	IAN	ILND	NATV	OTHR	MUL-	PAN-	PAN-	&	&		
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	
																			MALE	MALE
Q58.4																				
YES	2	56					1	1	1						2	2	2	2	2	
	15%	12%	~	~	~	~	33%	100%	10%	~	~	~	~	~	~	17%	29%	~	20%	~
NO	11	410	2	1	4	2	2		9					1	1	10	5	5	8	3
	85%	88%	100%	100%	100%	100%	67%	~	90%	~	~	~	~	100%	100%	83%	71%	100%	80%	100%
VALID CASES	13	466	2	1	4	2	3	1	10					1	1	12	7	5	10	3
NUMBER OF RESPONDENTS	13	466	2	1	4	2	3	1	10					1	1	12	7	5	10	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

Q58.5 HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY.

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH	GENDER	
	OT1	OT2												ITY	STATUS			
	TCH	OHP	18	25	35	45	55	65	BLCK	NATV	AMER				NOT	EX &		
	TOT	TOT	TO	TO	TO	TO	TO	AND	OR	HAW/	IND/				VERY	GOOD	FAIR	
	ADLT	ADLT	24	34	44	54	64	OVER	AFR-	AS-	PAC	ALSK			&	&		
									AMER	IAN	ILND	NATV	OTHR	MUL-	HIS-	HIS-	GOOD	
									WHTE	##	##	#	##	##	TI	IC	IC	GOOD
																		POOR
																		MALE
																		MALE
Q58.5																		
YES	1	39				1			1						1	1	1	
	8%	8%~	~	~	~	50%~	~	~	10%~	~	~	~	~	~	8%~	14%~	~	10%~
NO	12	427	2	1	4	1	3	1	9					1	1	11	6	5
	92%	92%~	100%~	100%~	100%~	50%~	100%~	100%~	90%~	~	~	~	~	~100%~	100%~	92%~	86%~	100%~
VALID CASES	13	466	2	1	4	2	3	1	10					1	1	12	7	5
NUMBER OF RESPONDENTS	13	466	2	1	4	2	3	1	10					1	1	12	7	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

NQ13 RATING OF ALL HEALTH CARE

	BANT	BANT	AGE						RACE						ETHNICITY			HEALTH STATUS		GENDER		
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	FE-MALE	MALE		
NQ13	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE ##													
0-6	37 18%	687 20%	1 7%	5 16%	7 18%	6 14%	11 18%	3 38%	25 15%	~	~	~	~	~	21%	3 38%	30 16%	17 13%*	17 25%	11 13%	22 19%	
7-8	77 37%	1221 35%	5 33%	16 50%	22 55%	12 29%	19 31%	1 13%	65 39%	~	~	~	~	~	29%	4 25%	2 38%	72 38%	53 39%	21 31%	30 36%	45 38%
9-10	94 45%	1603 46%	9 60%	11 34%	11 28%	24 57%	32 52%	4 50%	78 46%	~	~	~	~	~	50%	7 38%	3 47%	89 48%	65 48%	29 43%	42 51%	51 43%
VALID CASES	208	3511	15	32	40	42	62	8	168					14	8	191	135	67	83	118		
NUMBER OF RESPONDENTS	208 100%	3511 100%	15 100%	32 100%	40 100%	42 100%	62 100%	8 100%	168 100%					14 100%	8 100%	191 100%	135 100%	67 100%	83 100%	118 100%		
MEAN	2.27	2.26	2.53	2.19	2.10	2.43	2.34	2.13	2.32					2.29	2.00	2.31	2.36	2.18	2.37	2.25		
p stat_(*=Sig @ p<=.05)		.798	~	~	~	~	.417	~	~	~	~	~	~	~	~	~	~	.041*	.230	.112	.533	

[ASKED IF Q7 >= 1 TIME]

NQ23 RATING OF PERSONAL DOCTOR

	BANT	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLK OR AFR-AMER	AS-IAN	NATV HAW/ILND	AMER IND/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	FE-MALE	MALE		
NQ23	TCH TOT ADLT	OHP TOT ADLT	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE	
0-6	42 19%	572 15%	3 14%~	11 31%~	7 18%~	5 11%~	13 20%	2 20%~	34 19%~	~	~	~	~	~	25%~	1 10%~	38 19%~	25 17%	15 21%	17 18%	23 18%	
7-8	66 30%	959 26%	9 41%~	14 40%~	10 25%~	11 24%~	19 29%	2 20%~	56 31%~	~	~	~	~	~	19%~	3 30%~	61 30%~	49 33%	16 23%	28 30%	37 30%	
9-10	115 52%	2197 59%*	10 45%~	10 29%~	23 58%~	29 64%~	34 52%	6 60%~	92 51%~	~	~	~	~	~	56%~	9 60%~	106 52%~	75 50%	39 56%	49 52%	65 52%	
VALID CASES	223	3728	22	35	40	45	66	10	182					16	10	205	149	70	94	125		
NUMBER OF RESPONDENTS	223 100%	3728 100%	22 100%	35 100%	40 100%	45 100%	66 100%	10 100%	182 100%					16 100%	10 100%	205 100%	149 100%	70 100%	94 100%	125 100%		
MEAN	2.33	2.44	2.32	1.97	2.40	2.53	2.32	2.40	2.32					2.31	2.50	2.33	2.34	2.34	2.34	2.34		
p stat_(*=Sig @ p<=.05)		.025*	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	.823	.840	.830	.851	

[ASKED IF Q15 = YES]

NQ27 RATING OF SPECIALIST SEEN MOST OFTEN

	BANT	BANT	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER			
	OT1	OT2	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLK OR AFR-AMER	AS-IAN	NATV HAW/ILND	AMER IND/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	FE-MALE	MALE		
NQ27	TCH TOT ADLT	OHP TOT ADLT	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	WHTE	##	##	#	##	##	TI	IC	IC	GOOD	POOR	MALE	MALE	
0-6	18 17%	239 13%	1 11%	2 14%	7 29%	1 5%	4 13%	1 14%	15 17%	~	~	~	~	~	17%	2 33%	16 16%	12 17%	6 16%	5 13%	13 19%	
7-8	23 21%	475 27%	~	5 36%	4 17%	6 29%	5 16%	3 43%	18 20%	~	~	~	~	~	17%	3 50%	20 20%	17 24%	6 16%	10 26%	13 19%	
9-10	68 62%	1057 60%	8 89%	7 50%	13 54%	14 67%	22 71%	3 43%	57 63%	~	~	~	~	~	67%	4 17%	1 64%	65 59%	42 68%	25 62%	24 62%	43 62%
VALID CASES	109	1771	9	14	24	21	31	7	90					6	6	101	71	37	39	69		
NUMBER OF RESPONDENTS	109	1771	9	14	24	21	31	7	90					6	6	101	71	37	39	69		
	100%	100%	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%	100%
MEAN	2.46	2.46	2.78	2.36	2.25	2.62	2.58	2.29	2.47					2.50	1.83	2.49	2.42	2.51	2.49	2.43		
p stat_(*=Sig @ p<=.05)		.962	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

[ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]

NQ35 RATING OF HEALTH PLAN

	BANT	BANT	AGE							RACE							ETHNICITY		HEALTH STATUS		GENDER	
	OT1	OT2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	FE-MALE	MALE		
NQ35	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHTE	BLK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & POOR	FAIR & POOR	FE-MALE	MALE	
0-6	51 19%	953 21%	1 4%	13 27%	10 21%	14 29%	10 14%	1 10%	43 20%	~	~	~	~	~	3 17%	2 13%	47 20%	25 14%*	25 31%*	20 17%	29 21%	
7-8	94 36%	1522 33%	9 35%	22 45%	19 40%	15 31%	24 32%	4 40%	79 38%	~	~	~	~	~	10 56%	2 13%	91 38%	71 40%*	22 28%	42 36%	52 37%	
9-10	117 45%	2121 46%	16 62%	14 29%	19 40%	19 40%	40 54%	5 50%	88 42%	~	~	~	~	~	5 28%	11 73%	101 42%	82 46%	33 41%	55 47%	60 43%	
VALID CASES	262	4596	26	49	48	48	74	10	210						18	15	239	178	80	117	141	
NUMBER OF RESPONDENTS	262 100%	4596 100%	26 100%	49 100%	48 100%	48 100%	74 100%	10 100%	210 100%						18 100%	15 100%	239 100%	178 100%	80 100%	117 100%	141 100%	
MEAN	2.25	2.25	2.58	2.02	2.19	2.10	2.41	2.40	2.21						2.11	2.60	2.23	2.32	2.10	2.30	2.22	
p stat_(*=Sig @ p<=.05)		.962	~	~	~	~	.036*	~	.107	~	~	~	~	~	~	~	~	.048*	.046*	.366	.463	

GETTING NEEDED CARE

	BANT OT1	BANT OT2	AGE					RACE					ETHNIC- ITY	HEALTH STATUS		GENDER					
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE	
NPRBSEE4 NQ46	2.23	2.25	2.56	2.27	2.13	2.33	2.17	2.29	2.29					2.14	1.50	2.27	2.36	1.95	2.19	2.26	
p stat_(*=Sig @ p<=.05)	.783		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NCARNES4 NQ15	2.29	2.31	2.53	2.06	2.20	2.31	2.42	2.50	2.30					2.43	2.00	2.32	2.36	2.21	2.31	2.31	
p stat_(*=Sig @ p<=.05)	.621		~	~	~	~	~.115	~	~	~	~	~	~	~	~	~	~.089	.351	.697	.582	
COMPOSITE	2.26	2.28	2.54	2.16	2.16	2.32	2.29	2.39	2.30	x	x	x	x	x	2.29	1.75	2.30	2.36	2.08	2.25	2.29
p stat_(*=Sig @ p<=.05)	.534		~	~	~	~	~.551	~	~	~	~	~	~	~	~	~	~.001*	.003*	.921	.340	

GETTING CARE QUICKLY

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS		GENDER				
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE	
NCARSN4 NQ4	2.39	2.40	2.63	2.13	2.55	2.48	2.36	2.33	2.38					2.36	3.00	2.38	2.45	2.32	2.36	2.42	
p stat_(*=Sig @ p<=.05)	.897		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NAPGET4 NQ6	2.18	2.26	2.29	1.83	2.20	2.33	2.25	2.38	2.26					2.07	1.50	2.24	2.22	2.14	2.16	2.24	
p stat_(*=Sig @ p<=.05)	.139		~	~	~	~	.481	~	~	~	~	~	~	~	~	~	.413	.651	.726	.270	
COMPOSITE	2.29	2.33	2.46	1.98	2.37	2.40	2.30	2.35	2.32	x	x	x	x	x	2.22	2.25	2.31	2.33	2.23	2.26	2.33
p stat_(*=Sig @ p<=.05)	.224		~	~	~	~	.826	~	~	~	~	~	~	~	~	~	~	.137	.367	.540	.253

HOW WELL DOCTORS COMMUNICATE

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS		GENDER				
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	MALE	
NDREXPL4 NQ32	2.60	2.64	2.86	2.52	2.62	2.72	2.50	2.71	2.62					2.62	2.50	2.63	2.68	2.50	2.56	2.66	
p stat_(*=Sig @ p<=.05)		.396	~	~	~	~	.199	~	~	~	~	~	~	~	~	~	.044*	.175	.508	.144	
NDRLSTN4 NQ33	2.57	2.61	2.71	2.48	2.65	2.61	2.50	2.71	2.57					2.58	2.50	2.58	2.63	2.48	2.55	2.60	
p stat_(*=Sig @ p<=.05)		.461	~	~	~	~	.346	~	~	~	~	~	~	~	~	~	.214	.220	.725	.508	
NDRESPU4 NQ34	2.68	2.67	3.00	2.62	2.74	2.72	2.59	2.43	2.67					2.69	2.63	2.68	2.73	2.59	2.70	2.67	
p stat_(*=Sig @ p<=.05)		.776	~	~	~	~	.270	~	~	~	~	~	~	~	~	~	.170	.195	.753	.835	
NDRTMEN4 NQ37	2.52	2.52	2.57	2.48	2.59	2.67	2.38	2.43	2.53					2.46	2.25	2.53	2.58	2.42	2.61	2.47	
p stat_(*=Sig @ p<=.05)		1.00	~	~	~	~	.109	~	~	~	~	~	~	~	~	~	.159	.214	.157	.250	
COMPOSITE	2.59	2.61	2.79	2.52	2.65	2.68	2.49	2.57	2.60	x	x	x	x	x	2.59	2.47	2.60	2.65	2.50	2.60	2.60
p stat_(*=Sig @ p<=.05)		.711	~	~	~	~	.190	~	~	~	~	~	~	~	~	~	.076	.145	.841	.829	

CUSTOMER SERVICE

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS		GENDER				
	TCH TOT ADLT	OHP TOT ADLT	18 TO	25 TO	35 TO	45 TO	55 TO	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE	
NPBCLCS4 NQ50	2.27	2.30	2.57	2.29	2.06	2.21	2.19	2.50	2.30					1.71	2.67	2.22	2.39	2.00	2.07	2.42	
p stat_(*=Sig @ p<=.05)	.702		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NCSRESP NQ51	2.69	2.69	3.00	2.64	2.59	2.71	2.62	3.00	2.70					2.43	2.33	2.69	2.75	2.54	2.61	2.74	
p stat_(*=Sig @ p<=.05)	.918		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
COMPOSITE	2.48	2.50	2.79	2.46	2.32	2.46	2.40	2.75	2.50	x	x	x	x	x	2.07	2.50	2.46	2.57	2.27	2.34	2.58
p stat_(*=Sig @ p<=.05)	.777		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	

SHARED DECISION MAKING

	BANT OT1	BANT OT2	AGE					RACE						ETHNIC- ITY	HEALTH STATUS		GENDER				
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE	
NNRXWHY NQ11	2.81	2.87	2.78	2.87	2.81	2.83	2.84	2.50	2.81					2.78	3.00	2.81	2.89	2.75	2.77	2.85	
p stat_(*=Sig @ p<=.05)		.277	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NNRXWYNT NQ12	2.48	2.49	2.78	2.47	2.52	2.67	2.19	3.00	2.48					2.56	2.00	2.48	2.44	2.60	2.49	2.47	
p stat_(*=Sig @ p<=.05)		.937	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NRXBST NQ13	2.56	2.53	2.78	2.60	2.80	2.83	2.17	2.50	2.61					2.11	3.00	2.56	2.63	2.37	2.57	2.55	
p stat_(*=Sig @ p<=.05)		.749	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
COMPOSITE	2.62	2.63	2.78	2.64	2.71	2.78	2.40	2.67	2.63	x	x	x	x	x	2.48	2.67	2.62	2.65	2.57	2.61	2.63
p stat_(*=Sig @ p<=.05)		.796	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	

GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO	BANTO	AGE						RACE						ETHNICITY		HEALTH STATUS		GENDER		
	T1	T2	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/ALSK ##	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & GOOD	FAIR & POOR	MALE	FE-MALE
PRBSEE4 Q25	76%	77%	89%	80%	71%	81%	72%	86%	78%						86%	50%	78%	82%	63%	74%	78%
CARNES4 Q14	79%	82%	93%	75%	78%	81%	82%	75%	80%						86%	75%	81%	84%	72%	81%	81%
AVERAGE	77.54	79.43	91.11	77.50	74.17	80.95	77.24	80.36	78.71	x	x	x	x	x	85.71	62.50	79.10	83.44	67.07	77.27	79.14

GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE						RACE						ETHNIC- ITY		HEALTH STATUS		GENDER		
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	FE- MALE	MALE	
CARSN4 Q4	83%	83%	100%	70%	82%	95%	82%	67%	82%					91%	100%	83%	87%	76%	77%	87%	
APGET4 Q6	74%	78%	79%	53%	73%	78%	81%	88%	78%					71%	30%	77%	76%	71%	73%	76%	
AVERAGE	78.79	80.38	89.29	61.45	77.16	86.51	81.42	77.08	79.88	x	x	x	x	x	81.17	65.00	79.83	81.38	73.55	74.83	81.36

HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANT	BANT	AGE						RACE						ETHNIC-	HEALTH		GENDER			
	OT1	OT2	18	25	35	45	55	65	BLCK	NATV	AMER					NOT	EX &				
TCH	OHP	18	25	35	45	55	65	OR	HAW/	IND/					HIS-	HIS-	GOOD	FAIR			
TOT	TOT	TO	TO	TO	TO	TO	AND	AFR-	AS-	PAC	ALSK			HIS-	PAN-	PAN-	&	&			
ADLT	ADLT	24	34	44	54	64	OVER	AMER	IAN	ILND	NATV	OTHR	MUL-	IC	IC	GOOD	POOR	MALE	MALE		
DREXPL4 Q17	89%	92%	100%	81%	94%	97%	83%	100%	90%				92%	100%	91%	93%	86%	90%	91%		
DRLSTN4 Q18	89%	90%	100%	81%	91%	89%	85%	100%	88%				92%	88%	89%	91%	84%	87%	90%		
DRESPU4 Q19	91%	91%	100%	90%	91%	97%	83%	100%	91%				85%	100%	91%	94%	86%	93%	90%		
DRTMEN4 Q20	87%	88%	86%	86%	91%	95%	81%	86%	87%				85%	88%	87%	89%	84%	91%	85%		
AVERAGE	89.0	90.3	96.4	84.5	91.9	94.8	83.2	96.4	89.0	x	x	x	x	x	88.3	93.8	89.3	91.8	85.3	90.3	89.1

CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE						RACE						ETHNIC- ITY		HEALTH STATUS		GENDER		
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV ##	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	FE- MALE	MALE
PBCLCS4 Q31	79%	80%	86%	79%	71%	86%	73%	100%	81%						43%	100%	78%	84%	68%	71%	86%
CSRESP Q32	92%	94%	100%	93%	100%	93%	81%	100%	93%					71%	100%	91%	95%	86%	85%	98%	
AVERAGE	85.47	86.67	92.86	85.71	85.29	89.29	76.92	100.0	87.14	x	x	x	x	x	57.14	100.0	84.38	89.47	76.79	78.05	91.86

SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE						RACE						ETHNIC- ITY		HEALTH STATUS		GENDER		
	TCH TOT ADLT	OHP TOT ADLT	18 TO 24	25 TO 34	35 TO 44	45 TO 54	55 TO 64	65 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ PAC ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	FE- MALE	FE- MALE	
NRXWHY Q10	90%	93%	89%	93%	90%	92%	92%	75%	90%					89%	100%	91%	94%	88%	88%	93%	
NRXWYNT Q11	74%	74%	89%	73%	76%	83%	59%	100%	74%					78%	50%	74%	72%	80%	74%	74%	
RXBST Q12	78%	77%	89%	80%	90%	92%	58%	75%	81%					56%	100%	78%	82%	68%	79%	78%	
AVERAGE	80.8	81.5	88.9	82.2	85.6	88.9	69.9	83.3	81.7	x	x	x	x	x	74.1	83.3	80.9	82.6	78.6	80.5	81.3

Q1 OUR RECORDS SHOW THAT YOUR CHILD IS NOW IN <HEALTH PLAN>. IS THAT RIGHT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR MUL- TI ##	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC	
Q1 YES	294 100%	5277 100%	58 100%	68 100%	96 100%	72 100%	160 100%	~	~	~	~	~	22 100%	77 100%	196 100%	272 100%	5 100%	217 100%	77 100%
NOT ANSWERED	1	32				1							1		1		1		
VALID CASES	294	5277	58	68	96	72	160						22	77	196	272	5	217	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q3 IN THE LAST 6 MONTHS, DID YOUR CHILD HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALS #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q3 YES	100 35%	1639 32%	19 35%	26 39%	30 31%	25 35%	58 36%	~	~	~	~	~	7 32%	25 32%	69 35%	92 34%	4 80%	64 30%*	36 47%
NO	188 65%	3549 68%	35 65%	41 61%	66 69%	46 65%	101 64%	~	~	~	~	~	15 68%	52 68%	126 65%	179 66%	1 20%	147 70%*	41 53%
NOT ANSWERED	7	121	4	1	1	1	1							1	1	2		7	
VALID CASES	288	5188	54	67	96	71	159						22	77	195	271	5	211	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q4 IN THE LAST 6 MONTHS, WHEN YOUR CHILD NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOUR CHILD GET CARE AS SOON AS HE OR SHE NEEDED?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER				
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	NO CCC	CCC	
Q4 NEVER		19 1%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
SOMETIMES	12 13%	114 7%	3 18%	2 8%	3 11%	4 17%	4 7%	~	~	~	~	~	1 14%	6 26%	5 8%	11 13%	1 25%	7 12%	5 14%
USUALLY	21 22%	272 18%	5 29%	6 24%	5 18%	5 21%	11 20%	~	~	~	~	~	~	7 30%	11 17%	16 19%	2 50%	15 25%	6 17%
ALWAYS	61 65%	1135 74%	9 53%	17 68%	20 71%	15 63%	40 73%	~	~	~	~	~	6 86%	10 43%	49 75%	59 69%	1 25%	37 63%	24 69%
#ALWAYS + USUALLY (NET)	82 87%	1407 91%	14 82%	23 92%	25 89%	20 83%	51 93%	~	~	~	~	~	6 86%	17 74%	60 92%	75 87%	3 75%	52 88%	30 86%
TOP BOX SCORE	61 65%	1135 74%	9 53%	17 68%	20 71%	15 63%	40 73%	~	~	~	~	~	6 86%	10 43%	49 75%	59 69%	1 25%	37 63%	24 69%
NOT ANSWERED	6	99	2	1	2	1	3							2	4	6		5	1
VALID CASES	94	1540	17	25	28	24	55						7	23	65	86	4	59	35
NUMBER OF RESPONDENTS	100 100%	1639 100%	19 100%	26 100%	30 100%	25 100%	58 100%						7 100%	25 100%	69 100%	92 100%	4 100%	64 100%	36 100%

[ASKED IF Q3 = YES]

Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q5 YES	196 69%	3464 67%	39 74%	49 74%	60 63%	48 68%	104 65%	~	~	~	~	~	13 62%	56 74%	129 66%	182 67%	5 100%	135 64%*	61 80%
NO	90 31%	1672 33%	14 26%	17 26%	36 38%	23 32%	56 35%	~	~	~	~	~	8 38%	20 26%	66 34%	88 33%	~	75 36%*	15 20%
NOT ANSWERED	9	173	5	2	1	1							1	2	1	3		8	1
VALID CASES	286	5136	53	66	96	71	160						21	76	195	270	5	210	76
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q6 IN THE LAST 6 MONTHS, WHEN YOU MADE AN APPOINTMENT FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOUR CHILD NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	NO CCC	CCC	
Q6 NEVER	3 2%	57 2%	~	1 2%	1 2%	1 2%	2 2%	~	~	~	~	~	~	1 2%	2 2%	3 2%	2 2%	1 2%
SOMETIMES	30 16%	393 12%	6 17%	10 21%	4 7%	10 22%	15 15%	~	~	~	~	~	~	9 17%	19 16%	28 16%	21 16%	9 16%
USUALLY	50 27%	850 26%	9 26%	9 19%	18 31%	14 30%	27 28%	~	~	~	~	5 38%	13 24%	33 27%	46 27%	2 40%	35 27%	15 26%
ALWAYS	103 55%	1954 60%	20 57%	27 57%	35 60%	21 46%	54 55%	~	~	~	~	8 62%	31 57%	67 55%	95 55%	3 60%	70 55%	33 57%
#ALWAYS + USUALLY (NET)	153 82%	2804 86%	29 83%	36 77%	53 91%	35 76%	81 83%	~	~	~	~	13 100%	44 81%	100 83%	141 82%	5 100%	105 82%	48 83%
TOP BOX SCORE	103 55%	1954 60%	20 57%	27 57%	35 60%	21 46%	54 55%	~	~	~	~	8 62%	31 57%	67 55%	95 55%	3 60%	70 55%	33 57%
NOT ANSWERED	10	210	4	2	2	2	6						2	8	10		7	3
VALID CASES	186	3254	35	47	58	46	98					13	54	121	172	5	128	58
NUMBER OF RESPONDENTS	196 100%	3464 100%	39 100%	49 100%	60 100%	48 100%	104 100%					13 100%	56 100%	129 100%	182 100%	5 100%	135 100%	61 100%

[ASKED IF Q5 = YES]

Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOUR CHILD WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID HE OR SHE GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV HAW/ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q7 NONE	81 29%	1484 30%	9 17%*	13 20%	34 37%	25 35%	47 30%	~	~	~	~	~	10 45%~	19 26%	60 31%	80 30%~	~	70 34%*	11 15%
1 TIME	76 27%	1437 29%	16 30%	25 39%*	20 22%	15 21%	39 25%	~	~	~	~	~	5 23%~	23 32%	51 26%	72 27%~	3 60%~	52 25%	24 32%
2	60 21%	1045 21%	16 30%	15 23%	16 17%	13 18%	33 21%	~	~	~	~	~	4 18%~	12 16%	40 21%	54 20%~	~	45 22%	15 20%
3	29 10%	518 10%	6 11%	4 6%	10 11%	9 13%	18 11%	~	~	~	~	~	1 5%~	9 12%	19 10%	28 11%~	~	19 9%	10 13%
4	16 6%	229 5%	3 6%	3 5%	5 5%	5 7%	12 8%	~	~	~	~	~	1 5%~	3 4%	13 7%	15 6%~	1 20%~	12 6%	4 5%
5 TO 9	13 5%	232 5%	2 4%	3 5%	4 4%	4 6%	7 4%	~	~	~	~	~	~	5 7%	7 4%	12 5%~	~	7 3%	6 8%
10 OR MORE TIMES	6 2%	79 2%	1 2%	1 2%	4 4%	~	3 2%	~	~	~	~	~	1 5%~	2 3%	4 2%	5 2%~	1 20%~	1 0.5%*	5 7%
NOT ANSWERED	14	285	5	4	4	1	1							5	2	7		12	2
VALID CASES	281	5024	53	64	93	71	159						22	73	194	266	5	206	75
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q8 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS IN YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q8 #YES	143 72%	2500 72%	30 70%~	32 64%	47 80%	34 74%~	82 74%	~	~	~	~	~	7 58%~	39 74%	95 71%	135 73%~	2 40%~	90 67%*	53 83%
NO	55 28%	975 28%	13 30%~	18 36%	12 20%	12 26%~	29 26%	~	~	~	~	~	5 42%~	14 26%	38 29%	49 27%~	3 60%~	44 33%*	11 17%
NOT ANSWERED	2	65	1	1			1							1	1	2		2	
VALID CASES	198	3475	43	50	59	46	111						12	53	133	184	5	134	64
NUMBER OF RESPONDENTS	200	3540	44	51	59	46	112						12	54	134	186	5	136	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q9 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE YOUR QUESTIONS ANSWERED BY YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	NO CCC	CCC	
Q9 NEVER	6 3%	83 2%	1 2%~	3 6%	1 2%	1 2%~	5 4%	~	~	~	~	~	~	5 4%	5 3%~	4 3%	2 3%	
SOMETIMES	18 9%	254 7%	2 5%~	7 14%	3 5%	6 13%~	8 7%	~	~	~	~	~	9 17%	9 7%	18 10%~	11 8%	7 11%	
USUALLY	39 20%	708 20%	10 23%~	10 20%	8 14%	11 24%~	22 20%	~	~	~	~	2 18%~	7 13%	26 20%	33 18%~	1 20%~	26 19%	13 21%
ALWAYS	135 68%	2421 70%	30 70%~	30 60%	47 80%*	28 61%~	77 69%	~	~	~	~	9 82%~	37 70%	93 70%	128 70%~	4 80%~	94 70%	41 65%
#ALWAYS + USUALLY (NET)	174 88%	3129 90%	40 93%~	40 80%	55 93%	39 85%~	99 88%	~	~	~	~	11 100%~	44 83%	119 89%	161 88%~	5 100%~	120 89%	54 86%
TOP BOX SCORE	135 68%	2421 70%	30 70%~	30 60%	47 80%*	28 61%~	77 69%	~	~	~	~	9 82%~	37 70%	93 70%	128 70%~	4 80%~	94 70%	41 65%
NOT ANSWERED	2	74	1	1								1	1	1	2	1	1	
VALID CASES	198	3466	43	50	59	46	112					11	53	133	184	5	135	63
NUMBER OF RESPONDENTS	200 100%	3540 100%	44 100%	51 100%	59 100%	46 100%	112 100%					12 100%	54 100%	134 100%	186 100%	5 100%	136 100%	64 100%

[ASKED IF Q7 >= 1 TIME]

Q10 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC	CCC
Q10 YES	54 27%	1023 30%	9 21%	11 22%	19 32%	15 33%	32 29%	~	~	~	~	~	~	15 28%	34 25%	48 26%	1 20%	24 18%*	30 47%	
NO	145 73%	2434 70%	34 79%	40 78%	40 68%	31 67%	80 71%	~	~	~	~	~	12 ~100%	38 72%	100 75%	137 74%	4 80%	111 82%*	34 53%	
NOT ANSWERED	1	83	1											1		1			1	
VALID CASES	199	3457	43	51	59	46	112						12	53	134	185	5	135	64	
NUMBER OF RESPONDENTS	200	3540	44	51	59	46	112						12	54	134	186	5	136	64	
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q11 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT YOUR CHILD TO TAKE A MEDICINE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q11 #YES	47 90%	937 94%	6 67%~	10 91%~	18 100%~	13 93%~	29 94%~	~	~	~	~	~	~	11 79%~	31 94%~	41 89%~	1 100%~	21 91%~	26 90%
NO	5 10%	63 6%	3 33%~	1 9%~	~	1 7%~	2 6%~	~	~	~	~	~	~	3 21%~	2 6%~	5 11%~	~	2 9%~	3 10%
NOT ANSWERED	2	23			1	1	1							1	1	2		1	1
VALID CASES	52	1000	9	11	18	14	31							14	33	46	1	23	29
NUMBER OF RESPONDENTS	54	1023	9	11	19	15	32							15	34	48	1	24	30
	100%	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q10 = YES]

Q12 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT YOUR CHILD TO TAKE A MEDICINE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q12 #YES	32 62%	709 71%	4 44%~	8 73%~	11 61%~	9 64%~	21 68%~	~	~	~	~	~	~	5 36%~	23 70%~	27 59%~	1 100%~	14 61%~	18 62%
NO	20 38%	290 29%	5 56%~	3 27%~	7 39%~	5 36%~	10 32%~	~	~	~	~	~	~	9 64%~	10 30%~	19 41%~	~	9 39%~	11 38%
NOT ANSWERED	2	24			1	1	1							1	1	2		1	1
VALID CASES	52	999	9	11	18	14	31							14	33	46	1	23	29
NUMBER OF RESPONDENTS	54	1023	9	11	19	15	32							15	34	48	1	24	30
	100%	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q10 = YES]

Q13 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q13 #YES	37 73%	780 79%	5 63%~	6 55%~	16 89%~	10 71%~	21 70%~	~	~	~	~	~	~	11 79%~	22 69%~	32 71%~	1 100%~	15 65%~	22 79%
NO	14 27%	209 21%	3 38%~	5 45%~	2 11%~	4 29%~	9 30%~	~	~	~	~	~	~	3 21%~	10 31%~	13 29%~	~	8 35%~	6 21%
NOT ANSWERED	3	34	1		1	1	2							1	2	3		1	2
VALID CASES	51	989	8	11	18	14	30							14	32	45	1	23	28
NUMBER OF RESPONDENTS	54	1023	9	11	19	15	32							15	34	48	1	24	30
	100%	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME AND Q10 = YES]

Q14 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC	
Q14 WORST HEALTH CARE POSSIBLE	1 0.5%	12 0.3%	1 2%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	1 0.7%	~
01	1 0.5%	10 0.3%	~	1 2%	~	~	1 0.9%	~	~	~	~	~	~	1 0.7%	1 0.5%	~	~	~	1 2%
02	2 1%	13 0.4%	~	~	1 2%	1 2%	1 0.9%	~	~	~	~	~	1 2%	1 0.7%	2 1%	~	~	1 0.7%	1 2%
03		13 0.4%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
04		22 0.6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
05	9 5%	111 3%	2 5%	3 6%	1 2%	3 7%	7 6%	~	~	~	~	~	1 2%	7 5%	8 4%	1 20%	~	6 4%	3 5%
06	10 5%	105 3%	3 7%	2 4%	1 2%	4 9%	7 6%	~	~	~	~	~	~	9 7%	9 5%	~	~	8 6%	2 3%
07	16 8%	269 8%	3 7%	8 16%	1 2%*	4 9%	8 7%	~	~	~	~	~	2 17%	4 8%	11 8%	14 8%	1 20%	9 7%	7 11%
08	47 24%	725 21%	11 26%	8 16%	13 22%	15 33%	28 25%	~	~	~	~	~	14 27%	30 22%	42 23%	2 40%	~	30 22%	17 27%
09	42 21%	742 21%	7 16%	13 25%	16 28%	6 13%	20 18%	~	~	~	~	~	4 33%	13 25%	27 20%	41 22%	~	27 20%	15 23%
BEST HEALTH CARE POSSIBLE	70 35%	1438 42%	16 37%	16 31%	25 43%	13 28%	40 36%	~	~	~	~	~	6 50%	19 37%	48 36%	67 36%	1 20%	52 39%	18 28%
#8-10 (NET)	159 80%	2905 84%	34 79%	37 73%	54 93%*	34 74%	88 79%	~	~	~	~	~	10 83%	46 88%	105 78%	150 82%	3 60%	109 81%	50 78%

Continued

Q14 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
9-10 (NET)	112 57%	2180 63%	23 53%~	29 57%	41 71%*	19 41%~	60 54%	~	~	~	~	~	10 83%~	32 62%	75 56%	108 59%~	1 20%~	79 59%	33 52%
NOT ANSWERED	2	80	1		1									2		2		2	
VALID CASES	198	3460	43	51	58	46	112						12	52	134	184	5	134	64
NUMBER OF RESPONDENTS	200	3540	44	51	59	46	112						12	54	134	186	5	136	64
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%
MEAN	8.46	8.70	8.37	8.33	8.93	8.11	8.39						9.17	8.73	8.45	8.54	7.60	8.55	8.28
p stat_(*=Sig @ p<=.05)		.036*	~.535	.007*			~.509	~	~	~	~	~		~.158	.845	~		~.309	

[ASKED IF Q7 >= 1]

Q15 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS, OR TREATMENT YOUR CHILD NEEDED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER PAC ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q15 NEVER	3 2%	57 2%	1 2%	~	~	2 4%	~	~	~	~	~	~	1 2%	1 0.7%	2 1%	~	2 1%	1 2%
SOMETIMES	18 9%	311 9%	4 9%	7 14%	3 5%	4 9%	10 9%	~	~	~	~	~	4 8%	13 10%	16 9%	1 20%	10 7%	8 13%
USUALLY	61 31%	1019 29%	13 30%	15 29%	15 25%	18 39%	36 32%	~	~	~	~	2 17%	16 30%	40 30%	54 29%	3 60%	37 27%	24 38%
ALWAYS	117 59%	2073 60%	25 58%	29 57%	41 69%*	22 48%	66 59%	~	~	~	~	10 83%	32 60%	80 60%	113 61%	1 20%	86 64%*	31 48%
#ALWAYS + USUALLY (NET)	178 89%	3092 89%	38 88%	44 86%	56 95%	40 87%	102 91%	~	~	~	~	12 100%	48 91%	120 90%	167 90%	4 80%	123 91%	55 86%
TOP BOX SCORE	117 59%	2073 60%	25 58%	29 57%	41 69%*	22 48%	66 59%	~	~	~	~	10 83%	32 60%	80 60%	113 61%	1 20%	86 64%*	31 48%
NOT ANSWERED	1	80	1										1		1		1	
VALID CASES	199	3460	43	51	59	46	112					12	53	134	185	5	135	64
NUMBER OF RESPONDENTS	200	3540	44	51	59	46	112					12	54	134	186	5	136	64
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q7 >= 1 TIME]

Q16 IS YOUR CHILD NOW ENROLLED IN ANY KIND OF SCHOOL OR DAYCARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q16 YES	221 77%	3801 75%	15 27%*	55 83%	88 93%*	63 89%*	129 81%	~	~	~	~	~	16 ~ 76%~	54 70%	154 79%	206 76%~	5 100%~	148 70%*	73 95%
NO	66 23%	1296 25%	40 73%*	11 17%	7 7%*	8 11%*	31 19%	~	~	~	~	~	5 ~ 24%~	23 30%	41 21%	65 24%~	~	62 30%*	4 5%
NOT ANSWERED	8	212	3	2	2	1							1	1	1	2		8	
VALID CASES	287	5097	55	66	95	71	160						21	77	195	271	5	210	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q17 IN THE LAST 6 MONTHS, DID YOU NEED YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TO CONTACT A SCHOOL OR DAYCARE CENTER ABOUT YOUR CHILD'S HEALTH OR HEALTH CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q17 YES	21 10%	409 11%	1 7%	4 8%	9 11%	7 11%	11 9%	~	~	~	~	~	2 13%	6 11%	14 9%	19 10%	1 20%	8 6%*	13 19%
NO	193 90%	3206 89%	14 93%	49 92%	76 89%	54 89%	113 91%	~	~	~	~	~	14 88%	47 89%	134 91%	180 90%	4 80%	136 94%*	57 81%
NOT ANSWERED	7	186		2	3	2	5							1	6	7		4	3
VALID CASES	214	3615	15	53	85	61	124						16	53	148	199	5	144	70
NUMBER OF RESPONDENTS	221	3801	15	55	88	63	129						16	54	154	206	5	148	73
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q16 = YES]

Q18 IN THE LAST 6 MONTHS, DID YOU GET THE HELP YOU NEEDED FROM YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER IN CONTACTING YOUR CHILD'S SCHOOL OR DAYCARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV HAW/ILND#	AMER IND/PAC ALSK#	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q18 #YES	20 95%	369 92%	100%	100%	100%	86%	91%	~	~	~	~	~100%	100%	93%	95%	100%	100%	92%
NO	1 5%	30 8%	~	~	~	14%	9%	~	~	~	~	~	~	7%	5%	~	~	8%
NOT ANSWERED		10																
VALID CASES	21	399	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%
NUMBER OF RESPONDENTS	21	409	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q16 = YES AND Q17 = YES]

Q19 SPECIAL MEDICAL EQUIPMENT OR DEVICES INCLUDE A WALKER, WHEELCHAIR, NEBULIZER, FEEDING TUBES, OR OXYGEN EQUIPMENT. IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET ANY SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS- IAN ##	NATV ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q19 YES	17 6%	214 4%	4 7%	4 6%	8 8%	1 1%*	8 5%	~	~	~	~	~	1 5%~	4 5%	12 6%	15 6%~	1 20%~	7 3%*	10 13%
NO	270 94%	4864 96%	50 93%	62 94%	88 92%	70 99%*	151 95%	~	~	~	~	~	21 95%~	74 95%	183 94%	257 94%~	4 80%~	203 97%*	67 87%
NOT ANSWERED	8	231	4	2	1	1	1							1	1			8	
VALID CASES	287	5078	54	66	96	71	159						22	78	195	272	5	210	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q20 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q20 NEVER	1 6%	21 10%	~	~	13%	~	13%	~	~	~	~	~	~	~	1 8%	1 7%	~	~	1 10%
SOMETIMES	2 12%	30 14%	~	~	25%	~	13%	~	~	~	~	~	~	1 25%	1 8%	1 7%	1 100%	1 14%	1 10%
USUALLY	5 29%	46 22%	2 50%	1 25%	2 25%	~	4 50%	~	~	~	~	~	~	1 25%	4 33%	5 33%	~	1 14%	4 40%
ALWAYS	9 53%	113 54%	2 50%	3 75%	3 38%	1 100%	2 25%	~	~	~	~	~	1 100%	2 50%	6 50%	8 53%	~	5 71%	4 40%
#ALWAYS + USUALLY (NET)	14 82%	159 76%	4 100%	4 100%	5 63%	1 100%	6 75%	~	~	~	~	~	1 100%	3 75%	10 83%	13 87%	~	6 86%	8 80%
TOP BOX SCORE	9 53%	113 54%	2 50%	3 75%	3 38%	1 100%	2 25%	~	~	~	~	~	1 100%	2 50%	6 50%	8 53%	~	5 71%	4 40%
NOT ANSWERED		4																	
VALID CASES	17	210	4	4	8	1	8						1	4	12	15	1	7	10
NUMBER OF RESPONDENTS	17	214	4	4	8	1	8						1	4	12	15	1	7	10
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q19 = YES]

Q21 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q21 #YES	13 81%	170 83%~100%	4 67%~	2 75%~	6 100%~	1 100%~	6 75%~	~	~	~	~	~	1 100%~	4 100%~	8 73%~	11 79%~	1 100%~	5 71%~	8 89%
NO	3 19%	36 17%~	~	1 33%~	2 25%~	~	2 25%~	~	~	~	~	~	~	~	3 27%~	3 21%~	~	2 29%~	1 11%
NOT ANSWERED	1	8	1											1	1				1
VALID CASES	16	206	4	3	8	1	8					1	4	11	14	1	7	9	
NUMBER OF RESPONDENTS	17	214	4	4	8	1	8					1	4	12	15	1	7	10	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q19 = YES]

Q22 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET SPECIAL THERAPY SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q22 YES	30 10%	522 10%	7 13%	11 16%	9 9%	3 4%*	16 10%	~	~	~	~	~	1 5%~	7 9%	21 11%	28 10%~	1 20%~	6 3%*	24 31%
NO	257 90%	4555 90%	47 87%	56 84%	87 91%	67 96%*	143 90%	~	~	~	~	~	21 95%~	71 91%	174 89%	244 90%~	4 80%~	204 97%*	53 69%
NOT ANSWERED	8	232	4	1	1	2	1							1	1			8	
VALID CASES	287	5077	54	67	96	70	159						22	78	195	272	5	210	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q23 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS THERAPY FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND NATV #	AMER ALSK #	MUL-TI	HIS-IC	NOT HIS-PAN-IC	VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q23 NEVER	6 20%	63 13%	~	3 27%	2 22%	1 33%	4 25%	~	~	~	~	~	~	6 29%	6 21%	~	1 17%	5 21%
SOMETIMES	5 17%	78 16%	~	3 27%	1 11%	1 33%	2 13%	~	~	~	~	~	2 29%	3 14%	5 18%	~	1 17%	4 17%
USUALLY	11 37%	122 24%	71%	5 27%	2 22%	1 33%	6 38%	~	~	~	~	1 100%	3 43%	7 33%	10 36%	1 100%	1 17%	10 42%
ALWAYS	8 27%	236 47%	29%	2 18%	4 44%	~	4 25%	~	~	~	~	~	2 29%	5 24%	7 25%	~	3 50%	5 21%
#ALWAYS + USUALLY (NET)	19 63%	358 72%	100%	7 45%	5 67%	6 33%	10 63%	~	~	~	~	1 100%	5 71%	12 57%	17 61%	1 100%	4 67%	15 63%
TOP BOX SCORE	8 27%	236 47%	29%	2 18%	4 44%	~	4 25%	~	~	~	~	~	2 29%	5 24%	7 25%	~	3 50%	5 21%
NOT ANSWERED		23																
VALID CASES	30	499	7	11	9	3	16					1	7	21	28	1	6	24
NUMBER OF RESPONDENTS	30	522	7	11	9	3	16					1	7	21	28	1	6	24
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q22 = YES]

Q24 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS THERAPY FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC
Q24 #YES	18 60%	347 69%	6 86%	7 64%	5 56%	9 56%	~	~	~	~	~	~	7 100%	11 52%	17 61%	1 100%	2 33%	16 67%
NO	12 40%	153 31%	1 14%	4 36%	4 44%	3 100%	7 44%	~	~	~	~	1 100%	10 48%	11 39%	~	4 67%	8 33%	
NOT ANSWERED		22																
VALID CASES	30	500	7	11	9	3	16					1	7	21	28	1	6	24
NUMBER OF RESPONDENTS	30	522	7	11	9	3	16					1	7	21	28	1	6	24
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q22 = YES]

Q25 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET TREATMENT OR COUNSELING FOR YOUR CHILD FOR AN EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEM?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q25 YES	49 17%	769 15%	3 6%*	15 22%	18 19%	13 19%	25 16%	~	~	~	~	~	3 ~ 14%	14 18%	31 16%	43 16%~	2 40%~	8 4%*	41 55%
NO	235 83%	4303 85%	51 94%*	52 78%	75 81%	57 81%	133 84%	~	~	~	~	~	19 ~ 86%	62 82%	163 84%	226 84%~	3 60%~	201 96%*	34 45%
NOT ANSWERED	11	237	4	1	4	2	2							2	2	4		9	2
VALID CASES	284	5072	54	67	93	70	158						22	76	194	269	5	209	75
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q26 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q26 NEVER	6 12%	94 13%	~	7%~	17%~	15%~	12%~	~	~	~	~	~	1 7%~	3 10%~	3 7%~	1 50%~	2 25%~	4 10%
SOMETIMES	5 10%	122 16%	~	7%~	17%~	8%~	4%~	~	~	~	~	33%~	2 14%~	3 10%~	5 12%~	~	~	5 12%
USUALLY	6 12%	178 24%	1 33%~	2 13%~	3 17%~	~	3 12%~	~	~	~	~	~	2 14%~	3 10%~	5 12%~	~	1 13%~	5 12%
ALWAYS	32 65%	353 47%	2 67%~	11 73%~	9 50%~	10 77%~	18 72%~	~	~	~	~	2 67%~	9 64%~	22 71%~	30 70%~	1 50%~	5 63%~	27 66%
#ALWAYS + USUALLY (NET)	38 78%	531 71%~	3 100%~	13 87%~	12 67%~	10 77%~	21 84%~	~	~	~	~	2 67%~	11 79%~	25 81%~	35 81%~	1 50%~	6 75%~	32 78%
TOP BOX SCORE	32 65%	353 47%	2 67%~	11 73%~	9 50%~	10 77%~	18 72%~	~	~	~	~	2 67%~	9 64%~	22 71%~	30 70%~	1 50%~	5 63%~	27 66%
NOT ANSWERED		22																
VALID CASES	49	747	3	15	18	13	25					3	14	31	43	2	8	41
NUMBER OF RESPONDENTS	49	769	3	15	18	13	25					3	14	31	43	2	8	41
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q25 = YES]

Q27 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR- ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q27 #YES	23 47%	428 57%~	2 67%~	4 27%~	11 61%~	6 46%~	10 40%~	~	~	~	~	~	~	11 79%~	10 32%~	20 47%~	1 50%~	5 63%~	18 44%
NO	26 53%	317 43%~	1 33%~	11 73%~	7 39%~	7 54%~	15 60%~	~	~	~	~	~	3 ~100%~	3 21%~	21 68%~	23 53%~	1 50%~	3 38%~	23 56%
NOT ANSWERED		24																	
VALID CASES	49	745	3	15	18	13	25						3	14	31	43	2	8	41
NUMBER OF RESPONDENTS	49	769	3	15	18	13	25						3	14	31	43	2	8	41
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q25 = YES]

Q28 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM MORE THAN ONE KIND OF HEALTH CARE PROVIDER OR USE MORE THAN ONE KIND OF HEALTH CARE SERVICE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q28 YES	71 25%	1124 22%	6 11%*	19 28%	24 26%	22 31%	42 26%	~	~	~	~	~	5 23%~	18 24%	49 25%	67 25%~	1 20%~	32 15%*	39 52%
NO	213 75%	3915 78%	48 89%*	48 72%	69 74%	48 69%	117 74%	~	~	~	~	~	17 77%~	58 76%	145 75%	202 75%~	4 80%~	177 85%*	36 48%
NOT ANSWERED	11	270	4	1	4	2	1							2	2	4		9	2
VALID CASES	284	5039	54	67	93	70	159						22	76	194	269	5	209	75
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q29 IN THE LAST 6 MONTHS, DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP COORDINATE YOUR CHILD'S CARE AMONG THESE DIFFERENT PROVIDERS OR SERVICES?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q29 #YES	43 61%	673 62%	4 67%~	9 47%~	14 58%~	16 73%~	23 55%~	~	~	~	~	~	2 40%~	14 78%~	26 53%~	40 60%~	1 100%~	18 56%~	25 64%
NO	28 39%	416 38%	2 33%~	10 53%~	10 42%~	6 27%~	19 45%~	~	~	~	~	~	3 60%~	4 22%~	23 47%~	27 40%~	~	14 44%~	14 36%
NOT ANSWERED		35																	
VALID CASES	71	1089	6	19	24	22	42						5	18	49	67	1	32	39
NUMBER OF RESPONDENTS	71	1124	6	19	24	22	42						5	18	49	67	1	32	39
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q28 = YES]

Q30 A PERSONAL DOCTOR IS THE ONE YOUR CHILD WOULD SEE IF HE OR SHE NEEDS A CHECKUP, HAS A HEALTH PROBLEM, OR GETS SICK OR HURT. DOES YOUR CHILD HAVE A PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q30 YES	265 93%	4437 89%*	50 93%	63 94%	92 98%*	60 87%	149 94%	~	~	~	~	~	21 95%~	70 92%	182 94%	250 93%~	5 100%~	194 93%	71 93%
NO	19 7%	550 11%*	4 7%	4 6%	2 2%*	9 13%	9 6%	~	~	~	~	~	1 5%~	6 8%	12 6%	19 7%~	~	14 7%	5 7%
NOT ANSWERED	11	322	4	1	3	3	2							2	2	4		10	1
VALID CASES	284	4987	54	67	94	69	158						22	76	194	269	5	208	76
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q31 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOUR CHILD VISIT HIS OR HER PERSONAL DOCTOR FOR CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER ALSK NATV #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC
Q31 NONE	72 28%	1154 27%	7 15%	16 26%	30 33%	19 33%	45 31%	~	~	~	~	~	9 43%	14 21%	56 32%*	70 29%	1 20%	58 31%*	14 20%
1 TIME	91 36%	1496 35%	16 35%	24 39%	33 37%	18 31%	52 36%	~	~	~	~	~	6 29%	23 34%	65 37%	86 36%	3 60%	65 35%	26 37%
2	49 19%	893 21%	13 28%	13 21%	13 14%	10 17%	29 20%	~	~	~	~	~	4 19%	8 12%	36 20%	44 18%	~	37 20%	12 17%
3	22 9%	389 9%	7 15%	2 3%*	6 7%	7 12%	8 6%	~	~	~	~	~	1 5%	10 15%	9 5%*	20 8%	~	13 7%	9 13%
4	13 5%	157 4%	1 2%	4 6%	4 4%	4 7%	6 4%	~	~	~	~	~	1 5%	6 9%	7 4%	12 5%	1 20%	7 4%	6 8%
5 TO 9	9 4%	138 3%	2 4%	3 5%	4 4%	~	3 2%	~	~	~	~	~	~	6 9%*	3 2%	9 4%	~	5 3%	4 6%
10 OR MORE TIMES		34 0.8%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NOT ANSWERED	9	176	4	1	2	2	6							3	6	9		9	
VALID CASES	256	4261	46	62	90	58	143						21	67	176	241	5	185	71
NUMBER OF RESPONDENTS	265	4437	50	63	92	60	149						21	70	182	250	5	194	71
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES]

Q31A IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE A HARD TIME SPEAKING WITH OR UNDERSTANDING YOUR CHILD'S PERSONAL DOCTOR BECAUSE YOU SPOKE DIFFERENT LANGUAGES?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC	
Q31A ALWAYS	5 3%	65 2%	~	2 4%~	2 3%	1 3%~	~	~	~	~	~	~	8%~	4 8%	1 0.8%	5 3%~	~	2 2%	3 5%
USUALLY	3 2%	49 2%	1 3%~	~	2 3%	~	~	~	~	~	~	~	~	3 6%~	~	2 1%~	1 25%~	3 2%~	~
SOMETIMES	10 5%	202 7%	2 5%~	2 4%~	5 8%	1 3%~	1 1%*	~	~	~	~	~	~	8 15%*	2 2%*	10 6%~	~	~	10 8%~
NEVER	166 90%	2765 90%	36 92%~	42 91%~	51 85%	37 95%~	97 99%*	~	~	~	~	~	11 92%~	38 72%*	117 98%*	154 90%~	3 75%~	112 88%	54 95%
#NEVER + SOMETIMES (NET)	176 96%	2967 96%	38 97%~	44 96%~	56 93%	38 97%~	98 100%~	~	~	~	~	~	11 92%~	46 87%*	119 99%*	164 96%~	3 75%~	122 96%	54 95%
TOP BOX SCORE	166 90%	2765 90%	36 92%~	42 91%~	51 85%	37 95%~	97 99%*	~	~	~	~	~	11 92%~	38 72%*	117 98%*	154 90%~	3 75%~	112 88%	54 95%
NOT ANSWERED		26																	
VALID CASES	184	3081	39	46	60	39	98						12	53	120	171	4	127	57
NUMBER OF RESPONDENTS	184 100%	3107 100%	39 100%	46 100%	60 100%	39 100%	98 100%						12 100%	53 100%	120 100%	171 100%	4 100%	127 100%	57 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS ABOUT YOUR CHILD'S HEALTH IN A WAY THAT WAS EASY TO UNDERSTAND?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND PAC #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q32 NEVER	2 1%	64 2%	~	~	2%	3%	1	~	~	~	~	~	1	1	2	1	1	
SOMETIMES	6 3%	100 3%	2 5%	3 7%	1 2%	~	2	~	~	~	~	1	2	3	5	4	2	
USUALLY	14 8%	428 14%*	3 8%	4 9%	3 5%	4 10%	8	~	~	~	~	~	4	10	14	9	5	
ALWAYS	160 88%	2486 81%*	33 87%	38 84%	55 92%	34 87%	86 89%	~	~	~	~	11	46	104	148	4	111	49
#ALWAYS + USUALLY (NET)	174 96%	2914 95%	36 95%	42 93%	58 97%	38 97%	94 97%	~	~	~	~	11	50	114	162	4	120	54
TOP BOX SCORE	160 88%	2486 81%*	33 87%	38 84%	55 92%	34 87%	86 89%	~	~	~	~	11	46	104	148	4	111	49
NOT ANSWERED	2	29	1	1			1						2	2		2		
VALID CASES	182	3078	38	45	60	39	97					12	53	118	169	4	125	57
NUMBER OF RESPONDENTS	184 100%	3107 100%	39 100%	46 100%	60 100%	39 100%	98 100%					12 100%	53 100%	120 100%	171 100%	4 100%	127 100%	57 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q33 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR LISTEN CAREFULLY TO YOU?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR POOR	NO CCC	CCC	
Q33 NEVER	1 0.5%	29 0.9%	~	~	~	3%~	1%~	~	~	~	~	~	~	1 ~0.8%	1 0.6%~	~	~	1 2%
SOMETIMES	10 5%	120 4%	1 3%~	7 15%~	1 2%	1 3%~	6 6%	~	~	~	~	1 8%~	3 6%	7 6%	10 6%~	~	6 5%	4 7%
USUALLY	19 10%	422 14%	6 15%~	3 7%~	3 5%	7 18%~	9 9%	~	~	~	~	1 8%~	4 8%	12 10%	16 9%~	~	12 10%	7 12%
ALWAYS	153 84%	2505 81%	32 82%~	36 78%~	55 93%*	30 77%~	82 84%	~	~	~	~	10 83%~	46 87%	100 83%	144 84%~	4 100%~	108 86%	45 79%
#ALWAYS + USUALLY (NET)	172 94%	2927 95%	38 97%~	39 85%~	58 98%*	37 95%~	91 93%	~	~	~	~	11 92%~	50 94%	112 93%	160 94%~	4 100%~	120 95%	52 91%
TOP BOX SCORE	153 84%	2505 81%	32 82%~	36 78%~	55 93%*	30 77%~	82 84%	~	~	~	~	10 83%~	46 87%	100 83%	144 84%~	4 100%~	108 86%	45 79%
NOT ANSWERED	1	31				1												1
VALID CASES	183	3076	39	46	59	39	98					12	53	120	171	4	126	57
NUMBER OF RESPONDENTS	184	3107	39	46	60	39	98					12	53	120	171	4	127	57
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q34 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER PAC ALSK NATV #	MUL-OTHR ##	TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR POOR	NO CCC	CCC	
Q34 NEVER	1 0.5%	30 1%	~	~	~	3%~	1 1%	~	~	~	~	~	~	~	1 ~0.8%	1 0.6%~	~	~	1 2%
SOMETIMES	6 3%	85 3%	1 3%~	3 7%~	2 3%	~	3 3%	~	~	~	~	~	1 8%~	2 4%	4 3%	6 4%~	~	2 2%	4 7%
USUALLY	22 12%	368 12%	6 15%~	7 15%~	2 3%*	7 18%~	11 11%	~	~	~	~	~	1 8%~	5 9%	14 12%	19 11%~	~	15 12%	7 12%
ALWAYS	154 84%	2589 84%	32 82%~	36 78%~	55 93%*	31 79%~	83 85%	~	~	~	~	~	10 83%~	46 87%	101 84%	145 85%~	4 100%~	109 87%	45 79%
#ALWAYS + USUALLY (NET)	176 96%	2957 96%	38 97%~	43 93%~	57 97%	38 97%~	94 96%	~	~	~	~	~	11 92%~	51 96%	115 96%	164 96%~	4 100%~	124 98%	52 91%
TOP BOX SCORE	154 84%	2589 84%	32 82%~	36 78%~	55 93%*	31 79%~	83 85%	~	~	~	~	~	10 83%~	46 87%	101 84%	145 85%~	4 100%~	109 87%	45 79%
NOT ANSWERED	1	35				1													1
VALID CASES	183	3072	39	46	59	39	98						12	53	120	171	4	126	57
NUMBER OF RESPONDENTS	184	3107	39	46	60	39	98						12	53	120	171	4	127	57
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q35 IS YOUR CHILD ABLE TO TALK WITH DOCTORS ABOUT HIS OR HER HEALTH CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q35 YES	131 73%	2086 68%	6 16%	36 80%	53 90%*	36 95%	72 73%	~	~	~	~	~	10 91%	37 71%	87 73%	124 73%	2 50%	88 72%	43 77%
NO	48 27%	964 32%	31 84%	9 20%	6 10%*	2 5%	26 27%	~	~	~	~	~	1 9%	15 29%	32 27%	45 27%	2 50%	35 28%	13 23%
NOT ANSWERED	5	57	2	1	1	1							1	1	1	2		4	1
VALID CASES	179	3050	37	45	59	38	98						11	52	119	169	4	123	56
NUMBER OF RESPONDENTS	184 100%	3107 100%	39 100%	46 100%	60 100%	39 100%	98 100%						12 100%	53 100%	120 100%	171 100%	4 100%	127 100%	57 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q36 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY FOR YOUR CHILD TO UNDERSTAND?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER				
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	NO CCC	CCC	
Q36 NEVER	3 2%	25 1%	~	1 3%~	1 2%	1 3%~	2 3%	~	~	~	~	~	~	1 3%~	2 2%~	3 2%~	~	1 1%~	2 5%
SOMETIMES	7 5%	112 5%	1 17%~	3 8%~	3 6%	~	4 6%	~	~	~	~	~	1 10%~	2 6%~	5 6%~	7 6%~	~	3 3%~	4 10%
USUALLY	20 16%	405 20%	1 17%~	10 28%~	3 6%*	6 17%~	13 18%	~	~	~	~	~	4 40%~	1 3%~	18 21%~	20 16%~	~	15 17%~	5 12%
ALWAYS	99 77%	1518 74%	4 67%~	22 61%~	45 87%*	28 80%~	52 73%	~	~	~	~	~	5 50%~	32 89%~	61 71%~	92 75%~	2 100%~	68 78%~	31 74%
#ALWAYS + USUALLY (NET)	119 92%	1923 93%	5 83%~	32 89%~	48 92%	34 97%~	65 92%	~	~	~	~	~	9 90%~	33 92%~	79 92%~	112 92%~	2 100%~	83 95%~	36 86%
TOP BOX SCORE	99 77%	1518 74%	4 67%~	22 61%~	45 87%*	28 80%~	52 73%	~	~	~	~	~	5 50%~	32 89%~	61 71%~	92 75%~	2 100%~	68 78%~	31 74%
NOT ANSWERED		2 26			1	1	1							1	1	2		1	1
VALID CASES	129	2060	6	36	52	35	71						10	36	86	122	2	87	42
NUMBER OF RESPONDENTS	131 100%	2086 100%	6 100%	36 100%	53 100%	36 100%	72 100%						10 100%	37 100%	87 100%	124 100%	2 100%	88 100%	43 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q35 = YES]

Q37 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	MUL- OTHR ##	TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q37 NEVER	7 4%	72 2%	1 3%~	3 7%~	1 2%	2 5%~	4 4%	~	~	~	~	~	~	3 6%	4 3%	7 4%~	~	5 4%	2 4%
SOMETIMES	15 8%	238 8%	2 5%~	7 15%~	4 7%	2 5%~	5 5%	~	~	~	~	~	1 9%~	7 13%	8 7%	15 9%~	~	11 9%	4 7%
USUALLY	43 24%	692 23%	16 42%~	12 26%~	8 14%*	7 18%~	23 23%	~	~	~	~	~	2 18%~	12 23%	29 24%	40 24%~	1 25%~	25 20%	18 32%
ALWAYS	114 64%	2035 67%	19 50%~	24 52%~	44 77%*	27 71%~	66 67%	~	~	~	~	~	8 73%~	31 58%	78 66%	108 64%~	3 75%~	82 67%	32 57%
#ALWAYS + USUALLY (NET)	157 88%	2727 90%	35 92%~	36 78%~	52 91%	34 89%~	89 91%	~	~	~	~	~	10 91%~	43 81%	107 90%	148 87%~	4 100%~	107 87%	50 89%
TOP BOX SCORE	114 64%	2035 67%	19 50%~	24 52%~	44 77%*	27 71%~	66 67%	~	~	~	~	~	8 73%~	31 58%	78 66%	108 64%~	3 75%~	82 67%	32 57%
NOT ANSWERED	5	70	1		3	1							1		1	1		4	1
VALID CASES	179	3037	38	46	57	38	98						11	53	119	170	4	123	56
NUMBER OF RESPONDENTS	184	3107	39	46	60	39	98						12	53	120	171	4	127	57
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q38 IN THE LAST 6 MONTHS, DID YOUR CHILD'S PERSONAL DOCTOR TALK WITH YOU ABOUT HOW YOUR CHILD IS FEELING, GROWING, OR BEHAVING?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q38 #YES	163 91%	2662 87%	36 95%~	40 87%~	55 95%	32 84%~	85 87%*	~	~	~	~	~	11 92%~	50 94%	106 88%	154 90%~	4 100%~	114 93%	49 86%
NO	17 9%	384 13%	2 5%~	6 13%~	3 5%	6 16%~	13 13%*	~	~	~	~	~	1 8%~	3 6%	14 12%	17 10%~	~	9 7%	8 14%
NOT ANSWERED	4	61	1		2	1												4	
VALID CASES	180	3046	38	46	58	38	98						12	53	120	171	4	123	57
NUMBER OF RESPONDENTS	184	3107	39	46	60	39	98						12	53	120	171	4	127	57
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q39 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES HIS OR HER PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS- IAN ##	NATV ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q39 YES	90 51%	1240 41%*	19 50%~	22 48%~	30 52%	19 53%~	44 45%	~	~	~	~	~	9 75%~	29 55%	57 48%	85 50%~	2 50%~	50 41%*	40 70%
NO	88 49%	1789 59%*	19 50%~	24 52%~	28 48%	17 47%~	53 55%	~	~	~	~	~	3 25%~	24 45%	62 52%	85 50%~	2 50%~	71 59%*	17 30%
NOT ANSWERED	6	78	1		2	3	1								1	1		6	
VALID CASES	178	3029	38	46	58	36	97						12	53	119	170	4	121	57
NUMBER OF RESPONDENTS	184	3107	39	46	60	39	98						12	53	120	171	4	127	57
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME]

Q40 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOUR CHILD GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC	
Q40 NEVER	14 16%	81 7%*	2 11%	5 23%	5 17%	2 11%	8 19%	~	~	~	~	~	3 10%	3 20%	11 17%	14 ~	7 15%	7 18%	
SOMETIMES	8 9%	139 12%	2 11%	2 9%	2 7%	2 11%	4 9%	~	~	~	~	~	1 11%	2 7%	5 9%	7 8%	2 ~	6 15%	
USUALLY	21 24%	342 28%	7 39%	4 18%	6 20%	4 22%	9 21%	~	~	~	~	~	9 31%	12 21%	21 25%	2 ~	11 23%	10 25%	
ALWAYS	45 51%	645 53%	7 39%	11 50%	17 57%	10 56%	22 51%	~	~	~	~	~	5 56%	15 52%	28 50%	42 50%	2 100%	17 43%	
#ALWAYS + USUALLY (NET)	66 75%	987 82%	14 78%	15 68%	23 77%	14 78%	31 72%	~	~	~	~	~	5 56%	24 83%	40 71%	63 75%	2 100%	27 68%	
TOP BOX SCORE	45 51%	645 53%	7 39%	11 50%	17 57%	10 56%	22 51%	~	~	~	~	~	5 56%	15 52%	28 50%	42 50%	2 100%	17 43%	
NOT ANSWERED	2	33	1			1	1							1	1		2		
VALID CASES	88	1207	18	22	30	18	43						9	29	56	84	2	48	40
NUMBER OF RESPONDENTS	90 100%	1240 100%	19 100%	22 100%	30 100%	19 100%	44 100%						9 100%	29 100%	57 100%	85 100%	2 100%	50 100%	40 100%

[ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q39 = YES]

Q41 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV HAW/ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q41 WORST PERSONAL DOCTOR POSSIBLE		6 0.1%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
01		4 0.1%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
02	1 0.4%	12 0.3%	~	2%	~	~	1 0.7%	~	~	~	~	~	~	1 ~0.6%	1 0.4%~	~	~	1 1%	
03	3 1%	23 0.5%	~	~	1%	2 4%	2 1%	~	~	~	~	~	~	1 1%	2 1%	3 1%~	~	2 1%	1 1%
04		19 0.4%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
05	7 3%	105 2%	2 4%~	2 3%	2 2%	1 2%	6 4%	~	~	~	~	~	1 5%~	~	7 4%~	7 3%~	~	5 3%	2 3%
06	14 6%	97 2%*	2 4%~	4 6%	5 6%	3 5%	11 8%	~	~	~	~	~	1 5%~	2 3%	12 7%	14 6%~	~	8 4%	6 9%
07	20 8%	261 6%	5 11%~	7 11%	3 3%*	5 9%	9 6%	~	~	~	~	~	2 10%~	4 6%	14 8%	18 7%~	~	16 9%	4 6%
08	36 14%	672 16%	4 9%~	10 16%	13 15%	9 16%	20 14%	~	~	~	~	~	6 29%~	7 10%	29 16%	36 15%~	~	25 14%	11 16%
09	44 18%	839 20%	14 30%~	6 10%*	13 15%	11 20%	30 21%	~	~	~	~	~	~	12 18%	31 18%	42 17%~	1 20%~	33 18%	11 16%
BEST PERSONAL DOCTOR POSSIBLE	126 50%	2208 52%	19 41%~	32 52%	51 58%	24 44%	64 45%*	~	~	~	~	~	11 52%~	41 61%*	80 45%*	120 50%~	4 80%~	93 51%	33 48%
#8-10 (NET)	206 82%	3719 88%*	37 80%~	48 77%	77 88%	44 80%	114 80%	~	~	~	~	~	17 81%~	60 90%*	140 80%	198 82%~	5 100%~	151 83%	55 80%

Continued

Q41 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S PERSONAL DOCTOR?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV ILND	AMER IND/ PAC ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	NO CCC	CCC	
9-10 (NET)	170 68%	3047 72%	33 72%~	38 61%	64 73%	35 64%	94 66%	~	~	~	~	~	11 52%~	53 79%*	111 63%*	162 67%~	5 100%~	126 69%	44 64%
NOT ANSWERED	14	191	4	1	4	5	6						3	6	9		12	2	
VALID CASES	251	4246	46	62	88	55	143					21	67	176	241	5	182	69	
NUMBER OF RESPONDENTS	265 100%	4437 100%	50 100%	63 100%	92 100%	60 100%	149 100%					21 100%	70 100%	182 100%	250 100%	5 100%	194 100%	71 100%	
MEAN	8.82	8.98	8.80	8.69	9.03	8.64	8.65					8.71	9.21	8.66	8.80	9.80	8.89	8.64	
p stat_(*=Sig @ p<=.05)		.082	~.468	.107	.362		.043*	~	~	~	~	~	~.010*	.007*	~	~	~.303		

[ASKED IF Q30 = YES]

Q42 DOES YOUR CHILD HAVE ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS THAT HAVE LASTED FOR MORE THAN 3 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q42 YES	71 28%	1096 26%	5 11%	15 24%	31 35%	20 36%	46 32%	~	~	~	~	~	3 ~ 14%	19 27%	51 29%	67 27%	3 60%	18 10%*	53 75%
NO	183 72%	3160 74%	42 89%	47 76%	58 65%	36 64%	98 68%	~	~	~	~	~	18 ~ 86%	51 73%	126 71%	178 73%	2 40%	165 90%*	18 25%
NOT ANSWERED	11	181	3	1	3	4	5								5	5		11	
VALID CASES	254	4256	47	62	89	56	144						21	70	177	245	5	183	71
NUMBER OF RESPONDENTS	265 100%	4437 100%	50 100%	63 100%	92 100%	60 100%	149 100%						21 100%	70 100%	182 100%	250 100%	5 100%	194 100%	71 100%

[ASKED IF Q30 = YES]

Q43 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW THESE MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR CHILD'S DAY-TO-DAY LIFE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV HAW/ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q43 #YES	60 87%	955 90%	5 100%~	13 87%~	28 90%~	14 78%~	37 82%~	~	~	~	~	~	2 67%~	19 100%~	41 82%~	57 86%~	3 100%~	14 88%~	46 87%
NO	9 13%	109 10%	~	2 13%~	3 10%~	4 22%~	8 18%~	~	~	~	~	~	1 33%~	~	9 18%~	9 14%~	~	2 13%~	7 13%
NOT ANSWERED	2	32				2	1								1	1		2	
VALID CASES	69	1064	5	15	31	18	45						3	19	50	66	3	16	53
NUMBER OF RESPONDENTS	71	1096	5	15	31	20	46						3	19	51	67	3	18	53
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q42 = YES]

Q44 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW YOUR CHILD'S MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR FAMILY'S DAY-TO-DAY LIFE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV HAW/ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q44 #YES	55 81%	906 85%	4 100%~	12 80%~	27 87%~	12 67%~	36 80%~	~	~	~	~	~	2 67%~	15 88%~	40 80%~	52 81%~	3 100%~	14 82%~	41 80%
NO	13 19%	155 15%	~	3 20%~	4 13%~	6 33%~	9 20%~	~	~	~	~	~	1 33%~	2 12%~	10 20%~	12 19%~	~	3 18%~	10 20%
NOT ANSWERED	3	35	1			2	1							2	1	3		1	2
VALID CASES	68	1061	4	15	31	18	45						3	17	50	64	3	17	51
NUMBER OF RESPONDENTS	71	1096	5	15	31	20	46						3	19	51	67	3	18	53
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q30 = YES AND Q42 = YES]

Q45 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR YOUR CHILD TO SEE A SPECIALIST?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & POOR	NO CCC	CCC
Q45 YES	58 21%	856 17%	4 8%*	14 21%	21 22%	19 28%	29 18%	~	~	~	~	3 ~ 14%	21 27%	35 18%	55 20%~	2 40%~	23 11%*	35 45%
NO	224 79%	4125 83%	49 92%*	52 79%	73 78%	50 72%	131 82%	~	~	~	~	19 ~ 86%	57 73%	161 82%	218 80%~	3 60%~	182 89%*	42 55%
NOT ANSWERED	13	328	5	2	3	3												13
VALID CASES	282	4981	53	66	94	69	160					22	78	196	273	5	205	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%					22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q46 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR YOUR CHILD TO SEE A SPECIALIST AS SOON AS YOU NEEDED?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC
Q46 NEVER	3 5%	59 7%		2 ~ 14%	1 ~ 5%							2 ~ 67%	1 5%	2 6%	3 6%		2 9%	1 3%
SOMETIMES	8 14%	127 15%	1 25%	1 7%	3 15%	3 16%	3 11%						4 19%	4 12%	8 15%		2 9%	6 17%
USUALLY	20 35%	239 29%	2 50%	5 36%	10 50%	3 16%	12 43%					1 33%	6 29%	14 41%	18 33%	2 100%	7 32%	13 37%
ALWAYS	26 46%	410 49%	1 25%	6 43%	6 30%	13 68%	13 46%						10 48%	14 41%	25 46%		11 50%	15 43%
#ALWAYS + USUALLY (NET)	46 81%	649 78%	3 75%	11 79%	16 80%	16 84%	25 89%					1 33%	16 76%	28 82%	43 80%	2 100%	18 82%	28 80%
TOP BOX SCORE	26 46%	410 49%	1 25%	6 43%	6 30%	13 68%	13 46%						10 48%	14 41%	25 46%		11 50%	15 43%
NOT ANSWERED		1 21			1		1							1	1		1	
VALID CASES	57	835	4	14	20	19	28					3	21	34	54	2	22	35
NUMBER OF RESPONDENTS	58	856	4	14	21	19	29					3	21	35	55	2	23	35
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q45 = YES]

Q47 HOW MANY SPECIALISTS HAS YOUR CHILD SEEN IN THE LAST 6 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC ALSK #	OTHR ##	MUL-TI	HIS-IC	HIS-PAN-IC	NOT VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q47 NONE	2 4%	48 6%	~	7%~	~	5%~	1 4%~	~	~	~	~	~	1 5%~	1 3%~	2 4%~	~	2 9%~	
1 SPECIALIST	33 58%	509 61%	2 50%~	8 57%~	12 60%~	11 58%~	15 54%~	~	~	~	~	2 67%~	13 62%~	18 53%~	31 57%~	1 50%~	17 77%~	16 46%
2	13 23%	170 20%	~	4 29%~	4 20%~	5 26%~	7 25%~	~	~	~	~	1 33%~	3 14%~	10 29%~	13 24%~	~	2 9%~	11 31%
3	4 7%	53 6%	~	1 7%~	2 10%~	1 5%~	2 7%~	~	~	~	~	~	2 10%~	2 6%~	3 6%~	1 50%~	~	4 11%
4	1 2%	27 3%	1 25%~	~	~	~	1 4%~	~	~	~	~	~	~	1 3%~	1 2%~	~	~	1 3%
5 OR MORE SPECIALISTS	4 7%	25 3%	1 25%~	~	2 10%~	1 5%~	2 7%~	~	~	~	~	~	2 10%~	2 6%~	4 7%~	~	1 5%~	3 9%
NOT ANSWERED	1	24			1		1							1	1		1	
VALID CASES	57	832	4	14	20	19	28					3	21	34	54	2	22	35
NUMBER OF RESPONDENTS	58	856	4	14	21	19	29					3	21	35	55	2	23	35
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q45 = YES]

Q48 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOUR CHILD SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q48 WORST SPECIALIST POSSIBLE		7 0.9%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
01		1 0.1%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
02	1 2%	5 0.6%	~	1 8%~	~	~	1 4%~	~	~	~	~	~	~	1 3%~	1 2%~	~	~	1 3%
03		7 0.9%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
04	1 2%	5 0.6%	~	~	~	1 6%~	1 4%~	~	~	~	~	~	~	1 3%~	1 2%~	~	~	1 3%
05	2 4%	20 3%	~	1 8%~	1 5%~	~	1 4%~	~	~	~	~	~	1 5%~	1 3%~	1 2%~	1 50%~	~	2 6%
06	3 5%	24 3%	1 25%~	1 8%~	1 ~	1 6%~	2 7%~	~	~	~	~	1 33%~	~	3 9%~	3 6%~	~	2 10%~	1 3%
07	3 5%	51 7%	~	1 8%~	1 5%~	1 6%~	2 7%~	~	~	~	~	~	1 5%~	2 6%~	3 6%~	~	1 5%~	2 6%
08	6 11%	135 17%	1 25%~	1 8%~	2 10%~	2 11%~	4 15%~	~	~	~	~	1 33%~	1 5%~	5 15%~	6 12%~	~	3 15%~	3 9%
09	13 24%	171 22%	1 25%~	2 15%~	7 35%~	3 17%~	6 22%~	~	~	~	~	~	5 25%~	8 24%~	13 25%~	~	6 30%~	7 20%
BEST SPECIALIST POSSIBLE	26 47%	353 45%	1 25%~	6 46%~	9 45%~	10 56%~	10 37%~	~	~	~	~	1 33%~	12 60%~	12 36%~	24 46%~	1 50%~	8 40%~	18 51%

Continued

Q48 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOUR CHILD SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST?

	BANT OT1	BANT OT2	AGE				RACE					ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
#8-10 (NET)	45 82%	659 85%	3 75%~	9 69%~	18 90%~	15 83%~	20 74%~	~	~	~	~	2 67%~	18 90%~	25 76%~	43 83%~	1 50%~	17 85%~	28 80%~
9-10 (NET)	39 71%	524 67%	2 50%~	8 62%~	16 80%~	13 72%~	16 59%~	~	~	~	~	1 33%~	17 85%~	20 61%~	37 71%~	1 50%~	14 70%~	25 71%~
NOT ANSWERED		5																
VALID CASES	55	779	4	13	20	18	27					3	20	33	52	2	20	35
NUMBER OF RESPONDENTS	55	784	4	13	20	18	27					3	20	33	52	2	20	35
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%
MEAN	8.73	8.73	8.25	8.15	9.05	8.89	8.26					8.00	9.25	8.33	8.75	7.50	8.85	8.66
p_stat_(*=Sig @ p<=.05)		.985	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

[ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]

Q49 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q49 YES	74 26%	1241 25%	18 34%	12 18%	29 31%	15 22%	32 20%*	~	~	~	~	~	7 ~ 32%	33 42%*	41 21%*	73 27%~	1 20%~	49 24%	25 32%
NO	207 74%	3699 75%	35 66%	54 82%	64 69%	54 78%	127 80%*	~	~	~	~	~	15 ~ 68%	45 58%*	154 79%*	199 73%~	4 80%~	155 76%	52 68%
NOT ANSWERED	14	369	5	2	4	3	1							1	1	1		14	
VALID CASES	281	4940	53	66	93	69	159						22	78	195	272	5	204	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q50 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN GIVE YOU THE INFORMATION OR HELP YOU NEEDED?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	NO CCC	CCC	
Q50 NEVER	2 3%	36 3%	~	~	~	14%~	~	~	~	~	~	14%~	~	5%~	3%~	~	4%~	
SOMETIMES	5 7%	228 19%*	~	8%~	7%~	14%~	10%~	~	~	~	~	~	6%~	8%~	7%~	~	4%~ 13%	
USUALLY	26 37%	350 29%	38%~	33%~	41%~	29%~	45%~	~	~	~	~	43%~	29%~	43%~	36%~	100%~	26%~ 58%	
ALWAYS	38 54%	598 49%	63%~	58%~	52%~	43%~	45%~	~	~	~	~	43%~	65%~	45%~	54%~	~	66%~ 29%	
#ALWAYS + USUALLY (NET)	64 90%	948 78%*	100%~	92%~	93%~	71%~	90%~	~	~	~	~	86%~	94%~	88%~	90%~	100%~	91%~ 88%	
TOP BOX SCORE	38 54%	598 49%	63%~	58%~	52%~	43%~	45%~	~	~	~	~	43%~	65%~	45%~	54%~	~	66%~ 29%	
NOT ANSWERED	3	29	2			1	1						2	1	3		2 1	
VALID CASES	71	1212	16	12	29	14	31					7	31	40	70	1	47 24	
NUMBER OF RESPONDENTS	74 100%	1241 100%	18 100%	12 100%	29 100%	15 100%	32 100%					7 100%	33 100%	41 100%	73 100%	1 100%	49 100%	25 100%

[ASKED IF Q49 = YES]

Q51 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE STAFF AT YOUR CHILD'S HEALTH PLAN TREAT YOU WITH COURTESY AND RESPECT?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER				
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	NO CCC	CCC	
Q51 NEVER		17 1%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
SOMETIMES	4 6%	87 7%	~	1 8%	~	3 21%	3 10%	~	~	~	~	~	1 14%	~	4 10%	4 6%	~	2 4%	2 8%
USUALLY	8 11%	274 23%*	1 6%	1 8%	4 14%	2 14%	6 19%	~	~	~	~	~	~	2 7%	6 15%	8 12%	~	2 4%	6 25%
ALWAYS	58 83%	831 69%*	15 94%	10 83%	24 86%	9 64%	22 71%	~	~	~	~	~	6 86%	28 93%	30 75%	57 83%	1 100%	42 91%	16 67%
#ALWAYS + USUALLY (NET)	66 94%	1105 91%	16 100%	11 92%	28 100%	11 79%	28 90%	~	~	~	~	~	6 86%	30 100%	36 90%	65 94%	1 100%	44 96%	22 92%
TOP BOX SCORE	58 83%	831 69%*	15 94%	10 83%	24 86%	9 64%	22 71%	~	~	~	~	~	6 86%	28 93%	30 75%	57 83%	1 100%	42 91%	16 67%
NOT ANSWERED	4	32	2		1	1	1							3	1	4		3	1
VALID CASES	70	1209	16	12	28	14	31						7	30	40	69	1	46	24
NUMBER OF RESPONDENTS	74 100%	1241 100%	18 100%	12 100%	29 100%	15 100%	32 100%						7 100%	33 100%	41 100%	73 100%	1 100%	49 100%	25 100%

[ASKED IF Q49 = YES]

Q52 IN THE LAST 6 MONTHS, DID YOUR CHILD'S HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q52 YES	94 35%	1806 37%	16 31%	20 32%	34 37%	24 36%	44 28%*	~	~	~	~	~	7 35%~	35 47%*	54 28%*	89 34%~	2 40%~	63 32%	31 41%
NO	178 65%	3092 63%	35 69%	42 68%	58 63%	43 64%	114 72%*	~	~	~	~	~	13 65%~	40 53%*	136 72%*	175 66%~	3 60%~	133 68%	45 59%
NOT ANSWERED	23	411	7	6	5	5	2						2	3	6	9		22	1
VALID CASES	272	4898	51	62	92	67	158						20	75	190	264	5	196	76
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

FQ53 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR CHILD'S HEALTH PLAN EASY TO FILL OUT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER				
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC	
FQ53 NEVER	5 2%	83 2%	~	2%	2%	3%	0.6%	~	~	~	~	~	10%	1%	2%	3%	1%	20%	3%	~
SOMETIMES	24 9%	357 7%	10%	8%	8%	11%	8%	~	~	~	~	~	5%	14%	7%	23%	9%	~	5%*	20%
USUALLY	27 10%	646 13%	10%	8%	13%	8%	10%	~	~	~	~	~	10%	11%	9%	25%	10%	20%	10%	9%
ALWAYS	213 79%	3743 78%	80%	82%	77%	79%	82%	~	~	~	~	~	75%	74%	83%	210%	3%	60%	82%	71%
#ALWAYS + USUALLY (NET)	240 89%	4389 91%	90%	90%	90%	86%	92%	~	~	~	~	~	85%	85%	92%	235%	4%	80%	93%*	80%
TOP BOX SCORE	213 79%	3743 78%	80%	82%	77%	79%	82%	~	~	~	~	~	75%	74%	83%	210%	3%	60%	82%	71%
NOT ANSWERED	3	69	1		1	1	1							2	1	3			3	
VALID CASES	269	4829	50	62	91	66	157						20	73	189	261	5	193	76	
NUMBER OF RESPONDENTS	272 100%	4898 100%	51 100%	62 100%	92 100%	67 100%	158 100%						20 100%	75 100%	190 100%	264 100%	5 100%	196 100%	76 100%	

[ASKED IF Q52 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q52 = NO]

Q54 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER				
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC	
Q54 WORST HEALTH PLAN POSSIBLE	1 0.4%	17 0.3%	~	2%	~	~	~	~	~	~	~	~	5%	~	1 ~0.5%	1 0.4%	~	~	1 ~0.5%	
01		14 0.3%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
02	2 0.7%	21 0.4%	~	~	~	3%	2 1%	~	~	~	~	~	~	~	2 1%	2 0.7%	~	~	2 3%	
03	2 0.7%	35 0.7%	~	2%	~	1%	1 0.6%	~	~	~	~	~	~	1 1%	1 0.5%	2 0.7%	~	~	1 0.5%	1 1%
04	2 0.7%	62 1%	~	2%	~	1%	1 0.6%	~	~	~	~	~	5%	~	2 1%	2 0.7%	~	~	1 ~0.5%	1 1%
05	13 5%	266 5%	2%	5%	2%	10%	12 8%*	~	~	~	~	~	~	~	13 7%*	13 5%	~	~	8 4%	5 7%
06	20 7%	237 5%	11%	8%	3%*	9%	15 9%	~	~	~	~	~	9%	2 3%*	2 9%	17 7%	20 7%	~	17 8%	3 4%
07	27 10%	471 10%	11%	8%	13%	6%	19 12%	~	~	~	~	~	14%	3 6%	5 11%	22 10%	27 10%	~	18 9%	9 12%
08	53 19%	939 19%	11%	20%	23%	19%	29 18%	~	~	~	~	~	23%	5 18%	14 20%	38 19%	51 20%	1 17%	34 17%	19 25%
09	43 15%	844 17%	15%	17%	15%	15%	28 18%	~	~	~	~	~	~	~	11 14%	31 16%	42 16%	1 20%	33 16%	10 13%
BEST HEALTH PLAN POSSIBLE	115 41%	1982 41%	49%	38%	44%	34%	52 33%*	~	~	~	~	~	45%	10 57%*	44 35%*	67 35%*	110 41%	3 60%	89 44%	26 34%
#8-10 (NET)	211 76%	3765 77%	75%	75%	82%	69%	109 69%*	~	~	~	~	~	68%	15 90%*	69 70%*	136 70%*	203 75%	5 100%	156 77%	55 72%

Continued

Q54 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC	
9-10 (NET)	158 57%	2826 58%	34 64%	36 55%	55 59%	33 49%	80 50%*	~	~	~	~	~	10 45%~	55 71%*	98 51%*	152 56%~	4 80%~	122 60%	36 47%
NOT ANSWERED	17	421	5	3	4	5	1						1	2	3		16	1	
VALID CASES	278	4888	53	65	93	67	159					22	77	194	270	5	202	76	
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%					22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%	
MEAN	8.46	8.47	8.74	8.31	8.77	7.97	8.16					8.05	9.10	8.19	8.44	9.40	8.58	8.14	
p stat_(*=Sig @ p<=.05)		.979	.172	.463	.021*	.025*	.001*	~	~	~	~	~	~	.000*	.000*	~	~	.089	

Q55 IN THE LAST 6 MONTHS, DID YOU GET OR REFILL ANY PRESCRIPTION MEDICINES FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q55 YES	113 40%	1910 39%	19 36%	30 46%	38 40%	26 38%	65 41%	~	~	~	~	~	6 ~ 27%	34 44%	77 39%	110 40%	3 60%	60 30%*	53 69%
NO	167 60%	3030 61%	34 64%	35 54%	56 60%	42 62%	95 59%	~	~	~	~	~	16 ~ 73%	44 56%	119 61%	163 60%	2 40%	143 70%*	24 31%
NOT ANSWERED	15	369	5	3	3	4												15	
VALID CASES	280	4940	53	65	94	68	160						22	78	196	273	5	203	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q56 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET PRESCRIPTION MEDICINES FOR YOUR CHILD THROUGH HIS OR HER HEALTH PLAN?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	GOOD & POOR	NO CCC	CCC
Q56 NEVER	2 2%	42 2%	~	1 3%~	1 3%~	~	~	~	~	~	~	~	2 6%~	1 0.9%~	1 33%~	~	~	2 4%
SOMETIMES	9 8%	156 8%	1 6%~	2 7%~	3 8%~	3 12%~	4 6%~	~	~	~	~	2 33%~	2 6%~	7 9%~	9 8%~	~	3 5%	6 12%
USUALLY	18 16%	483 26%*	2 11%~	5 17%~	6 16%~	5 19%~	12 18%~	~	~	~	~	~	4 12%~	13 17%~	17 16%~	1 33%~	8 14%	10 19%
ALWAYS	82 74%	1206 64%*	15 83%~	22 73%~	27 73%~	18 69%~	49 75%~	~	~	~	~	4 67%~	25 76%~	56 74%~	81 75%~	1 33%~	48 81%	34 65%
#ALWAYS + USUALLY (NET)	100 90%	1689 90%	17 94%~	27 90%~	33 89%~	23 88%~	61 94%~	~	~	~	~	4 67%~	29 88%~	69 91%~	98 91%~	2 67%~	56 95%	44 85%
TOP BOX SCORE	82 74%	1206 64%*	15 83%~	22 73%~	27 73%~	18 69%~	49 75%~	~	~	~	~	4 67%~	25 76%~	56 74%~	81 75%~	1 33%~	48 81%	34 65%
NOT ANSWERED	2	23	1		1								1	1	2		1	1
VALID CASES	111	1887	18	30	37	26	65					6	33	76	108	3	59	52
NUMBER OF RESPONDENTS	113 100%	1910 100%	19 100%	30 100%	38 100%	26 100%	65 100%					6 100%	34 100%	77 100%	110 100%	3 100%	60 100%	53 100%

[ASKED IF Q55 = YES]

Q57 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET YOUR CHILD'S PRESCRIPTION MEDICINES?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q57 #YES	61 56%	1118 60%	11 58%~	17 63%~	23 62%~	10 38%~	35 55%~	~	~	~	~	~	2 33%~	21 62%~	39 53%~	60 57%~	1 33%~	31 53%	30 59%
NO	48 44%	755 40%	8 42%~	10 37%~	14 38%~	16 62%~	29 45%~	~	~	~	~	~	4 67%~	13 38%~	34 47%~	46 43%~	2 67%~	27 47%	21 41%
NOT ANSWERED	4	37		3	1		1								4	4		2	2
VALID CASES	109	1873	19	27	37	26	64						6	34	73	106	3	58	51
NUMBER OF RESPONDENTS	113	1910	19	30	38	26	65						6	34	77	110	3	60	53
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q55 = YES]

Q57A A REGULAR DENTIST IS ONE YOUR CHILD WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN HE/SHE HAS A CAVITY OR TOOTH PAIN. DOES YOUR CHILD HAVE A REGULAR DENTIST?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q57A YES	217 79%	3983 82%	20 39%*	55 86%	86 91%*	56 86%	124 79%	~	~	~	~	~	17 77%~	60 78%	153 80%	211 79%~	5 100%~	154 77%	63 85%
NO	57 21%	876 18%	31 61%*	9 14%	8 9%*	9 14%	32 21%	~	~	~	~	~	5 23%~	17 22%	39 20%	57 21%~	~	46 23%	11 15%
NOT ANSWERED	21	450	7	4	3	7	4							1	4	5		18	3
VALID CASES	274	4859	51	64	94	65	156						22	77	192	268	5	200	74
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q57B IN THE LAST 6 MONTHS, DID YOUR CHILD GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR MUL- TI ##	HIS- IC IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q57B YES	163 59%	2993 61%	14 27%*	44 68%	64 69%*	41 63%	92 58%	~	~	~	~	~	17 ~ 77%~	43 56%	117 61%	159 59%~	3 60%~	113 57%	50 67%
NO	112 41%	1901 39%	38 73%*	21 32%	29 31%*	24 37%	66 42%	~	~	~	~	~	5 ~ 23%~	34 44%	76 39%	110 41%~	2 40%~	87 44%	25 33%
NOT ANSWERED	20	415	6	3	4	7	2							1	3	4		18	2
VALID CASES	275	4894	52	65	93	65	158						22	77	193	269	5	200	75
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q57C IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER				
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR	POOR	NO CCC	CCC	
Q57C NEVER	4 2%	52 2%	~	1 2%	1 2%	2 5%	1 1%	~	~	~	~	~	1 6%	2 5%	2 2%	4 3%	~	2 2%	2 4%
SOMETIMES	5 3%	168 6%	1 7%	~	3 5%	1 2%	2 2%	~	~	~	~	~	1 6%	5 4%	5 3%	~	5 4%	~	
USUALLY	15 9%	532 18%*	2 14%	4 9%	3 5%	6 15%	9 10%	~	~	~	~	~	1 6%	4 9%	11 9%	15 9%	3 10%	9 8%	6 12%
ALWAYS	139 85%	2201 75%*	11 79%	39 89%	57 89%	32 78%	80 87%	~	~	~	~	~	14 82%	37 86%	99 85%	135 85%	3 100%	97 86%	42 84%
#ALWAYS + USUALLY (NET)	154 94%	2733 93%	13 93%	43 98%	60 94%	38 93%	89 97%	~	~	~	~	~	15 88%	41 95%	110 94%	150 94%	3 100%	106 94%	48 96%
TOP BOX SCORE	139 85%	2201 75%*	11 79%	39 89%	57 89%	32 78%	80 87%	~	~	~	~	~	14 82%	37 86%	99 85%	135 85%	3 100%	97 86%	42 84%
NOT ANSWERED		40																	
VALID CASES	163	2953	14	44	64	41	92						17	43	117	159	3	113	50
NUMBER OF RESPONDENTS	163 100%	2993 100%	14 100%	44 100%	64 100%	41 100%	92 100%						17 100%	43 100%	117 100%	159 100%	3 100%	113 100%	50 100%

Q57D IN THE LAST 6 MONTHS, IF YOUR CHILD NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID HE/SHE GET TO SEE A DENTIST AS SOON AS YOU WANTED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-##	AS-IAN##	NATV HAW/ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q57D NEVER	32 29%	609 28%	11 61%	3 14%	10 24%	8 27%	12 23%	~	~	~	~	~	2 29%	14 32%	18 27%	32 29%	~	25 32%	7 21%
SOMETIMES	20 18%	384 18%	~	8 36%	9 21%	3 10%	10 19%	~	~	~	~	~	1 14%	9 20%	11 17%	20 18%	~	11 14%	9 26%
USUALLY	21 19%	484 22%	1 6%	4 18%	7 17%	9 30%	9 17%	~	~	~	~	~	1 14%	9 20%	11 17%	21 19%	~	15 19%	6 18%
ALWAYS	39 35%	716 33%	6 33%	7 32%	16 38%	10 33%	22 42%	~	~	~	~	~	3 43%	12 27%	26 39%	36 33%	2 100%	27 35%	12 35%
#ALWAYS + USUALLY (NET)	60 54%	1200 55%	7 39%	11 50%	23 55%	19 63%	31 58%	~	~	~	~	~	4 57%	21 48%	37 56%	57 52%	2 100%	42 54%	18 53%
TOP BOX SCORE	39 35%	716 33%	6 33%	7 32%	16 38%	10 33%	22 42%	~	~	~	~	~	3 43%	12 27%	26 39%	36 33%	2 100%	27 35%	12 35%
I DID NOT HAVE A DENTAL EMERGENCY IN THE LAST 6 MONTHS	161	2639	32	43	49	37	103						15	33	126	159	2	119	42
NOT ANSWERED	22	477	8	3	6	5	4							1	4	5	1	21	1
VALID CASES	112	2193	18	22	42	30	53						7	44	66	109	2	78	34
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q57E USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE					ETHNICITY	HEALTH STATUS		CCC SCREENER				
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q57E EXTREMELY DIFFICULT	10 4%	164 3%	4 9%	2 3%	3 3%	1 1%	5 3%	~	~	~	~	~	2 10%	3 4%	7 4%	10 4%	~	5 3%	5 6%
01	3 1%	92 2%	~	~	1 1%	2 3%	2 1%	~	~	~	~	~	1 5%	~	3 2%	3 1%	~	3 2%	~
02	5 2%	75 1%	1 2%	1 1%	1 1%	2 3%	4 3%	~	~	~	~	~	~	1 1%	4 2%	5 2%	~	2 1%	3 4%
03	7 3%	133 3%	~	4 6%	2 2%	1 1%	4 3%	~	~	~	~	~	~	3 4%	4 2%	7 3%	~	3 2%	4 5%
04	4 1%	87 2%	~	~	1 1%	3 4%	3 2%	~	~	~	~	~	~	1 1%	3 2%	4 2%	~	1 0.5%	3 4%
05	19 7%	371 7%	4 9%	3 4%	6 6%	6 9%	14 9%	~	~	~	~	~	1 5%	3 4%	15 8%	18 7%	~	16 8%	3 4%
06	14 5%	203 4%	1 2%	3 4%	5 5%	5 7%	9 6%	~	~	~	~	~	1 5%	3 4%	11 6%	14 6%	~	12 6%	2 3%
07	22 8%	375 7%	4 9%	3 4%	11 12%	4 6%	11 7%	~	~	~	~	~	1 5%	9 12%	12 7%	21 8%	1 25%	14 7%	8 10%
09	81 29%	1657 33%	17 38%	20 30%	20 21%*	24 35%	36 24%*	~	~	~	~	~	4 20%	19 26%	46 25%*	65 26%	~	68 34%*	13 17%
EXTREMELY EASY	110 40%	1890 37%	14 31%	31 46%	44 47%	21 30%	61 41%	~	~	~	~	~	10 50%	31 42%	77 42%	107 42%	3 75%	74 37%	36 47%
#8-10 (NET)	191 69%	3547 70%	31 69%	51 76%	64 68%	45 65%	97 65%	~	~	~	~	~	14 70%	50 68%	123 68%	172 68%	3 75%	142 72%	49 64%
9-10 (NET)	191 69%	3547 70%	31 69%	51 76%	64 68%	45 65%	97 65%	~	~	~	~	~	14 70%	50 68%	123 68%	172 68%	3 75%	142 72%	49 64%

Continued

Q57E USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST FOR YOUR CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV ILND	AMER IND/ PAC ALSK	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
88		1																
NOT ANSWERED	20	261	13	1	3	3	11					2	5	14	19	1	20	
VALID CASES	275	5047	45	67	94	69	149					20	73	182	254	4	198	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160					22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%
MEAN	8.04	8.02	7.76	8.33	8.19	7.75	7.85					7.75	8.11	7.93	7.98	9.25	8.19	7.66
p stat_(*=Sig @ p<=.05)		.903		~.319	.504	.301	.180	~	~	~	~	~	~.807	.345	~	~	~.190	

Q58 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL HEALTH?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND NATV #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q58 EXCELLENT	122 44%	2100 43%	32 62%*	28 43%	32 34%*	30 44%	74 46%	~	~	~	~	~	13 59%~	27 35%*	92 47%	122 45%~	105 52%*	17 22%	
VERY GOOD	111 40%	1734 35%	13 25%*	27 42%	43 46%	28 41%	65 41%	~	~	~	~	~	8 36%~	31 40%	79 40%	111 41%~	74 37%	37 48%	
GOOD	40 14%	854 17%	7 13%	9 14%	14 15%	10 15%	18 11%	~	~	~	~	~	1 5%~	18 23%*	22 11%*	40 15%~	20 10%*	20 26%	
FAIR	5 2%	210 4%*	~	1 2%	4 4%	~	3 2%	~	~	~	~	~	~	2 3%	3 2%	~	5 ~100%~	2 1%	3 4%
POOR		17 0.3%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
#EXCELLENT + VERY GOOD + GOOD (NET)	273 98%	4688 95%*	52 100%~	64 98%	89 96%	68 100%~	157 98%	~	~	~	~	~	22 ~100%~	76 97%	193 98%	273 100%~	199 ~99%	74 96%	
NOT ANSWERED	17	394	6	3	4	4												17	
VALID CASES	278	4915	52	65	93	68	160						22	78	196	273	5	201	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q59 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL MENTAL OR EMOTIONAL HEALTH?

	BANT	BANT	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	OT1	OT2	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND NATV #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC	
Q59	TCH TOT CHLD	OHP TOT CHLD																	
EXCELLENT	134 48%	2151 44%	37 71%*	36 55%	39 42%	22 32%*	77 48%	~	~	~	~	~	14 64%~	32 41%	99 51%	133 49%~	1 20%~	119 59%*	15 19%
VERY GOOD	79 28%	1382 28%	8 15%*	16 25%	31 33%	24 35%	43 27%	~	~	~	~	~	5 23%~	25 32%	53 27%	78 29%~	1 20%~	55 27%	24 31%
GOOD	53 19%	930 19%	6 12%	11 17%	18 19%	18 26%	33 21%	~	~	~	~	~	1 5%~	18 23%	35 18%	52 19%~	1 20%~	24 12%*	29 38%
FAIR	11 4%	366 7%*	1 2%	2 3%	5 5%	3 4%	6 4%	~	~	~	~	~	2 9%~	3 4%	8 4%	9 3%~	2 40%~	3 1%*	8 10%
POOR	1 0.4%	88 2%*	~	~	~	1 1%	1 0.6%	~	~	~	~	~	~	~	1 ~0.5%	1 0.4%~	~	~	1 1%
#EXCELLENT + VERY GOOD + GOOD (NET)	266 96%	4463 91%*	51 98%	63 97%	88 95%	64 94%	153 96%	~	~	~	~	~	20 91%~	75 96%	187 95%	263 96%~	3 60%~	198 99%*	68 88%
NOT ANSWERED	17	392	6	3	4	4													17
VALID CASES	278	4917	52	65	93	68	160						22	78	196	273	5	201	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q60 DOES YOUR CHILD CURRENTLY NEED OR USE MEDICINE PRESCRIBED BY A DOCTOR (OTHER THAN VITAMINS)?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q60 YES	64 23%	1056 22%	6 12%*	16 25%	22 24%	20 29%	37 23%	~	~	~	~	~	3 ~ 14%	21 27%	43 22%	62 23%~	2 40%~	13 7%*	51 66%
NO	212 77%	3853 78%	45 88%*	48 75%	71 76%	48 71%	122 77%	~	~	~	~	~	19 ~ 86%	56 73%	152 78%	209 77%~	3 60%~	186 93%*	26 34%
NOT ANSWERED	19	400	7	4	4	4	1							1	1	2		19	
VALID CASES	276	4909	51	64	93	68	159						22	77	195	271	5	199	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	77 100%	195 100%	273 100%	5 100%	218 100%	77 100%

Q61 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALS	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q61 YES	49 80%	843 81%	3 60%~	12 75%~	18 90%~	16 80%~	27 75%~	~	~	~	~	~	3 ~100%~	17 85%~	32 78%~	48 81%~	1 50%~	3 27%~	46 92%
NO	12 20%	192 19%	2 40%~	4 25%~	2 10%~	4 20%~	9 25%~	~	~	~	~	~	3 15%~	9 22%~	11 19%~	1 50%~	8 73%~	4 8%	
NOT ANSWERED	3	21	1		2		1						1	2	3		2	1	
VALID CASES	61	1035	5	16	20	20	36					3	20	41	59	2	11	50	
NUMBER OF RESPONDENTS	64	1056	6	16	22	20	37					3	21	43	62	2	13	51	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q60 = YES]

Q62 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q62 YES	44 92%	748 91%	2 67%	11 92%	17 94%	14 93%	23 88%	~	~	~	~	2 67%	17 100%	27 87%	43 91%	1 100%	44 96%	
NO	4 8%	77 9%	1 33%	1 8%	1 6%	1 7%	3 12%	~	~	~	~	1 33%	4 13%	4 9%	2 100%	2 4%		
NOT ANSWERED	1	18				1	1						1	1		1		
VALID CASES	48	825	3	12	18	15	26					3	17	31	47	1	2	46
NUMBER OF RESPONDENTS	49	843	3	12	18	16	27					3	17	32	48	1	3	46
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q60 = YES AND Q61 = YES]

Q63 DOES YOUR CHILD NEED OR USE MORE MEDICAL CARE, MORE MENTAL HEALTH SERVICES, OR MORE EDUCATIONAL SERVICES THAN IS USUAL FOR MOST CHILDREN OF THE SAME AGE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD	FAIR	NO CCC
Q63 YES	52 19%	832 17%	5 10%*	15 23%	19 20%	13 19%	27 17%	~	~	~	~	~	2 9%~	18 23%	34 17%	49 18%~	3 60%~	3 2%*	49 64%
NO	225 81%	4059 83%	46 90%*	50 77%	74 80%	55 81%	133 83%	~	~	~	~	~	20 91%~	60 77%	162 83%	223 82%~	2 40%~	197 99%*	28 36%
NOT ANSWERED	18	418	7	3	4	4										1		18	
VALID CASES	277	4891	51	65	93	68	160						22	78	196	272	5	200	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q64 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q64 YES	47 90%	689 85%	4 80%~	13 87%~	19 100%~	11 85%~	25 93%~	~	~	~	~	~	1 50%~	16 89%~	31 91%~	45 92%~	2 67%~	1 33%~	46 94%
NO	5 10%	123 15%	1 20%~	2 13%~	~	2 15%~	2 7%~	~	~	~	~	~	1 50%~	2 11%~	3 9%~	4 8%~	1 33%~	2 67%~	3 6%
NOT ANSWERED		20																	
VALID CASES	52	812	5	15	19	13	27					2	18	34	49	3		3	49
NUMBER OF RESPONDENTS	52 100%	832 100%	5 100%	15 100%	19 100%	13 100%	27 100%					2 100%	18 100%	34 100%	49 100%	3 100%		3 100%	49 100%

[ASKED IF Q63 = YES]

Q65 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE ##	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q65 YES	45 98%	662 97%	4 100%	13 100%	18 95%	10 100%	24 96%	~	~	~	~	~	1 ~100%	15 100%	30 97%	43 98%	2 100%	45 ~100%	
NO	1 2%	19 3%	~	~	1 5%	~	1 4%	~	~	~	~	~	~	1 3%	1 2%	~	1 100%	1 ~	
NOT ANSWERED	1	8				1								1	1			1	
VALID CASES	46	681	4	13	19	10	25					1	15	31	44	2	1	45	
NUMBER OF RESPONDENTS	47	689	4	13	19	11	25					1	16	31	45	2	1	46	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q63 = YES AND Q64 = YES]

Q66 IS YOUR CHILD LIMITED OR PREVENTED IN ANY WAY IN HIS OR HER ABILITY TO DO THE THINGS MOST CHILDREN OF THE SAME AGE CAN DO?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLK OR AFR-##	AS-IAN##	NATV ILND#	AMER IND/PAC ALSK#	OTHR##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q66 YES	39 14%	644 13%	4 8%	12 18%	15 16%	8 12%	18 11%	~	~	~	~	~	1 5%	14 18%	25 13%	38 14%	1 20%	8 4%*	31 40%
NO	236 86%	4243 87%	46 92%	53 82%	78 84%	59 88%	142 89%	~	~	~	~	~	21 95%	63 82%	171 87%	232 86%	4 80%	190 96%*	46 60%
NOT ANSWERED	20	422	8	3	4	5								1		3		20	
VALID CASES	275	4887	50	65	93	67	160						22	77	196	270	5	198	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q67 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q67 YES	31 82%	508 81%	3 100%	11 92%	11 73%	6 75%	15 83%	~	~	~	~	1 ~100%	10 77%	21 84%	30 81%	1 100%	31 ~100%	
NO	7 18%	121 19%	~	1 8%	4 27%	2 25%	3 17%	~	~	~	~	~	3 23%	4 16%	7 19%	~	7 ~100%	
NOT ANSWERED	1	15	1										1		1		1	
VALID CASES	38	629	3	12	15	8	18				1	13	25	37	1	7	31	
NUMBER OF RESPONDENTS	39	644	4	12	15	8	18				1	14	25	38	1	8	31	
	100%	100%	100%	100%	100%	100%	100%				100%	100%	100%	100%	100%	100%	100%	

[ASKED IF Q66 = YES]

Q68 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND NATV #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
Q68 YES	30	477	3	11	11	5	14	~	~	~	~	~	1	10	20	29	1	30	~100%
	100%	96%	~100%	~100%	~100%	~100%	~100%	~	~	~	~	~	~100%	~100%	~100%	~100%	~100%	~	~100%
NO		22	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
		4%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NOT ANSWERED	1	9				1	1								1	1		1	
VALID CASES	30	499	3	11	11	5	14						1	10	20	29	1	30	
NUMBER OF RESPONDENTS	31	508	3	11	11	6	15						1	10	21	30	1	31	
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	

[ASKED IF Q66 = YES AND Q67 = YES]

Q69 DOES YOUR CHILD NEED OR GET SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q69 YES	38 14%	558 11%	7 14%	13 20%	10 11%	8 12%	21 13%	~	~	~	~	~	1 5%	11 14%	27 14%	37 14%	1 20%	6 3%*	32 42%
NO	236 86%	4342 89%	44 86%	52 80%	83 89%	57 88%	138 87%	~	~	~	~	~	21 95%	67 86%	168 86%	232 86%	4 80%	191 97%*	45 58%
NOT ANSWERED	21	409	7	3	4	7	1								1	4		21	
VALID CASES	274	4900	51	65	93	65	159						22	78	195	269	5	197	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q70 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q70 YES	28 76%	389 72%	5 83%	8 62%	7 70%	8 100%	14 67%	~	~	~	~	~	1 ~100%	8 80%	20 74%	27 75%	1 100%	28 ~ 88%
NO	9 24%	149 28%	1 17%	5 38%	3 30%	~	7 33%	~	~	~	~	~	2 20%	7 26%	9 25%	~	5 100%	4 13%
NOT ANSWERED	1	20	1										1		1		1	
VALID CASES	37	538	6	13	10	8	21					1	10	27	36	1	5	32
NUMBER OF RESPONDENTS	38	558	7	13	10	8	21					1	11	27	37	1	6	32
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q69 = YES]

Q71 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q71 YES	26 96%	357 93%	4 100%	7 88%	7 100%	8 100%	13 100%	~	~	~	~	~	1 ~100%	7 88%	19 100%	25 96%	1 100%	26 ~96%
NO	1 4%	27 7%	~	1 13%	~	~	~	~	~	~	~	~	1 13%	~	1 4%	~	1 4%	
NOT ANSWERED	1	5	1				1							1	1		1	
VALID CASES	27	384	4	8	7	8	13					1	8	19	26	1	27	
NUMBER OF RESPONDENTS	28	389	5	8	7	8	14					1	8	20	27	1	28	
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	

[ASKED IF Q69 = YES AND Q70 = YES]

Q72 DOES YOUR CHILD HAVE ANY KIND OF EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEMS FOR WHICH HE OR SHE NEEDS OR GETS TREATMENT OR COUNSELING?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-PAN-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q72 YES	55 20%	813 17%	5 10%*	17 27%	20 22%	13 20%	32 20%	~	~	~	~	~	14%~	16 21%	39 20%	53 20%~	2 40%~	5 3%*	50 65%
NO	219 80%	4085 83%	46 90%*	47 73%	73 78%	53 80%	128 80%	~	~	~	~	~	86%~	19 79%	157 80%	216 80%~	3 60%~	192 97%*	27 35%
NOT ANSWERED	21	411	7	4	4	6										4		21	
VALID CASES	274	4898	51	64	93	66	160						22	78	196	269	5	197	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q73 HAS THIS PROBLEM LASTED OR IS IT EXPECTED TO LAST FOR AT LEAST 12 MONTHS?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC
Q73 YES	49 94%	726 92%	4 100%~	16 94%~	19 95%~	10 91%~	27 90%~	~	~	~	~	~	2 ~100%	16 100%~	33 92%~	47 94%~	2 100%~	49 ~100%	
NO	3 6%	64 8%	~	1 6%~	1 5%~	1 9%~	3 10%~	~	~	~	~	~	~	~	3 8%~	3 6%~	3 ~100%~		
NOT ANSWERED	3	23	1			2	2						1		3	3		2	1
VALID CASES	52	790	4	17	20	11	30						2	16	36	50	2	3	49
NUMBER OF RESPONDENTS	55	813	5	17	20	13	32						3	16	39	53	2	5	50
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

[ASKED IF Q72 = YES]

NQ74 WHAT IS YOUR CHILD'S AGE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NQ74																		
3 YEARS OLD OR LESS	58 20%	908 17%	58 100%	~	~	~	26 16%	~	~	~	~	4 18%	18 23%	33 17%	52 19%	1 ~	52 24%*	6 8%
4 TO 7 YEARS OLD	68 23%	1228 23%	~	68 ~100%	~	~	34 21%	~	~	~	~	11 50%	14 18%	50 26%	64 23%	1 20%	46 21%	22 29%
8 TO 12 YEARS OLD	97 33%	1650 31%	~	~	97 ~100%	~	55 34%	~	~	~	~	4 18%	31 40%	62 32%	89 33%	4 80%	69 32%	28 36%
13 OR OLDER	72 24%	1523 29%	~	~	72 ~100%	~	45 28%	~	~	~	~	3 14%	15 19%	51 26%	68 25%	~	51 23%	21 27%
VALID CASES	295	5309	58	68	97	72	160					22	78	196	273	5	218	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160					22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%					100%	100%	100%	100%	100%	100%	100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

NQ75 IS YOUR CHILD MALE OR FEMALE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NQ75																			
MALE	159 54%	2736 52%	30 52%	39 57%	52 54%	38 53%	89 56%	~	~	~	~	~	11 ~ 50%	38 49%	108 55%	144 53%	4 80%	111 51%	48 62%
FEMALE	136 46%	2573 48%	28 48%	29 43%	45 46%	34 47%	71 44%	~	~	~	~	~	11 ~ 50%	40 51%	88 45%	129 47%	1 20%	107 49%	29 38%
VALID CASES	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

[BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

Q76 IS YOUR CHILD OF HISPANIC OR LATINO ORIGIN OR DESCENT?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q76 HISPANIC OR LATINO	78 28%	1726 35%*	18 35%	14 22%	31 33%	15 23%	~	~	~	~	~	~	~	78 ~100%	76 ~28%	2 40%	52 26%	26 34%	
NOT HISPANIC OR LATINO	196 72%	3146 65%*	33 65%	50 78%	62 67%	51 77%	160 100%	~	~	~	~	~	~	22 ~100%	196 ~100%	193 72%	3 60%	145 74%	51 66%
NOT ANSWERED	21	437	7	4	4	6									4		21		
VALID CASES	274	4872	51	64	93	66	160					22	78	196	269	5	197	77	
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%					22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%	

Q77.1 WHAT IS YOUR CHILD'S RACE? RESPONSE: WHITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV ILND	AMER PAC	IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.1 YES	222 75%	3787 71%	38 66%	54 79%	76 78%	54 75%	160 100%~	~	~	~	~	~	22 ~100%	40 51%*	182 93%*	219 80%~	3 60%~	160 73%	62 81%
NO	73 25%	1522 29%	20 34%	14 21%	21 22%	18 25%	~	~	~	~	~	~	38 ~49%*	14 7%*	54 20%~	2 40%~	58 27%	15 19%	
VALID CASES	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q77.2 WHAT IS YOUR CHILD'S RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.2 YES	15 5%	204 4%	3 5%	7 10%	5 5%	~	~	~	~	~	~	9 ~ 41%	4 5%	11 6%	15 5%	~	7 3%	8 10%
NO	280 95%	5105 96%	55 95%	61 90%	92 95%	72 100%	160 100%	~	~	~	~	13 ~ 59%	74 95%	185 94%	258 95%	5 100%	211 97%	69 90%
VALID CASES	295	5309	58	68	97	72	160					22	78	196	273	5	218	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%					22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q77.3 WHAT IS YOUR CHILD'S RACE? RESPONSE: ASIAN

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.3 YES	17 6%	184 3%	5 9%	6 9%	4 4%	2 3%	~	~	~	~	~	7 ~ 32%	3 4%	14 7%	17 6%	~	13 6%	4 5%
NO	278 94%	5125 97%	53 91%	62 91%	93 96%	70 97%	160 100%	~	~	~	~	15 ~ 68%	75 96%	182 93%	256 94%	5 ~ 100%	205 94%	73 95%
VALID CASES	295	5309	58	68	97	72	160					22	78	196	273	5	218	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%					22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q77.4 WHAT IS YOUR CHILD'S RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALS #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.4 YES	7 2%	83 2%	1 2%	3 4%	2 2%	1 1%	~	~	~	~	~	~	5 ~ 23%	2 3%	5 3%	7 3%	~	5 2%	2 3%
NO	288 98%	5226 98%	57 98%	65 96%	95 98%	71 99%	160 100%	~	~	~	~	~	17 ~ 77%	76 97%	191 97%	266 97%	5 100%	213 98%	75 97%
VALID CASES	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q77.5 WHAT IS YOUR CHILD'S RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV ILND	AMER ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.5 YES	17 6%	335 6%	2 3%	7 10%	5 5%	3 4%	~	~	~	~	~	10 ~ 45%	7 9%	10 5%	17 6%	~	11 5%	6 8%
NO	278 94%	4974 94%	56 97%	61 90%	92 95%	69 96%	160 100%	~	~	~	~	12 ~ 55%	71 91%	186 95%	256 94%	5 100%	207 95%	71 92%
VALID CASES	295	5309	58	68	97	72	160					22	78	196	273	5	218	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%					22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q77.6 WHAT IS YOUR CHILD'S RACE? RESPONSE: OTHER

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALS #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q77.6 YES	13 4%	374 7%*	2 3%	4 6%	6 6%	1 1%	~	~	~	~	~	~	~	12 15%*	1 0.5%*	13 5%~	~	5 2%*	8 10%
NO	282 96%	4935 93%*	56 97%	64 94%	91 94%	71 99%	160 100%~	~	~	~	~	~	22 ~100%	66 85%*	195 99%*	260 95%~	5 100%~	213 98%*	69 90%
VALID CASES	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q78 WHAT IS YOUR AGE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND PAC #	AMER ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	FAIR & POOR	NO CCC	CCC
Q78 UNDER 18	11 4%	141 3%	1 2%	1 2%	3 3%	6 9%	8 5%	~	~	~	~	~	~	3 4%	8 4%	11 4%~	~	9 5%	2 3%
18 TO 24	8 3%	161 3%	7 14%*	1 2%	~	~	4 3%	~	~	~	~	~	1 5%	3 4%	5 3%	8 3%~	~	7 4%	1 1%
25 TO 34	85 31%	1564 32%	25 49%*	29 45%*	29 32%	2 3%*	50 31%	~	~	~	~	~	8 36%	26 34%	59 30%	84 31%~	1 25%~	70 36%*	15 19%
35 TO 44	118 43%	1821 37%*	15 29%*	25 39%	42 46%	36 55%*	68 43%	~	~	~	~	~	9 41%	33 43%	85 43%	116 43%~	2 50%~	80 41%	38 49%
45 TO 54	32 12%	797 16%*	2 4%*	4 6%	11 12%	15 23%*	16 10%	~	~	~	~	~	2 9%	9 12%	23 12%	32 12%~	~	21 11%	11 14%
55 TO 64	12 4%	266 5%	1 2%	2 3%	4 4%	5 8%	10 6%	~	~	~	~	~	1 5%	1 1%*	11 6%*	11 4%~	1 25%~	6 3%	6 8%
65 TO 74	6 2%	116 2%	~	2 3%	3 3%	1 2%	3 2%	~	~	~	~	~	1 5%	2 3%	4 2%	6 2%~	~	3 2%	3 4%
75 OR OLDER	1 0.4%	16 0.3%	~	~	~	2%*	1 0.6%	~	~	~	~	~	~	~	1 ~0.5%	1 0.4%~	~	~	1 1%
NOT ANSWERED	22	427	7	4	5	6								1		4	1	22	
VALID CASES	273	4882	51	64	92	66	160						22	77	196	269	4	196	77
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160						22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%

Q79 ARE YOU MALE OR FEMALE?

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
Q79 MALE	38 14%	702 14%	9 18%	5 8%	14 15%	10 15%	16 10%*	~	~	~	~	~	1 5%	14 18%	24 12%	38 14%~	~	28 14%	10 13%
FEMALE	234 86%	4191 86%	42 82%	59 92%	77 85%	56 85%	144 90%*	~	~	~	~	~	21 95%	63 82%	171 88%	230 86%~	4 100%~	168 86%	66 87%
NOT ANSWERED	23	416	7	4	6	6								1	1	5	1	22	1
VALID CASES	272	4893	51	64	91	66	160						22	77	195	268	4	196	76
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	77 100%	195 100%	268 100%	4 100%	196 100%	76 100%

Q80 WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC		
Q80																				
8TH GRADE OR LESS	19 7%	479 10%	5 10%	2 3%	7 8%	5 8%	1 0.6%*	~	~	~	~	~	~	17 22%*	2 1%*	19 7%~	~	19 10%*		
SOME HIGH SCHOOL BUT DID NOT GRADUATE	22 8%	480 10%	2 4%	5 8%	8 9%	7 11%	7 4%*	~	~	~	~	~	~	14 18%*	8 4%*	22 8%~	~	16 8% 6 8%		
HIGH SCHOOL GRADUATE OR GED	72 27%	1452 30%	20 40%*	16 25%	20 22%	16 25%	39 25%	~	~	~	~	~	2 9%~	27 35%	45 23%	70 26%~	2 50%~	48 25% 24 32%		
SOME COLLEGE OR 2-YEAR DEGREE	121 45%	1752 36%*	18 36%	30 48%	44 48%	29 45%	87 56%*	~	~	~	~	~	14 64%~	16 21%*	105 55%*	120 45%~	1 25%~	84 44% 37 49%		
4-YEAR COLLEGE GRADUATE	24 9%	437 9%	3 6%	7 11%	7 8%	7 11%	15 10%	~	~	~	~	~	5 23%~	2 3%*	22 11%*	23 9%~	1 25%~	18 9% 6 8%		
MORE THAN 4-YEAR COLLEGE DEGREE	11 4%	238 5%	2 4%	3 5%	5 5%	1 2%	7 4%	~	~	~	~	~	1 5%~	1 1%	10 5%	11 4%~	~	8 4% 3 4%		
NOT ANSWERED	26	471	8	5	6	7	4							1	4	8	1	25	1	
VALID CASES	269	4838	50	63	91	65	156							22	77	192	265	4	193	76
NUMBER OF RESPONDENTS	295	5309	58	68	97	72	160							22	78	196	273	5	218	77
	100%	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%	100%	100%

Q81 HOW ARE YOU RELATED TO THE CHILD?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER PAC ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC	
Q81 MOTHER OR FATHER	248 93%	4466 93%	50 98%*	57 92%	80 90%	61 95%	143 92%	~	~	~	~	~	19 95%~	75 97%*	173 92%*	245 94%~	3 75%~	184 96%*	64 85%
GRANDPARENT	13 5%	186 4%	1 2%	2 3%	7 8%	3 5%	11 7%*	~	~	~	~	~	~	2 3%	11 6%	12 5%~	1 25%~	5 3%*	8 11%
AUNT OR UNCLE		33 0.7%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
OLDER BROTHER OR SISTER		12 0.2%~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
OTHER RELATIVE	1 0.4%	6 0.1%	~	1 2%~	~	~	~	~	~	~	~	~	1 5%~	~	1 ~0.5%~	1 0.4%~	~	1 ~0.5%~	~
LEGAL GUARDIAN	3 1%	73 2%	~	1 2%	2 2%	~	1 0.6%	~	~	~	~	~	~	~	3 2%~	3 1%~	~	1 ~0.5%	2 3%
SOMEONE ELSE	1 0.4%	33 0.7%	~	1 2%~	~	~	~	~	~	~	~	~	~	~	1 ~0.5%~	1 0.4%~	~	~	1 1%
NOT ANSWERED	29	500	7	6	8	8	5						2	1	7	11	1	27	2
VALID CASES	266	4809	51	62	89	64	155						20	77	189	262	4	191	75
NUMBER OF RESPONDENTS	295 100%	5309 100%	58 100%	68 100%	97 100%	72 100%	160 100%						22 100%	78 100%	196 100%	273 100%	5 100%	218 100%	77 100%

Q82 DID SOMEONE HELP YOU COMPLETE THIS SURVEY?

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC	
Q82 YES	5 3%	101 3%	1 4%~	2 ~	2 4%	2 5%~	1 0.9%	~	~	~	~	~	~	2 5%~	3 2%~	5 3%~	4 ~	1 2%	
NO	160 97%	2894 97%	27 96%~	41 100%~	52 96%	40 95%~	105 99%	~	~	~	~	~	12 ~100%	36 95%~	124 98%~	159 97%~	1 100%~	115 97%~	45 98%
NOT ANSWERED	4	59	1	1	1	1	2							3	4		4		
VALID CASES	165	2995	28	41	54	42	106						12	38	127	164	1	119	46
NUMBER OF RESPONDENTS	169 100%	3054 100%	29 100%	42 100%	55 100%	43 100%	108 100%						12 100%	38 100%	130 100%	168 100%	1 100%	123 100%	46 100%

[ASKED IF SURVEY COMPLETED BY MAIL]

Q83.1 HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q83.1 YES	5 100%	53 52%	1 100%	2 ~100%	2 ~100%	2 ~100%	1 ~100%	~	~	~	~	~	2 ~100%	3 ~100%	5 ~100%	~	4 ~100%	1 ~100%
NO		48 48%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
VALID CASES	5	101	1	2	2	2	1						2	3	5		4	1
NUMBER OF RESPONDENTS	5 100%	101 100%	1 100%	2 100%	2 100%	2 100%	1 100%						2 100%	3 100%	5 100%		4 100%	1 100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.2 HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER	
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
Q83.2 YES	4 80%	31 31%~100%	1 ~	2 ~100%	1 ~50%	1 ~100%	~	~	~	~	~	~100%	2 67%	2 80%	4 ~	3 ~75%	1 ~100%	
NO	1 20%	70 69%	~	~	1 ~50%	~	~	~	~	~	~	~	1 33%	1 20%	~	1 ~25%	~	
VALID CASES	5	101	1	2	2	1							2	3	5	4	1	
NUMBER OF RESPONDENTS	5	101	1	2	2	1							2	3	5	4	1	
	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%	

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.3 HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC
Q83.3 YES		13 13%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NO	5 100%	88 87%	1 100%	2 100%	2 100%	1 100%	~	~	~	~	~	~	~	2 100%	3 100%	5 100%	4 100%	1 100%
VALID CASES	5	101	1	2	2	1								2	3	5	4	1
NUMBER OF RESPONDENTS	5 100%	101 100%	1 100%	2 100%	2 100%	1 100%								2 100%	3 100%	5 100%	4 100%	1 100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.4 HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS	CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC
Q83.4 YES	1 20%	43 43%	~	~	50%	~	~	~	~	~	~	~	50%	~	20%	~	25%
NO	4 80%	58 57%	1 100%	1 ~	2 100%	2 100%	1 100%	~	~	~	~	~	50%	100%	80%	~	75%
VALID CASES	5	101	1	2	2	1							2	3	5	4	1
NUMBER OF RESPONDENTS	5	101	1	2	2	1							2	3	5	4	1
	100%	100%	100%	100%	100%	100%							100%	100%	100%	100%	100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

Q83.5 HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY.

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & FAIR & POOR	NO CCC	CCC
Q83.5 YES		6 6%	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NO	5 100%	95 94%	1 100%	2 ~	2 100%	2 100%	1 100%	~	~	~	~	~	~	2 100%	3 100%	5 100%	4 100%	1 100%
VALID CASES	5	101	1	2	2	1								2	3	5	4	1
NUMBER OF RESPONDENTS	5 100%	101 100%	1 100%	2 100%	2 100%	1 100%								2 100%	3 100%	5 100%	4 100%	1 100%

[ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

NQ14 RATING OF ALL CHILD'S HEALTH CARE

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHITE	BLCK OR AFR-AMER ##	AS-IAN ##	NATV ILND #	AMER PAC ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	FAIR & POOR	NO CCC	CCC
NQ14 0-6	23 12%	286 8%	6 14%~	6 12%	3 5%*	8 17%~	16 14%	~	~	~	~	~	~	2 4%*	18 13%	20 11%~	1 20%~	16 12%	7 11%
7-8	63 32%	994 29%	14 33%~	16 31%	14 24%	19 41%~	36 32%	~	~	~	~	2 17%~	18 35%	41 31%	56 30%~	3 60%~	39 29%	24 38%	
9-10	112 57%	2180 63%	23 53%~	29 57%	41 71%*	19 41%~	60 54%	~	~	~	~	10 83%~	32 62%	75 56%	108 59%~	1 20%~	79 59%	33 52%	
VALID CASES	198	3460	43	51	58	46	112					12	52	134	184	5	134	64	
NUMBER OF RESPONDENTS	198 100%	3460 100%	43 100%	51 100%	58 100%	46 100%	112 100%					12 100%	52 100%	134 100%	184 100%	5 100%	134 100%	64 100%	
MEAN	2.45	2.55	2.40	2.45	2.66	2.24	2.39					2.83	2.58	2.43	2.48	2.00	2.47	2.41	
p stat_(*=Sig @ p<=.05)		.027*	~.986	.003*			~.184	~	~	~	~	~	~.086	.464	~	~	~.543		

[ASKED IF Q7 >= 1 TIME]

NQ41 RATING OF CHILD'S PERSONAL DOCTOR

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/PAC ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & FAIR & POOR	GOOD & FAIR & POOR	NO CCC	CCC	
NQ41																			
0-6	25 10%	266 6%*	4 9%~	7 11%	8 9%	6 11%	20 14%*	~	~	~	~	~	2 10%~	3 4%*	22 13%*	25 10%~	~	15 8%	10 14%
7-8	56 22%	933 22%	9 20%~	17 27%	16 18%	14 25%	29 20%	~	~	~	~	~	8 38%~	11 16%	43 24%	54 22%~	~	41 23%	15 22%
9-10	170 68%	3047 72%	33 72%~	38 61%	64 73%	35 64%	94 66%	~	~	~	~	~	11 52%~	53 79%*	111 63%*	162 67%~	5 100%~	126 69%	44 64%
VALID CASES	251	4246	46	62	88	55	143						21	67	176	241	5	182	69
NUMBER OF RESPONDENTS	251 100%	4246 100%	46 100%	62 100%	88 100%	55 100%	143 100%						21 100%	67 100%	176 100%	241 100%	5 100%	182 100%	69 100%
MEAN	2.58	2.65	2.63	2.50	2.64	2.53	2.52						2.43	2.75	2.51	2.57	3.00	2.61	2.49
p stat_(*=Sig @ p<=.05)		.058	~.292	.300	.527		.089	~	~	~	~	~	~.006*	.003*		~	~.248		

[ASKED IF Q30 = YES]

NQ48 RATING OF SPECIALIST CHILD SAW MOST OFTEN

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER ##	AS-IAN ##	NATV HAW/ILND #	AMER IND/ALSK #	OTHR ##	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD & POOR	FAIR & POOR	NO CCC	CCC	
NQ48 0-6	7 13%	69 9%	1 25%~	3 23%~	1 5%~	2 11%~	5 19%~	~	~	~	~	~	1 33%~	1 5%~	6 18%~	6 12%~	1 50%~	2 10%~	5 14%~
7-8	9 16%	186 24%	1 25%~	2 15%~	3 15%~	3 17%~	6 22%~	~	~	~	~	~	1 33%~	2 10%~	7 21%~	9 17%~	~	4 20%~	5 14%~
9-10	39 71%	524 67%	2 50%~	8 62%~	16 80%~	13 72%~	16 59%~	~	~	~	~	~	1 33%~	17 85%~	20 61%~	37 71%~	1 50%~	14 70%~	25 71%~
VALID CASES	55	779	4	13	20	18	27						3	20	33	52	2	20	35
NUMBER OF RESPONDENTS	55	779	4	13	20	18	27						3	20	33	52	2	20	35
	100%	100%	100%	100%	100%	100%	100%						100%	100%	100%	100%	100%	100%	100%
MEAN	2.58	2.58	2.25	2.38	2.75	2.61	2.41						2.00	2.80	2.42	2.60	2.00	2.60	2.57
p stat_(*=Sig @ p<=.05)	.980		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

[ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]

NQ54 RATING OF CHILD'S HEALTH PLAN

	BANT OT1	BANT OT2	AGE				RACE						ETHNICITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR-AMER	AS-IAN	NATV HAW/ILND	AMER IND/PAC/ALSK	OTHR	MUL-TI	HIS-IC	NOT HIS-PAN-IC	EX & VERY GOOD	FAIR & POOR	NO CCC	CCC	
NQ54 0-6	40 14%	652 13%	7 13%	11 17%	5 5%*	17 25%*	31 19%*	~	~	~	~	~	4 ~ 18%*	3 4%*	36 19%*	40 15%*	~	28 14%	12 16%
7-8	80 29%	1410 29%	12 23%	18 28%	33 35%	17 25%	48 30%	~	~	~	~	~	8 ~ 36%*	19 25%	60 31%	78 29%*	1 20%*	52 26%	28 37%
9-10	158 57%	2826 58%	34 64%	36 55%	55 59%	33 49%	80 50%*	~	~	~	~	~	10 ~ 45%*	55 71%*	98 51%*	152 56%*	4 80%*	122 60%	36 47%
VALID CASES	278	4888	53	65	93	67	159						22	77	194	270	5	202	76
NUMBER OF RESPONDENTS	278 100%	4888 100%	53 100%	65 100%	93 100%	67 100%	159 100%						22 100%	77 100%	194 100%	270 100%	5 100%	202 100%	76 100%
MEAN	2.42	2.44	2.51	2.38	2.54	2.24	2.31						2.27	2.68	2.32	2.41	2.80	2.47	2.32
p stat_(*=Sig @ p<=.05)		.627	.346	.628	.046*	.032*	.001*	~	~	~	~	~	~.000*	.000*		~	~	~.131	

GETTING NEEDED CARE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	ILND NATV	OTHR MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NPRBSEE4 NQ46	2.26	2.27	2.00	2.21	2.10	2.53	2.36					1.33	2.24	2.24	2.26	2.00	2.32	2.23
p stat_(*=Sig @ p<=.05)	.960		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NCARNES4 NQ15	2.48	2.49	2.47	2.43	2.64	2.35	2.50					2.83	2.51	2.49	2.51	2.00	2.55	2.34
p stat_(*=Sig @ p<=.05)	.825		~.536	.029*			~.683	~	~	~	~	~.737	.764			~.048*		
COMPOSITE	2.37	2.38	2.23	2.32	2.37	2.44	2.43	x	x	x	x	x 2.08	2.37	2.36	2.39	2.00	2.43	2.29
p stat_(*=Sig @ p<=.05)	.789		~.311	.986			~.039*	~	~	~	~	~.985	.682			~.009*		

GETTING CARE QUICKLY

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	ILND NATV	OTHR MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
NCARSN4 NQ4	2.52	2.65	2.35	2.60	2.61	2.46	2.65					2.71	2.17	2.68	2.56	2.00	2.51	2.54	
p stat_(*=Sig @ p<=.05)	.071		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	
NAPGET4 NQ6	2.38	2.46	2.40	2.34	2.52	2.22	2.38					2.62	2.39	2.38	2.37	2.60	2.37	2.40	
p stat_(*=Sig @ p<=.05)	.096		~	~	.070	~	.982	~	~	~	~	~	.887	.927	~	~	~	.810	
COMPOSITE	2.45	2.56	2.38	2.47	2.56	2.34	2.52	x	x	x	x	x	2.66	2.28	2.53	2.47	2.30	2.44	2.47
p stat_(*=Sig @ p<=.05)	.001*		~	.726	.015*	.061	.037*	~	~	~	~	~	.002*	.001*	~	~	~	.643	

HOW WELL DOCTORS COMMUNICATE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS	CCC SCREENER				
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NDREXPL4 NQ32	2.84	2.75	2.82	2.78	2.88	2.85	2.86						2.83	2.81	2.85	2.83	3.00	2.85	2.81
p stat_(*=Sig @ p<=.05)		.020*	~	~	.309		~.542	~	~	~	~	~	~	~.683	.655	~	~	~.608	
NDRLSTN4 NQ33	2.78	2.77	2.79	2.63	2.92	2.72	2.77						2.75	2.81	2.77	2.78	3.00	2.81	2.70
p stat_(*=Sig @ p<=.05)		.790	~	~	.004*		~.777	~	~	~	~	~	~	~.576	.751	~	~	~.255	
NDRESPU4 NQ34	2.80	2.81	2.79	2.72	2.90	2.77	2.81						2.75	2.83	2.80	2.81	3.00	2.85	2.70
p stat_(*=Sig @ p<=.05)		.952	~	~	.047*		~.932	~	~	~	~	~	~	~.633	.900	~	~	~.106	
NDRTMEN4 NQ37	2.51	2.57	2.42	2.30	2.68	2.61	2.58						2.64	2.40	2.55	2.51	2.75	2.54	2.46
p stat_(*=Sig @ p<=.05)		.267	~	~	.027*		~.165	~	~	~	~	~	~	~.181	.279	~	~	~.521	
COMPOSITE	2.73	2.72	2.71	2.61	2.85	2.73	2.75	x	x	x	x	x	2.74	2.71	2.74	2.73	2.94	2.76	2.67
p stat_(*=Sig @ p<=.05)		.785	~	~	.009*		~.539	~	~	~	~	~	~	~.715	.691	~	~	~.251	

CUSTOMER SERVICE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ PAC	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NPBCLCS4 NQ50	2.44	2.28	2.63	2.50	2.45	2.14	2.35						2.29	2.58	2.33	2.44	2.00	2.57	2.17
p stat_(*=Sig @ p<=.05)	.079		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NCSRESP NQ51	2.77	2.60	2.94	2.75	2.86	2.43	2.61						2.71	2.93	2.65	2.77	3.00	2.87	2.58
p stat_(*=Sig @ p<=.05)	.022*		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.60	2.44	2.78	2.63	2.65	2.29	2.48	x	x	x	x	x	2.50	2.76	2.49	2.61	2.50	2.72	2.38
p stat_(*=Sig @ p<=.05)	.027*		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

SHARED DECISION MAKING

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	BLCK OR AFR- AMER	AS- IAN	NATV HAW/ ILND	AMER IND/ ALSK	OTHR	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NNRXWHY NQ11	2.81	2.87	2.33	2.82	3.00	2.86	2.87						2.57	2.88	2.78	3.00	2.83	2.79
p stat_(*=Sig @ p<=.05)	.409		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NNRXWYNT NQ12	2.23	2.42	1.89	2.45	2.22	2.29	2.35						1.71	2.39	2.17	3.00	2.22	2.24
p stat_(*=Sig @ p<=.05)	.124		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NRXBST NQ13	2.45	2.58	2.25	2.09	2.78	2.43	2.40						2.57	2.38	2.42	3.00	2.30	2.57
p stat_(*=Sig @ p<=.05)	.306		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.50	2.62	2.16	2.45	2.67	2.52	2.54	x	x	x	x	x	2.29	2.55	2.46	3.00	2.45	2.54
p stat_(*=Sig @ p<=.05)	.105		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

ACCESS TO SPECIALIZED SERVICES

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC #	AMER IND/ ALSK #	OTHR #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NEZMDEQ NQ20	2.35	2.30	2.50	2.75	2.00	3.00	2.00						3.00	2.25	2.33	2.40	1.00	2.57	2.20
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NEZTHP NQ23	1.90	2.19	2.29	1.64	2.11	1.33	1.88						2.00	2.00	1.81	1.86	2.00	2.17	1.83
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
NEZTC NQ26	2.43	2.18	2.67	2.60	2.17	2.54	2.56						2.33	2.43	2.52	2.51	2.00	2.38	2.44
p stat_(*=Sig @ p<=.05)			~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~
COMPOSITE	2.23	2.22	2.48	2.33	2.09	2.29	2.14	x	x	x	x	x	2.44	2.23	2.22	2.26	1.67	2.37	2.16
p stat_(*=Sig @ p<=.05)	.936		~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~	~

GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
PRBSEE4 Q46	81%	78%	75%	79%	80%	84%	89%						33%	76%	82%	80%	100%	82%	80%
CARNES4 Q15	89%	89%	88%	86%	95%	87%	91%						100%	91%	90%	90%	80%	91%	86%
AVERAGE	85.07	83.54	81.69	82.42	87.46	85.58	90.18	x	x	x	x	x	66.67	83.38	85.95	84.95	90.00	86.46	82.97

GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
CARSN4 Q4	87%	91%	82%	92%	89%	83%	93%						86%	74%	92%	87%	75%	88%	86%
APGET4 Q6	82%	86%	83%	77%	91%	76%	83%						100%	81%	83%	82%	100%	82%	83%
AVERAGE	84.75	88.77	82.61	84.30	90.33	79.71	87.69	x	x	x	x	x	92.86	77.70	87.48	84.59	87.50	85.08	84.24

HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC	
DREXPL4 Q32	96%	95%	95%	93%	97%	97%	97%					92%	94%	97%	96%	100%	96%	95%	
DRLSTN4 Q33	94%	95%	97%	85%	98%	95%	93%					92%	94%	93%	94%	100%	95%	91%	
DRESPU4 Q34	96%	96%	97%	93%	97%	97%	96%					92%	96%	96%	96%	100%	98%	91%	
DRTMEN4 Q37	88%	90%	92%	78%	91%	89%	91%					91%	81%	90%	87%	100%	87%	89%	
AVERAGE	93.4	94.0	95.4	87.5	95.7	94.8	94.1	x	x	x	x	x	91.5	91.5	93.9	93.1	100	94.2	91.6

CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANTO T1	BANTO T2	AGE				RACE						ETHNIC- ITY		HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
PBCLCS4 Q50	90%	78%	100%	92%	93%	71%	90%						86%	94%	88%	90%	100%	91%	88%
CSRESP Q51	94%	91%	100%	92%	100%	79%	90%						86%	100%	90%	94%	100%	96%	92%
AVERAGE	92.21	84.81	100.0	91.67	96.55	75.00	90.32	x	x	x	x	x	85.71	96.77	88.75	92.10	100.0	93.57	89.58

SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
NRXWHY Q11	90%	94%	67%	91%	100%	93%	94%							79%	94%	89%	100%	91%	90%
NRXWYNT Q12	62%	71%	44%	73%	61%	64%	68%							36%	70%	59%	100%	61%	62%
RXBST Q13	73%	79%	63%	55%	89%	71%	70%							79%	69%	71%	100%	65%	79%
AVERAGE	74.8	81.2	57.9	72.7	83.3	76.2	77.1	x	x	x	x	x	x	64.3	77.5	73.0	100	72.5	76.8

ACCESS TO SPECIALIZED SERVICES (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- PAN- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
EZMDEQ Q20	82%	76%	100%	100%	63%	100%	75%						100%	75%	83%	87%	0%	86%	80%
EZTHP Q23	63%	72%	100%	45%	67%	33%	63%						100%	71%	57%	61%	100%	67%	63%
EZTC Q26	78%	71%	100%	87%	67%	77%	84%						67%	79%	81%	81%	50%	75%	78%
AVERAGE	74.4	72.8	100	77.4	65.3	70.1	73.8	x	x	x	x	x	88.9	75.0	73.7	76.3	50.0	75.8	73.5

PERSONAL DOCTOR WHO KNOWS CHILD (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER		
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHT	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ PAC ILND #	AMER IND/ ALSK NATV #	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
DRTLKU Q38	91%	87%	95%	87%	95%	84%	87%					92%	94%	88%	90%	100%	93%	86%
DRUNCON Q43	87%	90%	100%	87%	90%	78%	82%					67%	100%	82%	86%	100%	88%	87%
DRUNFAM Q44	81%	85%	100%	80%	87%	67%	80%					67%	88%	80%	81%	100%	82%	80%
AVERAGE	86.1	87.5	98.2	84.5	90.7	76.2	83.0	x	x	x	x	x 75.0	94.2	83.4	85.9	100	87.5	84.4

CARE COORDINATION (YES) -- GLOBAL PROPORTION COMPOSITE

	BANT OT1	BANT OT2	AGE				RACE						ETHNIC- ITY	HEALTH STATUS		CCC SCREENER			
	TCH TOT CHLD	OHP TOT CHLD	<4	4-7	8-12	13 AND OVER	WHTE	BLCK OR AFR- AMER ##	AS- IAN ##	NATV HAW/ ILND #	AMER IND/ ALSK NATV #	OTHR ##	MUL- TI	HIS- IC	NOT HIS- PAN- IC	EX & VERY GOOD & GOOD	FAIR & POOR	NO CCC	CCC
HELPCONT Q18	95%	92%	100%	100%	100%	86%	91%						100%	100%	93%	95%	100%	100%	92%
HLPCOORD Q29	61%	62%	67%	47%	58%	73%	55%						40%	78%	53%	60%	100%	56%	64%
AVERAGE	77.9	77.1	83.3	73.7	79.2	79.2	72.8	x	x	x	x	x	70.0	88.9	73.0	77.2	100	78.1	78.2

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1 Q1 OUR RECORDS SHOW THAT YOU ARE NOW IN <HEALTH PLAN>. IS THAT RIGHT?

2. YOUR HEALTH CARE IN THE LAST 6 MONTHS

2 Q3 IN THE LAST 6 MONTHS, DID YOU HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

3 Q4 IN THE LAST 6 MONTHS, WHEN YOU NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOU GET CARE AS SOON AS YOU NEEDED? [ASKED IF Q3 = YES]

4 Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC?

5 Q6 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR A CHECK-UP OR ROUTINE CARE AT A DOCTOR'S OFFICE OR CLINIC AS SOON AS YOU NEEDED? [ASKED IF Q5 = YES]

6 Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOU WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID YOU GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE FOR YOURSELF?

7 Q8 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS? [ASKED IF Q7 >= 1 TIME]

8 Q9 IN THE LAST 6 MONTHS, DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE? [ASKED IF Q7 >= 1 TIME]

9 Q10 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q9 = YES]

10 Q11 DID YOU AND A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q9 = YES]

11 Q12 WHEN YOU TALKED ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOU? [ASKED IF Q7 >= 1 TIME AND Q9 = YES]

12 Q13 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR HEALTH CARE IN THE LAST 6 MONTHS? [ASKED IF Q7 >= 1 TIME]

13 Q14 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS OR TREATMENT YOU NEEDED? [ASKED IF Q7 >= 1 TIME]

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3. YOUR PERSONAL DOCTOR

- 14 Q15 A PERSONAL DOCTOR IS THE ONE YOU WOULD SEE IF YOU NEED A CHECK-UP, WANT ADVICE ABOUT A HEALTH PROBLEM, OR GET SICK OR HURT. DO YOU HAVE A PERSONAL DOCTOR?
- 15 Q16 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOU VISIT YOUR PERSONAL DOCTOR TO GET CARE FOR YOURSELF? [ASKED IF Q15 = YES]
- 16 Q17 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY TO UNDERSTAND? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 17 Q18 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR LISTEN CAREFULLY TO YOU? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 18 Q19 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 19 Q20 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOU? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 20 Q21 IN THE LAST 6 MONTHS, DID YOU GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES YOUR PERSONAL DOCTOR? [ASKED IF Q15 = YES AND Q16 >= 1 TIME]
- 21 Q22 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOU GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS? [ASKED IF Q15 = YES AND Q16 >= 1 TIME AND Q21 = YES]
- 22 Q23 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR PERSONAL DOCTOR? [ASKED IF Q15 = YES]

4. GETTING HEALTH CARE FROM SPECIALISTS

- 23 Q24 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS TO SEE A SPECIALIST?
- 24 Q25 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT TO SEE A SPECIALIST AS SOON AS YOU NEEDED? [ASKED IF Q24 = YES]
- 25 Q26 HOW MANY SPECIALISTS HAVE YOU SEEN IN THE LAST 6 MONTHS? [ASKED IF Q24 = YES]
- 26 Q27 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOU SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST? [ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]

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5. YOUR HEALTH PLAN

27 Q28 IN THE LAST 6 MONTHS, DID YOU LOOK FOR ANY INFORMATION IN WRITTEN MATERIALS OR ON THE INTERNET ABOUT HOW YOUR HEALTH PLAN WORKS?

28 Q29 IN THE LAST 6 MONTHS, HOW OFTEN DID THE WRITTEN MATERIALS OR THE INTERNET PROVIDE THE INFORMATION YOU NEEDED ABOUT HOW YOUR HEALTH PLAN WORKS? [ASKED IF Q28 = YES]

29 Q30 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM YOUR HEALTH PLAN'S CUSTOMER SERVICE?

30 Q31 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE GIVE YOU THE INFORMATION OR HELP YOU NEEDED? [ASKED IF Q30 = YES]

31 Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR HEALTH PLAN'S CUSTOMER SERVICE STAFF TREAT YOU WITH COURTESY AND RESPECT? [ASKED IF Q30 = YES]

32 Q33 IN THE LAST 6 MONTHS, DID YOUR HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?

33 PQ34 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR HEALTH PLAN EASY TO FILL OUT? [ASKED IF Q33 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q33 = NO]

34 Q35 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR HEALTH PLAN?

35 Q35A IN THE LAST 6 MONTHS, DID YOU HAVE A HEALTH PROBLEM FOR WHICH YOU NEEDED SPECIAL MEDICAL EQUIPMENT, SUCH AS A CANE, A WHEELCHAIR, OR OXYGEN EQUIPMENT?

36 Q35B IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE MEDICAL EQUIPMENT YOU NEEDED THROUGH YOUR HEALTH PLAN? [ASKED IF Q35A = YES]

37 Q35C IN THE LAST 6 MONTHS, DID YOU HAVE ANY HEALTH PROBLEMS THAT NEEDED SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

38 Q35D IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE SPECIAL THERAPY YOU NEEDED THROUGH YOUR HEALTH PLAN? [ASKED IF Q35C = YES]

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5. ADDITIONAL QUESTIONS

39 Q35E IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER TALK TOO FAST WHEN TALKING TO YOU?

40 Q35F IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER INTERRUPT YOU WHEN YOU WERE TALKING?

41 Q35G IN THE LAST 6 MONTHS, HOW OFTEN DID A DOCTOR OR OTHER HEALTH PROVIDER USE A CONDESCENDING, SARCASTIC, OR RUDE TONE OR MANNER WITH YOU?

42 Q35H IN THE LAST 6 MONTHS, DID YOU FEEL YOU COULD TRUST A DOCTOR OR OTHER HEALTH PROVIDER WITH YOUR MEDICAL CARE?

5. ACCESS TO DENTAL CARE

43 Q35I A REGULAR DENTIST IS ONE YOU WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN YOU HAVE A CAVITY OR TOOTH PAIN. DO YOU HAVE A REGULAR DENTIST?

44 Q35J IN THE LAST 6 MONTHS, DID YOU GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?

45 Q35K IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOU?

46 Q35L IF YOU TRIED TO GET AN APPOINTMENT FOR YOURSELF WITH A DENTIST WHO SPECIALIZES IN A PARTICULAR TYPE OF DENTAL CARE (SUCH AS ROOT CANALS OR GUM DISEASE) IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOU WANTED?

47 Q35M IN THE LAST 6 MONTHS, IF YOU NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID YOU GET TO SEE A DENTIST AS SOON AS YOU WANTED?

48 Q35N USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST?

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6. ABOUT YOU

49 Q36 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL HEALTH?

50 Q37 IN GENERAL, HOW WOULD YOU RATE YOUR OVERALL MENTAL OR EMOTIONAL HEALTH?

51 Q38 HAVE YOU HAD EITHER A FLU SHOT OR FLU SPRAY IN THE NOSE SINCE JULY 1, 2017?

52 Q39 DO YOU NOW SMOKE CIGARETTES OR USE TOBACCO EVERY DAY, SOME DAYS, OR NOT AT ALL?

53 Q40 IN THE LAST 6 MONTHS, HOW OFTEN WERE YOU ADVISED TO QUIT SMOKING OR USING TOBACCO BY A DOCTOR OR OTHER HEALTH PROVIDER IN YOUR PLAN? [ASKED IF Q39 = EVERY DAY OR SOME DAYS]

54 Q41 IN THE LAST 6 MONTHS, HOW OFTEN WAS MEDICATION RECOMMENDED OR DISCUSSED BY A DOCTOR OR HEALTH PROVIDER TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF MEDICATION ARE: NICOTINE GUM, PATCH, NASAL SPRAY, INHALER, OR PRESCRIPTION MEDICATION. [ASKED IF Q39 = EVERY DAY OR SOME DAYS]

55 Q42 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR DOCTOR OR HEALTH PROVIDER DISCUSS OR PROVIDE METHODS AND STRATEGIES OTHER THAN MEDICATION TO ASSIST YOU WITH QUITTING SMOKING OR USING TOBACCO? EXAMPLES OF METHODS AND STRATEGIES ARE: TELEPHONE HELPLINE, INDIVIDUAL OR GROUP COUNSELING, OR CESSATION PROGRAM. [ASKED IF Q39 = EVERY DAY OR SOME DAYS]

56 Q43 DO YOU TAKE ASPIRIN DAILY OR EVERY OTHER DAY?

57 Q44 DO YOU HAVE A HEALTH PROBLEM OR TAKE MEDICATION THAT MAKES TAKING ASPIRIN UNSAFE FOR YOU?

58 Q45 HAS A DOCTOR OR HEALTH PROVIDER EVER DISCUSSED WITH YOU THE RISKS AND BENEFITS OF ASPIRIN TO PREVENT HEART ATTACK OR STROKE?

PAGE	QUESTION	TITLE
59	Q46.1	ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH CHOLESTEROL
60	Q46.2	ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: HIGH BLOOD PRESSURE
61	Q46.3	ARE YOU AWARE THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: PARENT OR SIBLING WITH HEART ATTACK BEFORE THE AGE OF 60
62	Q47.1	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A HEART ATTACK
63	Q47.2	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANGINA OR CORONARY HEART DISEASE
64	Q47.3	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: A STROKE
65	Q47.4	HAS A DOCTOR EVER TOLD YOU THAT YOU HAVE ANY OF THE FOLLOWING CONDITIONS? RESPONSE: ANY KIND OF DIABETES OR HIGH BLOOD SUGAR
66	Q48	IN THE LAST 6 MONTHS, DID YOU GET HEALTH CARE 3 OR MORE TIMES FOR THE SAME CONDITION OR PROBLEM?
67	Q49	IS THIS A CONDITION OR PROBLEM THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE. [ASKED IF Q48 = YES]
68	Q50	DO YOU NOW NEED OR TAKE MEDICINE PRESCRIBED BY A DOCTOR? DO NOT INCLUDE BIRTH CONTROL.
69	Q51	IS THIS MEDICINE TO TREAT A CONDITION THAT HAS LASTED FOR AT LEAST 3 MONTHS? DO NOT INCLUDE PREGNANCY OR MENOPAUSE. [ASKED IF Q50 = YES]
70	NQ52	WHAT IS YOUR AGE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]
71	NQ53	ARE YOU MALE OR FEMALE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]
72	Q54	WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?
73	Q55	ARE YOU OF HISPANIC OR LATINO ORIGIN OR DESCENT?
74	Q56.1	WHAT IS YOUR RACE? RESPONSE: WHITE
75	Q56.2	WHAT IS YOUR RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN
76	Q56.3	WHAT IS YOUR RACE? RESPONSE: ASIAN
77	Q56.4	WHAT IS YOUR RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER
78	Q56.5	WHAT IS YOUR RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE
79	Q56.6	WHAT IS YOUR RACE? RESPONSE: OTHER
80	Q57	DID SOMEONE HELP YOU COMPLETE THIS SURVEY? [ASKED IF SURVEY COMPLETED BY MAIL]
81	Q58.1	HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
82	Q58.2	HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
83	Q58.3	HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
84	Q58.4	HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]
85	Q58.5	HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY. [ASKED IF SURVEY COMPLETED BY MAIL AND Q57 = YES]

PAGE	QUESTION	TITLE
8. RATINGS		
86	NQ13	RATING OF ALL HEALTH CARE [ASKED IF Q7 >= 1 TIME]
87	NQ23	RATING OF PERSONAL DOCTOR [ASKED IF Q15 = YES]
88	NQ27	RATING OF SPECIALIST SEEN MOST OFTEN [ASKED IF Q24 = YES AND Q26 >= 1 SPECIALIST]
89	NQ35	RATING OF HEALTH PLAN
9. COMPOSITES		
90		GETTING NEEDED CARE
91		GETTING CARE QUICKLY
92		HOW WELL DOCTORS COMMUNICATE
93		CUSTOMER SERVICE
94		SHARED DECISION MAKING
10. GLOBAL PROPORTION COMPOSITES		
95		GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
96		GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
97		HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
98		CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
99		SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE

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2 Q3 IN THE LAST 6 MONTHS, DID YOUR CHILD HAVE AN ILLNESS, INJURY, OR CONDITION THAT NEEDED CARE RIGHT AWAY IN A CLINIC, EMERGENCY ROOM OR DOCTOR'S OFFICE?

3 Q4 IN THE LAST 6 MONTHS, WHEN YOUR CHILD NEEDED CARE RIGHT AWAY, HOW OFTEN DID YOUR CHILD GET CARE AS SOON AS HE OR SHE NEEDED? [ASKED IF Q3 = YES]

4 Q5 IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC?

5 Q6 IN THE LAST 6 MONTHS, WHEN YOU MADE AN APPOINTMENT FOR A CHECK UP OR ROUTINE CARE FOR YOUR CHILD AT A DOCTOR'S OFFICE OR CLINIC, HOW OFTEN DID YOU GET AN APPOINTMENT AS SOON AS YOUR CHILD NEEDED? [ASKED IF Q5 = YES]

6 Q7 IN THE LAST 6 MONTHS, NOT COUNTING THE TIMES YOUR CHILD WENT TO AN EMERGENCY ROOM, HOW MANY TIMES DID HE OR SHE GO TO A DOCTOR'S OFFICE OR CLINIC TO GET HEALTH CARE?

7 Q8 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT SPECIFIC THINGS YOU COULD DO TO PREVENT ILLNESS IN YOUR CHILD? [ASKED IF Q7 >= 1 TIME]

8 Q9 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE YOUR QUESTIONS ANSWERED BY YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER? [ASKED IF Q7 >= 1 TIME]

9 Q10 IN THE LAST 6 MONTHS, DID YOU AND YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT STARTING OR STOPPING A PRESCRIPTION MEDICINE FOR YOUR CHILD? [ASKED IF Q7 >= 1 TIME]

10 Q11 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT WANT YOUR CHILD TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q10 = YES]

11 Q12 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, HOW MUCH DID A DOCTOR OR OTHER HEALTH PROVIDER TALK ABOUT THE REASONS YOU MIGHT NOT WANT YOUR CHILD TO TAKE A MEDICINE? [ASKED IF Q7 >= 1 TIME AND Q10 = YES]

12 Q13 WHEN YOU TALKED ABOUT YOUR CHILD STARTING OR STOPPING A PRESCRIPTION MEDICINE, DID A DOCTOR OR OTHER HEALTH PROVIDER ASK YOU WHAT YOU THOUGHT WAS BEST FOR YOUR CHILD? [ASKED IF Q7 >= 1 TIME AND Q10 = YES]

13 Q14 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH CARE POSSIBLE AND 10 IS THE BEST HEALTH CARE POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE ALL YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS? [ASKED IF Q7 >= 1]

14 Q15 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THE CARE, TESTS, OR TREATMENT YOUR CHILD NEEDED? [ASKED IF Q7 >= 1 TIME]

15 Q16 IS YOUR CHILD NOW ENROLLED IN ANY KIND OF SCHOOL OR DAYCARE?

16 Q17 IN THE LAST 6 MONTHS, DID YOU NEED YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER TO CONTACT A SCHOOL OR DAYCARE CENTER ABOUT YOUR CHILD'S HEALTH OR HEALTH CARE? [ASKED IF Q16 = YES]

17 Q18 IN THE LAST 6 MONTHS, DID YOU GET THE HELP YOU NEEDED FROM YOUR CHILD'S DOCTOR OR OTHER HEALTH PROVIDER IN CONTACTING YOUR CHILD'S SCHOOL OR DAYCARE? [ASKED IF Q16 = YES AND Q17 = YES]

3. SPECIALIZED SERVICES

18 Q19 SPECIAL MEDICAL EQUIPMENT OR DEVICES INCLUDE A WALKER, WHEELCHAIR, NEBULIZER, FEEDING TUBES, OR OXYGEN EQUIPMENT. IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET ANY SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD?

19 Q20 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD? [ASKED IF Q19 = YES]

20 Q21 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET SPECIAL MEDICAL EQUIPMENT OR DEVICES FOR YOUR CHILD? [ASKED IF Q19 = YES]

21 Q22 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET SPECIAL THERAPY SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY FOR YOUR CHILD?

22 Q23 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS THERAPY FOR YOUR CHILD? [ASKED IF Q22 = YES]

23 Q24 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS THERAPY FOR YOUR CHILD? [ASKED IF Q22 = YES]

24 Q25 IN THE LAST 6 MONTHS, DID YOU GET OR TRY TO GET TREATMENT OR COUNSELING FOR YOUR CHILD FOR AN EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEM?

25 Q26 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD? [ASKED IF Q25 = YES]

26 Q27 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE OR CLINIC HELP YOU GET THIS TREATMENT OR COUNSELING FOR YOUR CHILD? [ASKED IF Q25 = YES]

27 Q28 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM MORE THAN ONE KIND OF HEALTH CARE PROVIDER OR USE MORE THAN ONE KIND OF HEALTH CARE SERVICE?

28 Q29 IN THE LAST 6 MONTHS, DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP COORDINATE YOUR CHILD'S CARE AMONG THESE DIFFERENT PROVIDERS OR SERVICES? [ASKED IF Q28 = YES]

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4. YOUR CHILD'S PERSONAL DOCTOR

29 Q30 A PERSONAL DOCTOR IS THE ONE YOUR CHILD WOULD SEE IF HE OR SHE NEEDS A CHECKUP, HAS A HEALTH PROBLEM, OR GETS SICK OR HURT. DOES YOUR CHILD HAVE A PERSONAL DOCTOR?

30 Q31 IN THE LAST 6 MONTHS, HOW MANY TIMES DID YOUR CHILD VISIT HIS OR HER PERSONAL DOCTOR FOR CARE? [ASKED IF Q30 = YES]

31 Q31A IN THE LAST 6 MONTHS, HOW OFTEN DID YOU HAVE A HARD TIME SPEAKING WITH OR UNDERSTANDING YOUR CHILD'S PERSONAL DOCTOR BECAUSE YOU SPOKE DIFFERENT LANGUAGES? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

32 Q32 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS ABOUT YOUR CHILD'S HEALTH IN A WAY THAT WAS EASY TO UNDERSTAND? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

33 Q33 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR LISTEN CAREFULLY TO YOU? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

34 Q34 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SHOW RESPECT FOR WHAT YOU HAD TO SAY? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

35 Q35 IS YOUR CHILD ABLE TO TALK WITH DOCTORS ABOUT HIS OR HER HEALTH CARE? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

36 Q36 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR EXPLAIN THINGS IN A WAY THAT WAS EASY FOR YOUR CHILD TO UNDERSTAND? [ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q35 = YES]

37 Q37 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SPEND ENOUGH TIME WITH YOUR CHILD? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

38 Q38 IN THE LAST 6 MONTHS, DID YOUR CHILD'S PERSONAL DOCTOR TALK WITH YOU ABOUT HOW YOUR CHILD IS FEELING, GROWING, OR BEHAVING? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

39 Q39 IN THE LAST 6 MONTHS, DID YOUR CHILD GET CARE FROM A DOCTOR OR OTHER HEALTH PROVIDER BESIDES HIS OR HER PERSONAL DOCTOR? [ASKED IF Q30 = YES AND Q31 >= 1 TIME]

40 Q40 IN THE LAST 6 MONTHS, HOW OFTEN DID YOUR CHILD'S PERSONAL DOCTOR SEEM INFORMED AND UP-TO-DATE ABOUT THE CARE YOUR CHILD GOT FROM THESE DOCTORS OR OTHER HEALTH PROVIDERS? [ASKED IF Q30 = YES AND Q31 >= 1 TIME AND Q39 = YES]

41 Q41 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST PERSONAL DOCTOR POSSIBLE AND 10 IS THE BEST PERSONAL DOCTOR POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S PERSONAL DOCTOR? [ASKED IF Q30 = YES]

42 Q42 DOES YOUR CHILD HAVE ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS THAT HAVE LASTED FOR MORE THAN 3 MONTHS? [ASKED IF Q30 = YES]

43 Q43 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW THESE MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR CHILD'S DAY-TO-DAY LIFE? [ASKED IF Q30 = YES AND Q42 = YES]

44 Q44 DOES YOUR CHILD'S PERSONAL DOCTOR UNDERSTAND HOW YOUR CHILD'S MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITIONS AFFECT YOUR FAMILY'S DAY-TO-DAY LIFE? [ASKED IF Q30 = YES AND Q42 = YES]

PAGE QUESTION TITLE

5. GETTING HEALTH CARE FROM SPECIALISTS

- 45 Q45 SPECIALISTS ARE DOCTORS LIKE SURGEONS, HEART DOCTORS, ALLERGY DOCTORS, SKIN DOCTORS, AND OTHER DOCTORS WHO SPECIALIZE IN ONE AREA OF HEALTH CARE. IN THE LAST 6 MONTHS, DID YOU MAKE ANY APPOINTMENTS FOR YOUR CHILD TO SEE A SPECIALIST?
- 46 Q46 IN THE LAST 6 MONTHS, HOW OFTEN DID YOU GET AN APPOINTMENT FOR YOUR CHILD TO SEE A SPECIALIST AS SOON AS YOU NEEDED? [ASKED IF Q45 = YES]
- 47 Q47 HOW MANY SPECIALISTS HAS YOUR CHILD SEEN IN THE LAST 6 MONTHS? [ASKED IF Q45 = YES]
- 48 Q48 WE WANT TO KNOW YOUR RATING OF THE SPECIALIST YOUR CHILD SAW MOST OFTEN IN THE LAST 6 MONTHS. USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST SPECIALIST POSSIBLE AND 10 IS THE BEST SPECIALIST POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE THAT SPECIALIST? [ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]

6. YOUR CHILD'S HEALTH PLAN

- 49 Q49 IN THE LAST 6 MONTHS, DID YOU GET INFORMATION OR HELP FROM CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN?
- 50 Q50 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE AT YOUR CHILD'S HEALTH PLAN GIVE YOU THE INFORMATION OR HELP YOU NEEDED? [ASKED IF Q49 = YES]
- 51 Q51 IN THE LAST 6 MONTHS, HOW OFTEN DID CUSTOMER SERVICE STAFF AT YOUR CHILD'S HEALTH PLAN TREAT YOU WITH COURTESY AND RESPECT? [ASKED IF Q49 = YES]
- 52 Q52 IN THE LAST 6 MONTHS, DID YOUR CHILD'S HEALTH PLAN GIVE YOU ANY FORMS TO FILL OUT?
- 53 PQ53 IN THE LAST 6 MONTHS, HOW OFTEN WERE THE FORMS FROM YOUR CHILD'S HEALTH PLAN EASY TO FILL OUT? [ASKED IF Q52 = YES. RESPONSE OF 'ALWAYS' PADDED WITH Q52 = NO]
- 54 Q54 USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS THE WORST HEALTH PLAN POSSIBLE AND 10 IS THE BEST HEALTH PLAN POSSIBLE, WHAT NUMBER WOULD YOU USE TO RATE YOUR CHILD'S HEALTH PLAN?

PAGE QUESTION TITLE

7. PRESCRIPTION MEDICINES

- 55 Q55 IN THE LAST 6 MONTHS, DID YOU GET OR REFILL ANY PRESCRIPTION MEDICINES FOR YOUR CHILD?
- 56 Q56 IN THE LAST 6 MONTHS, HOW OFTEN WAS IT EASY TO GET PRESCRIPTION MEDICINES FOR YOUR CHILD THROUGH HIS OR HER HEALTH PLAN? [ASKED IF Q55 = YES]
- 57 Q57 DID ANYONE FROM YOUR CHILD'S HEALTH PLAN, DOCTOR'S OFFICE, OR CLINIC HELP YOU GET YOUR CHILD'S PRESCRIPTION MEDICINES? [ASKED IF Q55 = YES]

7. ACCESS TO DENTAL CARE

- 58 Q57A A REGULAR DENTIST IS ONE YOUR CHILD WOULD GO TO FOR CHECK-UPS AND CLEANINGS OR WHEN HE/SHE HAS A CAVITY OR TOOTH PAIN. DOES YOUR CHILD HAVE A REGULAR DENTIST?
- 59 Q57B IN THE LAST 6 MONTHS, DID YOUR CHILD GO TO A DENTIST'S OFFICE OR CLINIC FOR CARE?
- 60 Q57C IN THE LAST 6 MONTHS, HOW OFTEN DID THE DENTISTS OR DENTAL STAFF EXPLAIN WHAT THEY WERE DOING WHILE TREATING YOUR CHILD?
- 61 Q57D IN THE LAST 6 MONTHS, IF YOUR CHILD NEEDED TO SEE A DENTIST RIGHT AWAY BECAUSE OF A DENTAL EMERGENCY, DID HE/SHE GET TO SEE A DENTIST AS SOON AS YOU WANTED?
- 62 Q57E USING ANY NUMBER FROM 0 TO 10, WHERE 0 IS EXTREMELY DIFFICULT AND 10 IS EXTREMELY EASY, WHAT NUMBER WOULD YOU USE TO RATE HOW EASY IT WAS FOR YOU TO FIND A DENTIST FOR YOUR CHILD?

8. ABOUT YOUR CHILD AND YOU

- 63 Q58 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL HEALTH?

64 Q59 IN GENERAL, HOW WOULD YOU RATE YOUR CHILD'S OVERALL MENTAL OR EMOTIONAL HEALTH?

65 Q60 DOES YOUR CHILD CURRENTLY NEED OR USE MEDICINE PRESCRIBED BY A DOCTOR (OTHER THAN VITAMINS)?

66 Q61 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q60 = YES]

67 Q62 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q60 = YES AND Q61 = YES]

68 Q63 DOES YOUR CHILD NEED OR USE MORE MEDICAL CARE, MORE MENTAL HEALTH SERVICES, OR MORE EDUCATIONAL SERVICES THAN IS USUAL FOR MOST CHILDREN OF THE SAME AGE?

69 Q64 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q63 = YES]

70 Q65 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q63 = YES AND Q64 = YES]

71 Q66 IS YOUR CHILD LIMITED OR PREVENTED IN ANY WAY IN HIS OR HER ABILITY TO DO THE THINGS MOST CHILDREN OF THE SAME AGE CAN DO?

72 Q67 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q66 = YES]

73 Q68 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q66 = YES AND Q67 = YES]

74 Q69 DOES YOUR CHILD NEED OR GET SPECIAL THERAPY, SUCH AS PHYSICAL, OCCUPATIONAL, OR SPEECH THERAPY?

75 Q70 IS THIS BECAUSE OF ANY MEDICAL, BEHAVIORAL, OR OTHER HEALTH CONDITION? [ASKED IF Q69 = YES]

76 Q71 IS THIS A CONDITION THAT HAS LASTED OR IS EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q69 = YES AND Q70 = YES]

77 Q72 DOES YOUR CHILD HAVE ANY KIND OF EMOTIONAL, DEVELOPMENTAL, OR BEHAVIORAL PROBLEMS FOR WHICH HE OR SHE NEEDS OR GETS TREATMENT OR COUNSELING?

78 Q73 HAS THIS PROBLEM LASTED OR IS IT EXPECTED TO LAST FOR AT LEAST 12 MONTHS? [ASKED IF Q72 = YES]

79 NQ74 WHAT IS YOUR CHILD'S AGE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

80 NQ75 IS YOUR CHILD MALE OR FEMALE? [BASED ON SURVEY RESPONSE OR ON SAMPLE DATA IF RESPONSE NOT GIVEN]

81 Q76 IS YOUR CHILD OF HISPANIC OR LATINO ORIGIN OR DESCENT?

82 Q77.1 WHAT IS YOUR CHILD'S RACE? RESPONSE: WHITE

83 Q77.2 WHAT IS YOUR CHILD'S RACE? RESPONSE: BLACK OR AFRICAN-AMERICAN

84 Q77.3 WHAT IS YOUR CHILD'S RACE? RESPONSE: ASIAN

85 Q77.4 WHAT IS YOUR CHILD'S RACE? RESPONSE: NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER

86 Q77.5 WHAT IS YOUR CHILD'S RACE? RESPONSE: AMERICAN INDIAN OR ALASKA NATIVE

87 Q77.6 WHAT IS YOUR CHILD'S RACE? RESPONSE: OTHER

88 Q78 WHAT IS YOUR AGE?

89 Q79 ARE YOU MALE OR FEMALE?

90 Q80 WHAT IS THE HIGHEST GRADE OR LEVEL OF SCHOOL THAT YOU HAVE COMPLETED?

91 Q81 HOW ARE YOU RELATED TO THE CHILD?

92 Q82 DID SOMEONE HELP YOU COMPLETE THIS SURVEY? [ASKED IF SURVEY COMPLETED BY MAIL]

93 Q83.1 HOW DID THAT PERSON HELP YOU? RESPONSE: READ THE QUESTIONS TO ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

94 Q83.2 HOW DID THAT PERSON HELP YOU? RESPONSE: WROTE DOWN THE ANSWERS I GAVE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

95 Q83.3 HOW DID THAT PERSON HELP YOU? RESPONSE: ANSWERED THE QUESTIONS FOR ME. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

96 Q83.4 HOW DID THAT PERSON HELP YOU? RESPONSE: TRANSLATED THE QUESTIONS INTO MY LANGUAGE. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

97 Q83.5 HOW DID THAT PERSON HELP YOU? RESPONSE: HELPED IN SOME OTHER WAY. [ASKED IF SURVEY COMPLETED BY MAIL AND Q82 = YES]

9. RATINGS

98 NQ14 RATING OF ALL CHILD'S HEALTH CARE [ASKED IF Q7 >= 1 TIME]
99 NQ41 RATING OF CHILD'S PERSONAL DOCTOR [ASKED IF Q30 = YES]
100 NQ48 RATING OF SPECIALIST CHILD SAW MOST OFTEN [ASKED IF Q45 = YES AND Q47 >= 1 SPECIALIST]
101 NQ54 RATING OF CHILD'S HEALTH PLAN

10. COMPOSITES

102 GETTING NEEDED CARE
103 GETTING CARE QUICKLY
104 HOW WELL DOCTORS COMMUNICATE
105 CUSTOMER SERVICE
106 SHARED DECISION MAKING
107 ACCESS TO SPECIALIZED SERVICES

11. GLOBAL PROPORTION COMPOSITES

108 GETTING NEEDED CARE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
109 GETTING CARE QUICKLY (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
110 HOW WELL DOCTORS COMMUNICATE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
111 CUSTOMER SERVICE (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
112 SHARED DECISION MAKING (YES) -- GLOBAL PROPORTION COMPOSITE
113 ACCESS TO SPECIALIZED SERVICES (ALWAYS + USUALLY) -- GLOBAL PROPORTION COMPOSITE
114 PERSONAL DOCTOR WHO KNOWS CHILD (YES) -- GLOBAL PROPORTION COMPOSITE
115 CARE COORDINATION (YES) -- GLOBAL PROPORTION COMPOSITE

Your privacy is protected. All information that would let someone identify you or your family will be kept private. The research staff will not share your personal information with anyone without your OK.

You may choose to answer this survey or not. If you choose not to, this will not affect the benefits you get. You may notice a number on the cover of this survey. This number is ONLY used to let us know if you returned the survey so we don't have to send you reminders.

If you want to know more about this study, please call 1-888-506-5136 (or, for the hearing-impaired, call 1-888-631-2097).

SURVEY INSTRUCTIONS

- Please be sure to fill the response circle completely. Use only black or blue ink or dark pencil to complete the survey.

Correct
Mark 

Incorrect
Marks   

- You are sometimes told to skip over some questions in the survey. When this happens you will see an arrow with a note that tells you what question to answer next, like this:

Yes → *Go to Question 1*
 No

↓ **START HERE** ↓

1. Our records show that you are now in the Oregon Health Plan. Is that right?

- Yes → *Go to Question 3*
- No

2. What is the name of your health plan? (Please print)

YOUR HEALTH CARE IN THE LAST 6 MONTHS

These questions ask about your own health care. Do **not** include care you got when you stayed overnight in a hospital. Do **not** include the times you went for dental care visits.

3. In the last 6 months, did you have an illness, injury, or condition that **needed care right away** in a clinic, emergency room, or doctor's office?
- Yes
 No → *Go to Question 5*
4. In the last 6 months, when you **needed care right away**, how often did you get care as soon as you needed?
- Never
 Sometimes
 Usually
 Always
5. In the last 6 months, did you make any appointments for a **check-up or routine care** at a doctor's office or clinic?
- Yes
 No → *Go to Question 7*
6. In the last 6 months, how often did you get an appointment for a **check-up or routine care** at a doctor's office or clinic as soon as you needed?
- Never
 Sometimes
 Usually
 Always

7. In the last 6 months, **not** counting the times you went to an emergency room, how many times did you go to a doctor's office or clinic to get health care for yourself?
- None → *Go to Question 15*
 1 time
 2
 3
 4
 5 to 9
 10 or more times
8. In the last 6 months, did you and a doctor or other health provider talk about specific things you could do to prevent illness?
- Yes
 No
9. In the last 6 months, did you and a doctor or other health provider talk about starting or stopping a prescription medicine?
- Yes
 No → *Go to Question 13*
10. Did you and a doctor or other health provider talk about the reasons you might want to take a medicine?
- Yes
 No
11. Did you and a doctor or other health provider talk about the reasons you might **not** want to take a medicine?
- Yes
 No
12. When you talked about starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for you?
- Yes
 No

13. Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 6 months?

0 1 2 3 4 5 6 7 8 9 10
Worst Health Care Possible Best Health Care Possible

14. In the last 6 months, how often was it easy to get the care, tests, or treatment you needed?

- Never
- Sometimes
- Usually
- Always

YOUR PERSONAL DOCTOR

15. A personal doctor is the one you would see if you need a check-up, want advice about a health problem, or get sick or hurt. Do you have a personal doctor?

- Yes
- No → Go to Question 24

16. In the last 6 months, how many times did you visit your personal doctor to get care for yourself?

- None → Go to Question 23
- 1 time
- 2
- 3
- 4
- 5 to 9
- 10 or more times

17. In the last 6 months, how often did your personal doctor explain things in a way that was easy to understand?

- Never
- Sometimes
- Usually
- Always

18. In the last 6 months, how often did your personal doctor listen carefully to you?

- Never
- Sometimes
- Usually
- Always

19. In the last 6 months, how often did your personal doctor show respect for what you had to say?

- Never
- Sometimes
- Usually
- Always

20. In the last 6 months, how often did your personal doctor spend enough time with you?

- Never
- Sometimes
- Usually
- Always

21. In the last 6 months, did you get care from a doctor or other health provider besides your personal doctor?

- Yes
- No → Go to Question 23

22. In the last 6 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?

- Never
- Sometimes
- Usually
- Always

23. Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?

0 1 2 3 4 5 6 7 8 9 10
Worst Personal Doctor Possible Best Personal Doctor Possible



GETTING HEALTH CARE FROM SPECIALISTS

When you answer the next questions, do **not** include dental visits or care you got when you stayed overnight in a hospital.

24. Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last 6 months, did you make any appointments to see a specialist?

- Yes
 No → *Go to Question 28*

25. In the last 6 months, how often did you get an appointment to see a specialist as soon as you needed?

- Never
 Sometimes
 Usually
 Always

26. How many specialists have you seen in the last 6 months?

- None → *Go to Question 28*
 1 specialist
 2
 3
 4
 5 or more specialists

27. We want to know your rating of the specialist you saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

- 0 1 2 3 4 5 6 7 8 9 10
Worst Specialist Possible Best Specialist Possible

YOUR HEALTH PLAN

The next questions ask about your experience with your health plan.

28. In the last 6 months, did you look for any information in written materials or on the Internet about how your health plan works?

- Yes
 No → *Go to Question 30*

29. In the last 6 months, how often did the written materials or the Internet provide the information you needed about how your health plan works?

- Never
 Sometimes
 Usually
 Always

30. In the last 6 months, did you get information or help from your health plan's customer service?

- Yes
 No → *Go to Question 33*

31. In the last 6 months, how often did your health plan's customer service give you the information or help you needed?

- Never
 Sometimes
 Usually
 Always

32. In the last 6 months, how often did your health plan's customer service staff treat you with courtesy and respect?

- Never
 Sometimes
 Usually
 Always

33. In the last 6 months, did your health plan give you any forms to fill out?

- Yes
 No → *Go to Question 35*

41. In the last 6 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.

- Never
- Sometimes
- Usually
- Always

42. In the last 6 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.

- Never
- Sometimes
- Usually
- Always

43. Do you take aspirin daily or every other day?

- Yes
- No
- Don't know

44. Do you have a health problem or take medication that makes taking aspirin unsafe for you?

- Yes
- No
- Don't know

45. Has a doctor or health provider ever discussed with you the risks and benefits of aspirin to prevent heart attack or stroke?

- Yes
- No

46. Are you aware that you have any of the following conditions? Mark all that apply.

- High cholesterol
- High blood pressure
- Parent or sibling with heart attack before the age of 60

47. Has a doctor ever told you that you have any of the following conditions? Mark all that apply.

- A heart attack
- Angina or coronary heart disease
- A stroke
- Any kind of diabetes or high blood sugar

48. In the last 6 months, did you get health care 3 or more times for the same condition or problem?

- Yes
- No → *Go to Question 50*

49. Is this a condition or problem that has lasted for at least 3 months? Do not include pregnancy or menopause.

- Yes
- No

50. Do you now need or take medicine prescribed by a doctor? Do not include birth control.

- Yes
- No → *Go to Question 52*

51. Is this medicine to treat a condition that has lasted for at least 3 months? Do not include pregnancy or menopause.

- Yes
- No

52. What is your age?

- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 or older



53. Are you male or female?

- Male
- Female

54. What is the highest grade or level of school that you have completed?

- 8th grade or less
- Some high school, but did not graduate
- High school graduate or GED
- Some college or 2-year degree
- 4-year college graduate
- More than 4-year college degree

55. Are you of Hispanic or Latino origin or descent?

- Yes, Hispanic or Latino
- No, Not Hispanic or Latino

56. What is your race? Mark one or more.

- White
 - Black or African-American
 - Asian
 - Native Hawaiian or other Pacific Islander
 - American Indian or Alaska Native
 - Other (Please print)
- _____

57. Did someone help you complete this survey?

- Yes → **Go to Question 58**
- No → **Thank you. Please return the completed survey in the postage-paid envelope.**

58. How did that person help you? Mark one or more.

- Read the questions to me
 - Wrote down the answers I gave
 - Answered the questions for me
 - Translated the questions into my language
 - Helped in some other way (Please print)
- _____

THANK YOU

Thanks again for taking the time to complete this survey! Your answers are greatly appreciated.

When you are done, please use the enclosed prepaid envelope to mail the survey to:

DataStat, 3975 Research Park Drive, Ann Arbor, MI 48108



Your privacy is protected. All information that would let someone identify you or your family will be kept private. The research staff will not share your personal information with anyone without your OK.

You may choose to answer this survey or not. If you choose not to, this will not affect the benefits you get. You may notice a number on the cover of this survey. This number is **ONLY** used to let us know if you returned the survey so we don't have to send you reminders.

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Correct
Mark 

Incorrect
Marks



- ▶ You are sometimes told to skip over some questions in the survey. When this happens you will see an arrow with a note that tells you what question to answer next, like this:

- Yes → *Go to Question 1*
- No

↓ **START HERE** ↓

Please answer the questions for the child listed on the envelope. Please do not answer for any other children.

1. Our records show that your child is now in the Oregon Health Plan. Is that right?

- Yes → *Go to Question 3*
- No

2. What is the name of your child's health plan? (Please print)

YOUR CHILD'S HEALTH CARE IN THE LAST 6 MONTHS

These questions ask about your child's health care. Do not include care your child got when he or she stayed overnight in a hospital. Do not include the times your child went for dental care visits.

3. In the last 6 months, did your child have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office?

Yes
 No → *Go to Question 5*

4. In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?

Never
 Sometimes
 Usually
 Always

5. In the last 6 months, did you make any appointments for a check-up or routine care for your child at a doctor's office or clinic?

Yes
 No → *Go to Question 7*

6. In the last 6 months, when you made an appointment for a check-up or routine care for your child at a doctor's office or clinic, how often did you get an appointment as soon as your child needed?

Never
 Sometimes
 Usually
 Always

7. In the last 6 months, not counting the times your child went to an emergency room, how many times did he or she go to a doctor's office or clinic to get health care?

None → *Go to Question 16*
 1 time
 2
 3
 4
 5 to 9
 10 or more times

8. In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?

Yes
 No

9. In the last 6 months, how often did you have your questions answered by your child's doctor or other health providers?

Never
 Sometimes
 Usually
 Always

10. In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medicine for your child?

Yes
 No → *Go to Question 14*

11. Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?

Yes
 No

12. Did you and a doctor or other health provider talk about the reasons you might not want your child to take a medicine?

- Yes
- No

13. When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?

- Yes
- No

14. Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Worst Health Care Possible Best Health Care Possible

15. In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?

- Never
- Sometimes
- Usually
- Always

16. Is your child now enrolled in any kind of school or daycare?

- Yes
- No → *Go to Question 19*

17. In the last 6 months, did you need your child's doctor or other health provider to contact a school or daycare center about your child's health or health care?

- Yes
- No → *Go to Question 19*

18. In the last 6 months, did you get the help you needed from your child's doctor or other health provider in contacting your child's school or daycare?

- Yes
- No

SPECIALIZED SERVICES

19. Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment.

In the last 6 months, did you get or try to get any special medical equipment or devices for your child?

- Yes
- No → *Go to Question 22*

20. In the last 6 months, how often was it easy to get special medical equipment or devices for your child?

- Never
- Sometimes
- Usually
- Always

21. Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

- Yes
- No

22. In the last 6 months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

- Yes
- No → *Go to Question 25*



23. In the last 6 months, how often was it easy to get this therapy for your child?

- Never
- Sometimes
- Usually
- Always

24. Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

- Yes
- No

25. In the last 6 months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

- Yes
- No → *Go to Question 28*

26. In the last 6 months, how often was it easy to get this treatment or counseling for your child?

- Never
- Sometimes
- Usually
- Always

27. Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

- Yes
- No

28. In the last 6 months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

- Yes
- No → *Go to Question 30*

29. In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

- Yes
- No

YOUR CHILD'S PERSONAL DOCTOR

30. A personal doctor is the one your child would see if he or she needs a checkup, has a health problem or gets sick or hurt. Does your child have a personal doctor?

- Yes
- No → *Go to Question 45*

31. In the last 6 months, how many times did your child visit his or her personal doctor for care?

- None → *Go to Question 41*
- 1 time
- 2
- 3
- 4
- 5 to 9
- 10 or more times

31a. In the last 6 months, how often did you have a hard time speaking with or understanding your child's personal doctor because you spoke different languages?

- Never
- Sometimes
- Usually
- Always

32. In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?
- Never
 - Sometimes
 - Usually
 - Always
33. In the last 6 months, how often did your child's personal doctor listen carefully to you?
- Never
 - Sometimes
 - Usually
 - Always
34. In the last 6 months, how often did your child's personal doctor show respect for what you had to say?
- Never
 - Sometimes
 - Usually
 - Always
35. Is your child able to talk with doctors about his or her health care?
- Yes
 - No → *Go to Question 37*
36. In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for your child to understand?
- Never
 - Sometimes
 - Usually
 - Always
37. In the last 6 months, how often did your child's personal doctor spend enough time with your child?
- Never
 - Sometimes
 - Usually
 - Always

38. In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?
- Yes
 - No
39. In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?
- Yes
 - No → *Go to Question 41*
40. In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?
- Never
 - Sometimes
 - Usually
 - Always
41. Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?
-
- 0 1 2 3 4 5 6 7 8 9 10
- Worst Personal Doctor Possible Best Personal Doctor Possible
42. Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 months?
- Yes
 - No → *Go to Question 45*



43. Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

- Yes
- No

44. Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your family's day-to-day life?

- Yes
- No

GETTING HEALTH CARE FROM SPECIALISTS

When you answer the next questions, do not include dental visits or care your child got when he or she stayed overnight in a hospital.

45. Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last 6 months, did you make any appointments for your child to see a specialist?

- Yes
- No → *Go to Question 49*

46. In the last 6 months, how often did you get an appointment for your child to see a specialist as soon as you needed?

- Never
- Sometimes
- Usually
- Always

47. How many specialists has your child seen in the last 6 months?

- None → *Go to Question 49*
- 1 specialist
- 2
- 3
- 4
- 5 or more specialists

48. We want to know your rating of the specialist your child saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

- | | | | | | | | | | | |
|---------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|--------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Worst Specialist Possible | | | | | | Best Specialist Possible | | | | |

YOUR CHILD'S HEALTH PLAN

The next questions ask about your experience with your child's health plan.

49. In the last 6 months, did you get information or help from customer service at your child's health plan?

- Yes
- No → *Go to Question 52*

50. In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?

- Never
- Sometimes
- Usually
- Always



51. In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?

- Never
- Sometimes
- Usually
- Always

52. In the last 6 months, did your child's health plan give you any forms to fill out?

- Yes
- No → *Go to Question 54*

53. In the last 6 months, how often were the forms from your child's health plan easy to fill out?

- Never
- Sometimes
- Usually
- Always

54. Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?

- 0 1 2 3 4 5 6 7 8 9 10
 Worst Health Best Health
 Plan Possible Plan Possible

PRESCRIPTION MEDICINES

55. In the last 6 months, did you get or refill any prescription medicines for your child?

- Yes
- No → *Go to Question 57a*

56. In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?

- Never
- Sometimes
- Usually
- Always

57. Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

- Yes
- No

ACCESS TO DENTAL CARE

57a. A regular dentist is one your child would go to for check-ups and cleanings or when he/she has a cavity or tooth pain. Does your child have a regular dentist?

- Yes
- No

57b. In the last 6 months, did your child go to a dentist's office or clinic for care?

- Yes
- No → *Go to Question 57d*

57c. In the last 6 months, how often did the dentists or dental staff explain what they were doing while treating your child?

- Never
- Sometimes
- Usually
- Always



57d. In the last 6 months, if your child needed to see a dentist right away because of a dental emergency, how often did he/she get to see a dentist as soon as you wanted?

- Never
- Sometimes
- Usually
- Always
- My child did not have a dental emergency in the last 6 months

57e. Using any number from 0 to 10, where 0 is extremely difficult and 10 is extremely easy, what number would you use to rate how easy it was for you to find a dentist for your child?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Extremely Difficult Extremely Easy

ABOUT YOUR CHILD AND YOU

58. In general, how would you rate your child's overall health?

- Excellent
- Very good
- Good
- Fair
- Poor

59. In general, how would you rate your child's overall mental or emotional health?

- Excellent
- Very good
- Good
- Fair
- Poor

60. Does your child currently need or use medicine prescribed by a doctor (other than vitamins)?

- Yes
- No → **Go to Question 63**

61. Is this because of any medical, behavioral, or other health condition?

- Yes
- No → **Go to Question 63**

62. Is this a condition that has lasted or is expected to last for at least 12 months?

- Yes
- No

63. Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

- Yes
- No → **Go to Question 66**

64. Is this because of any medical, behavioral, or other health condition?

- Yes
- No → **Go to Question 66**

65. Is this a condition that has lasted or is expected to last for at least 12 months?

- Yes
- No

66. Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?

- Yes
- No → **Go to Question 69**

67. Is this because of any medical, behavioral, or other health condition?

- Yes
- No → **Go to Question 69**



68. Is this a condition that has lasted or is expected to last for at least 12 months?
- Yes
 - No
69. Does your child need or get special therapy such as physical, occupational, or speech therapy?
- Yes
 - No → *Go to Question 72*
70. Is this because of any medical, behavioral, or other health condition?
- Yes
 - No → *Go to Question 72*
71. Is this a condition that has lasted or is expected to last for at least 12 months?
- Yes
 - No
72. Does your child have any kind of emotional, developmental, or behavioral problem for which he or she needs or gets treatment or counseling?
- Yes
 - No → *Go to Question 74*
73. Has this problem lasted or is it expected to last for at least 12 months?
- Yes
 - No

74. What is your child's age?
- Less than 1 year old
 - YEARS OLD (write in)
75. Is your child male or female?
- Male
 - Female
76. Is your child of Hispanic or Latino origin or descent?
- Yes, Hispanic or Latino
 - No, Not Hispanic or Latino
77. What is your child's race? Mark one or more.
- White
 - Black or African-American
 - Asian
 - Native Hawaiian or other Pacific Islander
 - American Indian or Alaska Native
 - Other (Please print)
-
78. What is your age?
- Under 18
 - 18 to 24
 - 25 to 34
 - 35 to 44
 - 45 to 54
 - 55 to 64
 - 65 to 74
 - 75 or older
79. Are you male or female?
- Male
 - Female



80. What is the highest grade or level of school that you have completed?

- 8th grade or less
- Some high school, but did not graduate
- High school graduate or GED
- Some college or 2-year degree
- 4-year college graduate
- More than 4-year college degree

81. How are you related to the child?

- Mother or father
- Grandparent
- Aunt or uncle
- Older brother or sister
- Other relative
- Legal guardian
- Someone else

82. Did someone help you complete this survey?

- Yes → **Go to Question 83**
- No → **Thank you. Please return the completed survey in the postage-paid envelope.**

83. How did that person help you? Mark one or more.

- Read the questions to me
 - Wrote down the answers I gave
 - Answered the questions for me
 - Translated the questions into my language
 - Helped in some other way
(Please print)
- _____

THANK YOU

Thanks again for taking the time to complete this survey! Your answers are greatly appreciated.

When you are done, please use the enclosed prepaid envelope to mail the survey to:

DataStat, 3975 Research Park Drive, Ann Arbor, MI 48108







897-12



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CZPCE

Sus respuestas a esta encuesta son completamente confidenciales. Toda información que pueda identificarle a usted o a su familia se mantendrá privada. El personal de la encuesta no divulgará su información personal sin su permiso.

Usted puede elegir si quiere contestar este cuestionario o no. Si decide no participar, esto no afectará los beneficios que usted recibe. El número en la cubierta de este cuestionario sirve para saber que ya envió su respuesta y que no hay que enviarle recordatorios.

Si quiere recibir más información acerca de este estudio, llame al 1-888-506-5136 (aquellos con impedimentos de audición, favor llamar al 1-888-631-2097).

INSTRUCCIONES PARA EL CUESTIONARIO

- Por favor llene el círculo de su respuesta completamente. Use solamente tinta NEGRA o AZUL o un lápiz oscuro para completar la encuesta.

Marca
Correcta 

Marca
Incorrecta   

- A veces hay que saltarse alguna pregunta del cuestionario. Cuando esto ocurra, verá una flecha con una nota que le indicará cuál es la siguiente pregunta a la que tiene que pasar. Por ejemplo:

- Sí ➔ *Pase a la Pregunta 1*
- No

↓ **COMIENCE AQUI** ↓

1. Nuestros registros muestran que usted está ahora con Oregon Health Plan. ¿Es correcta esta información?

- Sí ➔ *Pase a la pregunta 3*
- No

2. ¿Cómo se llama su plan de salud? (Por favor escriba en letra de molde)

LA ATENCIÓN MÉDICA QUE USTED RECIBIÓ EN LOS ÚLTIMOS 6 MESES

Estas preguntas son acerca de la atención médica que usted ha recibido. **No** incluya la atención que recibió cuando pasó la noche hospitalizado. **No** incluya las consultas al dentista.

3. En los últimos 6 meses, ¿tuvo usted una enfermedad, lesión, o problema de salud para el cual necesitó atención inmediata en una clínica, en una sala de emergencia o en un consultorio médico?
- Sí
 No → *Pase a la pregunta 5*
4. En los últimos 6 meses, cuando usted necesitó atención inmediata, ¿con qué frecuencia lo atendieron tan pronto como lo necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre
5. En los últimos 6 meses, ¿hizo alguna cita para un chequeo o una consulta regular en un consultorio médico o en una clínica?
- Sí
 No → *Pase a la pregunta 7*
6. En los últimos 6 meses, ¿con qué frecuencia consiguió una cita para un chequeo o una consulta regular en un consultorio médico o en una clínica tan pronto como la necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre

7. En los últimos 6 meses, sin contar las veces en que fue a una sala de emergencia, ¿cuántas veces fue a un consultorio médico o a una clínica para recibir atención médica para usted mismo?
- Ninguna vez → *Pase a la pregunta 15*
 1 vez
 2
 3
 4
 5 a 9
 10 veces o más
8. En los últimos 6 meses, ¿hablaron usted y un doctor u otro profesional médico sobre cosas específicas que usted podría hacer para prevenir enfermedades?
- Sí
 No
9. En los últimos 6 meses, ¿hablaron usted y un doctor u otro profesional médico sobre comenzar o suspender una medicina recetada?
- Sí
 No → *Pase a la pregunta 13*
10. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez quiera tomar una medicina?
- Sí
 No
11. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez no quiera tomar una medicina?
- Sí
 No
12. Cuando hablaron de comenzar o suspender una medicina recetada, ¿le preguntó un doctor u otro profesional médico sobre lo que usted creía que sería lo mejor para usted?
- Sí
 No

LA ATENCIÓN MÉDICA QUE RECIBIÓ DE ESPECIALISTAS

Al contestar las siguientes preguntas **no** incluya las veces que fue a ver al dentista ni la atención que recibió cuando pasó la noche hospitalizado.

24. Los especialistas son doctores que se especializan en un área de la medicina. Pueden ser cirujanos, doctores especialistas en el corazón, las alergias, la piel y otras áreas. En los últimos 6 meses, ¿hizo alguna cita con un especialista?

Sí
 No → *Pase a la pregunta 28*

25. En los últimos 6 meses, ¿con qué frecuencia consiguió una cita con un especialista tan pronto como usted la necesitaba?

Nunca
 A veces
 La mayoría de las veces
 Siempre

26. ¿Cuántos especialistas ha visto en los últimos 6 meses?

Ninguno → *Pase a la pregunta 28*
 1 especialista
 2
 3
 4
 5 especialistas o más

27. Queremos saber cómo califica al especialista al que fue con más frecuencia en los últimos 6 meses. Usando un número del 0 al 10, el 0 siendo el peor especialista posible y el 10 el mejor especialista posible, ¿qué número usaría para calificar al especialista?

0 1 2 3 4 5 6 7 8 9 10
El peor especialista posible El mejor especialista posible

SU PLAN DE SALUD

Las siguientes preguntas se refieren a su experiencia con su plan de salud.

28. En los últimos 6 meses, ¿buscó alguna información en materiales escritos o en la Internet sobre cómo funciona su plan de salud?

Sí
 No → *Pase a la pregunta 30*

29. En los últimos 6 meses, ¿con qué frecuencia encontró la información que usted necesitaba sobre cómo funciona su plan de salud en materiales escritos o en la Internet?

Nunca
 A veces
 La mayoría de las veces
 Siempre

30. En los últimos 6 meses, ¿recibió información o ayuda de parte del servicio al cliente de su plan de salud?

Sí
 No → *Pase a la pregunta 33*

31. En los últimos 6 meses, ¿con qué frecuencia el servicio al cliente de su plan de salud le dio la información o ayuda que usted necesitaba?

Nunca
 A veces
 La mayoría de las veces
 Siempre

32. En los últimos 6 meses, ¿con qué frecuencia el personal de servicio al cliente de su plan de salud le trató con cortesía y respeto?

Nunca
 A veces
 La mayoría de las veces
 Siempre

33. En los últimos 6 meses, ¿le dio su plan de salud algún formulario para que lo llenara?

Sí
 No → *Pase a la pregunta 35*

34. En los últimos 6 meses, ¿con qué frecuencia fueron fáciles de llenar los formularios de su plan de salud?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

35. Usando un número del 0 al 10, el 0 siendo el peor plan de salud posible y el 10 el mejor plan de salud posible, ¿qué número usaría para calificar su plan de salud?

- | | | | | | | | | | | |
|-------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|--------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| El peor plan de salud posible | | | | | El mejor plan de salud posible | | | | | |

35a. En los últimos 6 meses, ¿tuvo usted un problema de salud para el cuál necesitó equipo especial tal como un bastón, silla de rueda, o equipo de oxígeno?

- Sí
- No → *Pase a la pregunta 35c*

35b. En los últimos 6 meses, ¿con qué frecuencia fue fácil para usted conseguir el equipo médico que usted necesitaba a través de su plan de salud?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

35c. En los últimos 6 meses, ¿tuvo usted un problema de salud para el cuál necesitó terapia especial, tal como terapia física, ocupacional o terapia del habla?

- Sí
- No → *Pase a la pregunta 35e*

35d. En los últimos 6 meses, ¿con qué frecuencia fue fácil para usted conseguir la terapia especial que usted necesitaba a través de su plan de salud?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

PREGUNTAS ADICIONALES

Las siguientes preguntas son sobre cuánto usted piensa que su doctor u otro proveedor de salud respeta sus creencias, actitudes, lenguaje y comportamiento.

35e. En los últimos 6 meses, ¿con qué frecuencia un doctor u otro proveedor de salud habló muy rapido cuando le habló usted?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

35f. En los últimos 6 meses, ¿con qué frecuencia un doctor u otro proveedor de salud le interrumpió cuando usted estaba hablando?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

35g. En los últimos 6 meses, ¿con qué frecuencia un doctor u otro proveedor de salud uso un tono condesendiente, sarcástico o grosero con usted?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

35h. En los últimos 6 meses, ¿sintió usted que podría confiar en el doctor u otro proveedor de salud con su cuidado médico?

- Sí, definitivamente
- Sí, algo
- No

ACCESO A CUIDADO DENTAL

35i. Un dentista regular es a quien usted va a ver para un chequeo y limpieza o tiene una carie o un dolor de diente. ¿Usted tiene un dentista regular?

- Sí
- No



41. En los últimos 6 meses, ¿qué tan seguido le recomendó, o habló un doctor o profesional médico sobre medicamentos para ayudarlo(a) a dejar de fumar o usar tabaco? Ejemplos de medicamentos son: chicle o goma de mascar con nicotina, parche, rociador o aerosol nasal, inhalador o medicamentos con receta.

- Nunca
- A veces
- La mayoría de las veces
- Siempre

42. En los últimos 6 meses, ¿qué tan seguido le ofreció o habló con su doctor o profesional médico sobre métodos y estrategias, aparte de medicamentos, para ayudarlo(a) a dejar de fumar o usar tabaco? Ejemplos de métodos y estrategias son: una línea telefónica de ayuda, consejería individual o terapia de grupo o un programa para dejar de fumar.

- Nunca
- A veces
- La mayoría de las veces
- Siempre

43. ¿Toma aspirina todos los días o un día sí y otro día no?

- Sí
- No
- No sé

44. ¿Tiene algún problema de salud o toma algún medicamento que hace que sea peligroso para usted tomar aspirina?

- Sí
- No
- No sé

45. ¿Ha hablado alguna vez un doctor o profesional médico con usted acerca de los riesgos y beneficios de la aspirina para prevenir un infarto o un derrame cerebral?

- Sí
- No

46. Que usted sepa, ¿tiene alguna de las siguientes enfermedades? Marque una o más.

- Colesterol alto
- Presión sanguínea alta (hipertensión arterial)
- Padres o hermanos que hayan tenido un infarto antes de los 60 años

47. ¿Alguna vez le ha dicho un doctor que usted tiene alguna de las siguientes enfermedades? Marque una o más.

- Un infarto
- Angina de pecho o cardiopatía coronaria
- Un derrame cerebral
- Algún tipo de diabetes o niveles altos de azúcar en la sangre

48. En los últimos 6 meses, ¿recibió usted atención médica 3 veces o más para la misma enfermedad o problema?

- Sí
- No → *Pase a la pregunta 50*

49. ¿Se trata de una enfermedad o problema que ha durado al menos 3 meses? No incluya el embarazo ni la menopausia.

- Sí
- No

50. ¿Necesita o toma ahora alguna medicina recetada por un doctor? No incluya anticonceptivos.

- Sí
- No → *Pase a la pregunta 52*

51. ¿Es esta medicina para tratar una enfermedad o problema que ha durado al menos 3 meses? No incluya el embarazo ni la menopausia.

- Sí
- No

52. ¿Qué edad tiene?

- 18 a 24 años
- 25 a 34
- 35 a 44
- 45 a 54
- 55 a 64
- 65 a 74
- 75 años o más



53. ¿Es usted hombre o mujer?

- Hombre
- Mujer

54. ¿Cuál es el grado o nivel escolar más alto que usted ha completado?

- 8 años de escuela o menos
- 9 a 12 años de escuela, pero sin graduarse
- Graduado de la escuela secundaria (high school), Diploma de escuela secundaria, preparatoria, o su equivalente (o GED)
- Algunos cursos universitarios o un título universitario de un programa de 2 años
- Título universitario de 4 años
- Título universitario de más de 4 años

55. ¿Es usted de origen o ascendencia hispana o latina?

- Sí, hispano o latino
- No, ni hispano ni latino

56. ¿A qué raza pertenece? Marque una o más.

- Blanca
 - Negra o afroamericana
 - Asiática
 - Nativo de Hawái o de otras islas del Pacífico
 - Indígena americano o nativo de Alaska
 - Otra (Por favor escriba en letra de molde)
- _____

57. ¿Le ayudó alguien a completar esta encuesta?

- Sí → **Pase a la pregunta 58**
- No → **Gracias. Por favor devuelva esta encuesta en el sobre con el porte o franqueo pagado.**

58. ¿Cómo le ayudó a usted esta persona? Marque una o más.

- Me leyó las preguntas
 - Anotó las respuestas que le di
 - Contestó las preguntas por mí
 - Tradujo las preguntas a mi idioma
 - Me ayudó de otra forma (Por favor escriba en letra de molde)
- _____

Gracias nuevamente por tomar el tiempo de completar el cuestionario! Sus respuestas son sumamente apreciadas.

Cuando haya terminado, por favor envíe la encuesta en el sobre con el porte pagado a:

DataStat, 3975 Research Park Dr, Ann Arbor, MI
48108



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INSTRUCCIONES PARA EL CUESTIONARIO

- Por favor llene el círculo de su respuesta completamente. Use solamente tinta NEGRA o AZUL o un lápiz oscuro para completar la encuesta.

Marca
Correcta ●

Marca
Incorrecta



- A veces hay que saltarse alguna pregunta del cuestionario. Cuando esto ocurra, verá una flecha con una nota que le indicará cuál es la siguiente pregunta a la que tiene que pasar. Por ejemplo:

- Sí ➔ *Pase a la Pregunta 1*
- No

↓ **COMIENCE AQUI** ↓

Por favor conteste las preguntas para el niño cuyo nombre está anotado en el sobre. No las conteste para ningún otro niño.

1. Nuestros registros muestran que su niño está ahora con Oregon Health Plan. ¿Es correcta esta información?

- Sí ➔ *Pase a la pregunta 3*
- No

2. ¿Cómo se llama el plan de salud de su niño? (Por favor escriba en letra de molde)

**LA ATENCIÓN MÉDICA QUE
RECIBIÓ
SU NIÑO EN LOS ÚLTIMOS 6 MESES**

Estas preguntas son acerca de la atención médica que ha recibido su niño. **No** incluya la atención que recibió su niño cuando pasó la noche hospitalizado. **No** incluya las consultas de su niño con el dentista.

3. En los últimos 6 meses, ¿tuvo su niño una enfermedad, lesión, o problema de salud para el cual necesitó atención inmediata en una clínica, en una sala de emergencia o en un consultorio médico?
- Sí
 No → *Pase a la pregunta 5*
4. En los últimos 6 meses, cuando su niño necesitó atención inmediata, ¿con qué frecuencia atendieron a su niño tan pronto como él o ella lo necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre
5. En los últimos 6 meses, ¿hizo alguna cita para un chequeo o una consulta regular para su niño en un consultorio médico o en una clínica?
- Sí
 No → *Pase a la pregunta 7*
6. En los últimos 6 meses, ¿con qué frecuencia consiguió una cita para un chequeo o una consulta regular para su niño en un consultorio médico o en una clínica tan pronto como su niño la necesitaba?
- Nunca
 A veces
 La mayoría de las veces
 Siempre

7. En los últimos 6 meses, sin contar las veces en que su niño fue a una sala de emergencia, ¿cuántas veces fue su niño a un consultorio médico o a una clínica para que lo atendieran?
- Ninguna vez → *Pase a la pregunta 16*
 1 vez
 2
 3
 4
 5 a 9
 10 veces o más
8. En los últimos 6 meses, ¿hablaron usted y el doctor u otro profesional médico de su niño sobre cosas específicas que usted podría hacer para prevenir que su niño se enferme?
- Sí
 No
9. En los últimos 6 meses, ¿con qué frecuencia le contestaron sus preguntas los doctores u otros profesionales médicos de su niño?
- Nunca
 A veces
 La mayoría de las veces
 Siempre
10. En los últimos 6 meses, ¿hablaron usted y el doctor u otro profesional médico de su niño sobre comenzar o suspender una medicina recetada?
- Sí
 No → *Pase a la pregunta 14*
11. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez usted quiera que su niño tome una medicina?
- Sí
 No

12. ¿Hablaron usted y un doctor u otro profesional médico sobre las razones por las que tal vez usted no quiera que su niño tome una medicina?

- Sí
- No

13. Cuando hablaron de comenzar o suspender una medicina recetada para su niño, ¿le preguntó un doctor u otro profesional médico sobre lo que usted creía que sería lo mejor para su niño?

- Sí
- No

14. Usando un número del 0 al 10, el 0 siendo la peor atención médica posible y el 10 la mejor atención médica posible, ¿qué número usaría para calificar toda la atención médica que su niño ha recibido en los últimos 6 meses?

-
- 0 1 2 3 4 5 6 7 8 9 10
- La peor atención médica posible La mejor atención médica posible

15. En los últimos 6 meses, ¿con qué frecuencia le fue fácil conseguir la atención, las pruebas o el tratamiento que su niño necesitaba?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

16. ¿Está matriculado actualmente su niño en algún tipo de escuela o guardería/cuidado infantil?

- Sí
- No → *Pase a la pregunta 19*

17. En los últimos 6 meses, ¿necesitó que los doctores o los otros profesionales médicos de su niño se pusieran en contacto con una escuela o guardería acerca de la salud o la atención médica de su niño?

- Sí
- No → *Pase a la pregunta 19*

18. En los últimos 6 meses, ¿consiguió la ayuda de los doctores o los otros profesionales médicos de su niño que necesitaba para ponerse en contacto con la escuela o guardería de su niño?

- Sí
- No

SERVICIOS ESPECIALIZADOS

19. En el equipo o dispositivo médico especial se incluye un andador, silla de ruedas, nebulizador, tubos de alimentación o equipo de oxígeno. En los últimos 6 meses, ¿consiguió o intentó conseguir algún equipo o dispositivo médico especial para su niño?

- Sí
- No → *Pase a la pregunta 22*

20. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir equipo o dispositivos médicos especiales para su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

21. ¿Alguien del plan de salud, del consultorio médico o clínica de su niño le ayudó a conseguir el equipo o dispositivos médicos especiales para su niño?

- Sí
- No

22. En los últimos 6 meses, ¿consiguió o intentó conseguir terapia especial para su niño tal como terapia física, ocupacional o del habla?

- Sí
- No → *Pase a la pregunta 25*

23. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir esta terapia para su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

24. ¿Alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a conseguir esta terapia para su niño?

- Sí
- No

25. En los últimos 6 meses, ¿consiguió o intentó conseguir tratamiento o consejería para su niño, para un problema emocional, de desarrollo o de comportamiento?

- Sí
- No → *Pase a la pregunta 28*

26. En los últimos 6 meses, ¿con qué frecuencia fue fácil conseguir este tratamiento o consejería para su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

27. ¿Alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a conseguir este tratamiento o consejería para su niño?

- Sí
- No

28. En los últimos 6 meses, ¿recibió su niño atención de más de un tipo de profesional médico, o usó más de un tipo de servicio de salud?

- Sí
- No → *Pase a la pregunta 30*

29. En los últimos 6 meses, ¿alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a coordinar la atención médica de su niño entre estos profesionales o servicios diferentes?

- Sí
- No

EL DOCTOR PERSONAL DE SU NIÑO

30. El doctor personal es aquel a quien su niño va si necesita un chequeo, tiene un problema de salud o si se enferma o lastima. ¿Tiene su niño un doctor personal?

- Sí
- No → *Pase a la pregunta 45*

31. En los últimos 6 meses, ¿cuántas veces fue su niño a ver a su doctor personal para recibir atención médica?

- Ninguna vez → *Pase a la pregunta 41*
- 1 vez
- 2
- 3
- 4
- 5 a 9
- 10 veces o más

- 31a. En los últimos 6 meses, ¿con qué frecuencia se le hizo difícil hablar o entender al doctor personal de su niño porque hablaban idiomas diferentes?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
32. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño le explicó las cosas sobre la salud de su niño de una manera fácil de entender?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
33. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño le escuchó a usted con atención?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
34. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño demostró respeto por lo que usted tenía que decir?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
35. ¿Su niño puede hablar con los doctores sobre su atención médica?
- Sí
 - No → *Pase a la pregunta 37*

36. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño le explicó las cosas a su niño de una manera fácil de entender?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
37. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño pasó suficiente tiempo con su niño?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre
38. En los últimos 6 meses, ¿habló el doctor personal de su niño con usted sobre cómo su niño se estaba sintiendo, estaba creciendo o se estaba comportando?
- Sí
 - No
39. En los últimos 6 meses, ¿atendió a su niño algún doctor u otro profesional médico además de su doctor personal?
- Sí
 - No → *Pase a la pregunta 41*
40. En los últimos 6 meses, ¿con qué frecuencia el doctor personal de su niño parecía estar informado y al día acerca de la atención que su niño había recibido de estos doctores u otros profesionales médicos?
- Nunca
 - A veces
 - La mayoría de las veces
 - Siempre

57. ¿Alguien del plan de salud, consultorio médico o clínica de su niño le ayudó a conseguir las medicinas recetadas para su niño?

- Sí
- No

ACCESO A CUIDADO DENTAL

57a. Un dentista regular es a quien su niño va a ver para un chequeo y limpieza o cuando tiene una carie o un dolor de diente. ¿Su niño tiene un dentista regular?

- Sí
- No

57b. En los últimos 6 meses, ¿fué su niño a una oficina o clínica de un dentista para cuidado?

- Sí
- No → *Pase a la pregunta 57d*

57c. En los últimos 6 meses, ¿con qué frecuencia el personal dental o el dentista le explicaron lo que le hacían mientras trataron a su niño?

- Nunca
- A veces
- La mayoría de las veces
- Siempre

57d. En los últimos 6 meses, si su niño necesitó ver a un dentista de inmediato por una emergencia dental, ¿el/ella pudo ver a un dentista tan pronto como usted quería?

- Nunca
- A veces
- La mayoría de las veces
- Siempre
- Mi niño no tuvo una emergencia dental en los últimos 6 meses

57e. Usando un número del 0 al 10, el 0 siendo extremadamente difícil y el 10 extremadamente fácil, ¿qué número usaría para calificar cuán fácil le fue encontrar un dentista para su niño?

-
- 0 1 2 3 4 5 6 7 8 9 10
- Extremadamente difícil Extremadamente fácil

ACERCA DE USTED Y DE SU NIÑO

58. En general, ¿cómo calificaría toda la salud de su niño?

- Excelente
- Muy buena
- Buena
- Regular
- Mala

59. En general, ¿cómo calificaría toda la salud mental o emocional de su niño?

- Excelente
- Muy buena
- Buena
- Regular
- Mala

60. ¿Actualmente necesita o usa su niño una medicina recetada por un doctor (aparte de vitaminas)?

- Sí
- No → *Pase a la pregunta 63*

61. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 63*

62. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No



63. ¿Necesita o usa su niño más servicios médicos, de salud mental o educativos de lo que es normal para la mayoría de los niños de la misma edad?

- Sí
- No → *Pase a la pregunta 66*

64. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 66*

65. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No

66. ¿Está su niño limitado o impedido de alguna manera en su habilidad de hacer lo que pueden hacer la mayoría de los niños de la misma edad?

- Sí
- No → *Pase a la pregunta 69*

67. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 69*

68. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No

69. ¿Necesita o recibe su niño terapia especial, tal como terapia física, ocupacional o del habla?

- Sí
- No → *Pase a la pregunta 72*

70. ¿Es esto debido a alguna condición médica, de comportamiento u otra condición de salud?

- Sí
- No → *Pase a la pregunta 72*

71. ¿Es ésta una condición que ha durado o que se espera que dure por lo menos 12 meses?

- Sí
- No

72. ¿Tiene su niño algún problema emocional, de desarrollo o de comportamiento, para el cual necesita o recibe tratamiento o consejería?

- Sí
- No → *Pase a la pregunta 74*

73. ¿Ha durado este problema o se espera que dure por lo menos 12 meses?

- Sí
- No

74. ¿Qué edad tiene su niño?

- Menos de un año

AÑOS (escriba la respuesta)

75. ¿Es su niño de sexo masculino o femenino?

- Masculino
- Femenino

76. ¿Es su niño de origen o ascendencia hispana o latina?

- Sí, hispano o latino
- No, ni hispano ni latino



77. ¿A qué raza pertenece su niño?

Marque una o más.

- Blanca
 - Negra o afroamericana
 - Asiática
 - Nativo de Hawái o de otras islas del Pacífico
 - Indígena americano o nativo de Alaska
 - Otra (Por favor escriba en letra de molde)
-

78. ¿Qué edad tiene usted?

- Menos de 18 años
- 18 a 24
- 25 a 34
- 35 a 44
- 45 a 54
- 55 a 64
- 65 a 74
- 75 años o más

79. ¿Es usted hombre o mujer?

- Hombre
- Mujer

80. ¿Cuál es el grado o nivel escolar más alto que usted ha completado?

- 8 años de escuela o menos
- 9 a 12 años de escuela, pero sin graduarse
- Graduado de la escuela secundaria (high school), Diploma de escuela secundaria, preparatoria, o su equivalente (o GED)
- Algunos cursos universitarios o un título universitario de un programa de 2 años
- Título universitario de 4 años
- Título universitario de más de 4 años

81. ¿Qué relación tiene con el niño?

- Madre o padre
- Abuelo o abuela
- Tía o tío
- Hermano o hermana mayor
- Otro familiar
- Tutor legal del niño
- Otra persona

82. ¿Le ayudó alguien a completar esta encuesta?

- Sí → **Pase a la pregunta 83**
- No → **Gracias. Por favor devuelva esta encuesta en el sobre con el porte o franqueo pagado.**

83. ¿Cómo le ayudó a usted esta persona? Marque una o más.

- Me leyó las preguntas
 - Anotó las respuestas que le di
 - Contestó las preguntas por mí
 - Tradujo las preguntas a mi idioma
 - Me ayudó de otra forma (Por favor escriba en letra de molde)
-

Gracias nuevamente por tomar el tiempo de completar el cuestionario! Sus respuestas son sumamente apreciadas.

Cuando haya terminado, por favor envíe la encuesta en el sobre con el porte pagado a:

DataStat, 3975 Research Park Drive, Ann Arbor, MI 48108





898-12



12

CZPCS

DIAL.SCREEN

DS. INTERVIEWER: YOU MAY DO THE INTERVIEW WITH ONLY THE [NAMED
RESPONDENT. NO PROXIES WILL BE ACCEPTED/PARENT/GUARDIAN/OR ADULT WHO
KNOWS MOST ABOUT [MEMBER NAME] 'S HEALTH CARE] .

PHONE NUMBER ---> [1 CELL PHONE - HAND DIAL (###) ### - ##### /***
-*]

Hello, I'm calling about a health care survey on behalf of
[HEALTH PLAN NAME]. This call will be recorded and may be
monitored for quality and
training purposes. May I please speak with [[MEMBER FIRST NAME]
[MEMBER LAST NAME]/the person who knows the most about [NAME OF
CHILD]'s health care)?

We are conducting an important study to find out how satisfied
[people/families] are with [HEALTH PLAN NAME]. The results of the
study will help [HEALTH PLAN NAME] improve the care they provide
and will also help consumers when they choose health care plans.

The interview is completely confidential and voluntary, and will
not affect [your/your child's] health care or benefits in any way.

01. CONTINUE
02. ALREADY COMPLETED AND MAILED SURVEY BACK
03. NEW PHONE NUMBER
04. REFUSAL
05. APPOINTMENT
06. NEVER HEARD OF R
07. KNOWS R BUT HAS NO NEW NUMBER FOR R
08. RNA, ANS MACH, RETURN TO COVERSHEET
09. LANGUAGE PROBLEM -- SPEAKS SPANISH
10. LANGUAGE PROBLEM -- DOESN'T SPEAK ENGLISH OR SPANISH
11. R - DOES NOT WANT TO BE RECORDED (VOLUNTEERED)

IF DIAL.SCREEN = 01, GO TO START2

IF DIAL.SCREEN = 02, GO TO MAIL.SCREEN

IF DIAL.SCREEN = 03, ENTER NEW NUMBER ON COVERSHEET AND RE-DIAL

RETURN TO COVERSHEET

MAIL.SCREEN

MS. INTERVIEWER: WE STILL NEED TO CONDUCT A TELEPHONE INTERVIEW EVEN
THOUGH R SAYS THEY'VE SENT BACK THE MAIL SURVEY.

I'm sorry, but we haven't received your survey back -- it may have been
lost in the mail. And since the deadline for mailing surveys has passed,
we're now in the telephone phase of this study. May I continue?

(IF NEEDED: "This is purely a research study -- we are polling people
about [their/their child's] health and health care.")

(IF R SAYS THEY WILL DO THE MAIL SURVEY AND SEND IT BACK or THEY WOULD
LIKE ANOTHER SURVEY MAILED TO THEM, EXPLAIN: "I'm sorry, but the
deadline for mailing surveys has passed and we're now in the telephone
phase of this study. May I continue?")

1. CONTINUE
2. REFUSAL BECAUSE ALREADY COMPLETED AND MAILED SURVEY BACK
3. REFUSAL
4. APPOINTMENT
5. R - DOES NOT WANT TO BE RECORDED (VOLUNTEERED)

IF MAIL.SCREEN = 1, GO TO START2
RETURN TO COVERSHEET

SEX

SEX. (IWER: RECORD RESPONDENT'S SEX, 'DK' NOT ALLOWED)

1. MALE
2. FEMALE

SPAN.VAR

(IWER: ENTER LANGUAGE TO BE USED DURING INTERVIEW)

("DK" NOT ALLOWED)

1. Spanish
2. English

MEMBER

Q1. / MEMBER

[/I will be asking you about [NAME OF CHILD]'s health care. Please answer these questions based on the experiences you have had in getting health care for [NAME OF CHILD], and not on any experiences you may have had getting care for yourself or other members of your family.]

Our records show that [you/your child] [are/is] now in [HEALTH PLAN NAME]. Is that right?

(IWER: IF R SAYS "LEFT PLAN" OR "SWITCHED PLANS" OR "NO LONGER INSURED" ENTER "2". IF R IS NOT SURE IF HE/SHE IS PART OF [HEALTH PLAN NAME], ENTER "2".)

- 1. YES -----> CK.PLMSTCR
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

NPLNAME

Q2. / NPLNAME

What is the name of [your/your child's] health plan?

("DK" NOT ALLOWED)

[ENTER 1 IF R SAYS [HEALTH PLAN NAME]]

[(ENTER 5 IF R SAYS: MEDICAID)]

(IF R SAYS SOMETHING CLOSE TO [HEALTH PLAN NAME], ENTER "2")

(IF R NOT SURE OF PLAN NAME, ENTER "2")

- 1. EXACT MATCH -----> CK.PLMSTCR
- 2. POSSIBLE MATCH -----> PLNAME
- 3. NOT A MATCH -----> PLNAME
- 4. [RESPONDENT/CHILD] NO LONGER INSURED (BY MEDICAID) ----> NO.INSUR
- 5. [RESPONDENT/CHILD] INSURED BY MEDICAID BUT DOESN'T ----> CK.PLMSTCR
KNOW PLAN NAME

PLNAME

Q2a. / PLNAME

(IWER: ENTER NAME OF HEALTH PLAN)

(VERIFY SPELLING BEFORE CONTINUING)

CK.PLMSTCR:

IF NPLNAME = NOT A MATCH (3), GO TO END.SCREEN

INTRO.INCARE

INTRO.INCARE

Now I'm going to ask you some questions about [your own/your child's] health care. When you answer these questions, please do NOT include dental visits or care [you/your child] got when [you/+[he/she]] stayed overnight in a hospital.

INCARE

Q3. / INCARE

In the last [12/6] months, did [you/your child] have an illness, injury, or condition that NEEDED CARE RIGHT AWAY in a clinic, emergency room, or doctor's office?

1. YES
2. NO -----> APMAKE4

DK/REFUSAL/NOT ASCERTAINED --> APMAKE4

CARSN4

Q4. / CARSN4

In the last [12/6] months, when [you/your child] NEEDED CARE RIGHT AWAY, how often did [you/your child] get care as soon as [you/+[he/she]] needed? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

APMAKE4

Q5. / APMAKE4

In the last [12/6] months, did you make any appointments for a CHECK-UP OR ROUTINE CARE [/for your child] at a doctor's office or clinic?

1. YES
2. NO -----> OFCTIM4

DK/REFUSAL/NOT ASCERTAINED --> OFCTIM4

APGET4

Q6. / APGET4

In the last [12/6] months, [/when you made an appointment for a CHECK-UP OR ROUTINE CARE for your child at a doctor's office or clinic,] how often did you get an appointment [for a CHECK-UP OR ROUTINE CARE at a doctor's office or clinic/] as soon as [you/your child] needed? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

OFCTIM4

Q7. / OFCTIM4

In the last [12/6] months, NOT counting the times [you/your child] went to an emergency room, how many times did [you/+[he/she]] go to a doctor's office or clinic [to get health care for yourself/to get health care]

(IWER: IF NECESSARY: "Your best estimate would be fine.")

(IWER: IF NEEDED CLARIFY: "Please don't include dental care [you/your child] received.")

(IWER: IF NEEDED CLARIFY, "Please include ALL doctor visits including those for routine, regular care and for an illness or injury.")

(READ LIST IF NEEDED: "Would you say...")

0. NONE,
1. 1 TIME,
2. 2,
3. 3,
4. 4,
5. 5 TO 9, OR
6. 10 OR MORE TIMES?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

IF OFCTIM4=0 OR DK/REFUSAL AND QNAIRE <05 THEN GO TO PRSNLD4

IF OFCTIM4=0 OR DK/REFUSAL AND QNAIRE >05 THEN GO TO CHSCHL

PRVENT5

Q8. / PRVENT5

In the last [12/6] months, did you and [a/your child's] doctor or other health provider talk about specific things you could do to prevent illness [/in your child?] ?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

IF qnaire<5 then go to RXSTP

OFTQUES

[0/0/0/0/9/9]. / OFTQUES

In the last [12/6] months, how often did you have your questions answered by your child's doctor or other health providers? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

RXSTP

[9/9/9/9/10/10]. / RXSTP

In the last [12/6] months, did you and [a/your child's] doctor or other health provider talk about starting or stopping a prescription medicine [/for your child] ?

- 1. YES
- 2. NO -----> RTALLCR

DK/REFUSAL/NOT ASCERTAINED --> RTALLCR

NRXWHY

[10/10/10/10/11/11]. / NRXWHY

Did you and a doctor or other health provider talk about the reasons you might want [/your child] to take a medicine?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

NRXWYNT

[11/11/11/11/12/12]. / NRXWYNT

Did you and a doctor or other health provider talk about the reasons you might NOT want [/your child] to take a medicine?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

RXBST

[12/12/12/12/13/13]. / RXBST

When you talked about [/your child] starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for [you/your child]?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

RTALLCR

[13/13/13/13/14/14]. / RTALLCR

Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all [your/your child's] health care in the last [12/6] months?

(IF NEEDED: "Please do not include any dental care [you/your child] may have received.")

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

CARNES4

[14/14/14/14/15/15]. / CARNES4

In the last [12/6] months, how often was it easy to get the care, tests, or treatment [you/your child] needed? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CHSCHL

[0/0/0/0/16/16]. / CHSCHL

Is your child now enrolled in any kind of school or daycare?

- 1. YES
- 2. NO -----> MEDEQUIP

DK/REFUSAL/NOT ASCERTAINED --> MEDEQUIP

CONTSCHL

[0/0/0/0/17/17]. / CONTSCHL

In the last [12/6] months, did you need your child's doctors or other health providers to contact a school or daycare center about your child's health or health care?

- 1. YES
- 2. NO -----> MEDEQUIP

DK/REFUSAL/NOT ASCERTAINED --> MEDEQUIP

HELPCONT

[0/0/0/0/18/18]. / HELPCONT

In the last [12/6] months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

MEDEQUIP

[0/0/0/0/19/19]. / MEDEQUIP

Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment. In the last [12/6] months, did you get or try to get any special medical equipment or devices for your child?

- 1. YES
- 2. NO -----> SPCTHY

DK/REFUSAL/NOT ASCERTAINED --> SPCTHY

EZMDEQ

[0/0/0/0/20/20]. / EZMDEQ

In the last [12/6] months, how often was it easy to get special medical equipment or devices for your child? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPMDEQ

[0/0/0/0/21/21]. / HELPMDEQ

Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

SPCTHY

[0/0/0/0/22/22]. / SPCTHY

In the last [12/6] months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?

- 1. YES
- 2. NO -----> TCPBLM

DK/REFUSAL/NOT ASCERTAINED --> TCPBLM

EZTHP

[0/0/0/0/23/23]. / EZTHP

In the last [12/6] months, how often was it easy to get this therapy for your child? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPTHP

[0/0/0/0/24/24]. / HELPTHP

Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

TCPBLM

[0/0/0/0/25/25]. / TCPBLM

In the last [12/6] months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?

- 1. YES
- 2. NO -----> PLUSCARE

DK/REFUSAL/NOT ASCERTAINED --> PLUSCARE

EZTC

[0/0/0/0/26/26]. / EZTC

In the last [12/6] months, how often was it easy to get this treatment or counseling for your child? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPTC

[0/0/0/0/27/27]. / HELPTC

Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

PLUSCARE

[0/0/0/0/28/28]. / PLUSCARE

In the last [12/6] months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?

- 1. YES
- 2. NO -----> PRSNLD4

DK/REFUSAL/NOT ASCERTAINED --> PRSNLD4

HLPCOORD

[0/0/0/0/29/29]. / HLPCOORD

In the last [12/6] months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

PRSNLD4

[15/15/15/15/30/30]. / PRSNLD4

A personal doctor is the one [you/your child] would see if [you/+[he/she]] [need/needs] a check-up, [want advice about a health problem,/has a health problem,] or [get/gets] sick or hurt.

[Do you/Does your child] have a personal doctor?

- 1. YES
- 2. NO -----> INTRO.SPDR

DK/REFUSAL/NOT ASCERTAINED --> INTRO.SPDR

DRTMS

[16/16/16/16/31/31]. / DRTMS

In the last [12/6] months, how many times did [you/your child] visit [your/[his/her]] personal doctor [to get care for yourself/for care] ?

(IF NEEDED: "Your best estimate would be fine.")

(READ LIST IF NEEDED: "Would you say...")

- 0. NONE, -----> RATEDR4
- 1. 1 TIME,
- 2. 2,
- 3. 3,
- 4. 4,
- 5. 5 TO 9, OR
- 6. 10 OR MORE TIMES?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ) --> RATEDR4

IF QNAIRE= ADULT MEDICAID (02), GO TO DREXPL4

PBDRLNG

31a. / PBDRLANG

In the last [12/6] months, how often did you have a hard time speaking with or understanding your child's personal doctor because you spoke different languages? Would you say...?

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DREXPL4

[17/17/17/17/32/32]. / DREXPL4

In the last [12/6] months, how often did [your/your child's] personal doctor explain things [/about your child's health] in a way that was easy to understand? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRLSTN4

[18/18/18/18/33/33]. / DRLSTN4

In the last [12/6] months, how often did [your/your child's] personal doctor listen carefully to you? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRESPU4

[19/19/19/19/34/34]. / DRESPU4

In the last [12/6] months, how often did [your/your child's] personal doctor show respect for what you had to say? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CABLTLK

[0/0/20/20/35/35]. / CABLTLK

Is your child able to talk with doctors about [your/+[his/her]] health care?

1. YES
2. NO -----> DRTMEN4

DK/REFUSAL/NOT ASCERTAINED --> DRTMEN4

CDREXPL

[0/0/21/21/36/36]. / CDREXPL

In the last [12/6] months, how often did your child's personal doctor explain things in a way that was easy for YOUR CHILD to understand? Would you say...

(READ LIST)

1. NEVER
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRTMEN4

[20/20/22/22/37/37]. / DRTMEN4

In the last [12/6] months, how often did [your/your child's] personal doctor spend enough time with [you/your child] ? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRTLKU

[0/0/23/23/38/38]. / DRTLKU

In the last [12/6] months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

DIFFDR

[21/21/24/24/39/39]. / DIFFDR

In the last [12/6] months, did [you/your child] get care from a doctor or other health provider besides [your/+[his/her]] personal doctor?

1. YES
2. NO -----> RATEDR4

DK/REFUSAL/NOT ASCERTAINED --> RATEDR4

DRINFO

[22/22/25/25/40/40]. / DRINFO

In the last [12/6] months, how often did [your/your child's] personal doctor seem informed and up-to-date about the care [you/your child] got from these doctors or other health providers? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

RATEDR4

[23/23/26/26/41/41]. / RATEDR4

Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate [your/your child's] personal doctor?

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

COND3MO

[0/0/0/0/42/42]. / COND3MO

Does your child have any medical, behavioral, or other health conditions that have lasted for more than 3 MONTHS?

- 1. YES
- 2. NO -----> INTRO.SPDR

DK/REFUSAL/NOT ASCERTAINED --> INTRO.SPDR

DRUNCON

[0/0/0/0/43/43]. / DRUNCON

Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

DRUNFAM

[0/0/0/0/44/44]. / DRUNFAM

Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your FAMILY'S day-to-day life?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

INTRO.SPDR

INTRO.SPDR

Now I'm going to ask you some questions about specialists. When you answer these questions, please do NOT include [dental visits or care you got when you stayed overnight in a hospital. /dental visits or care your child got when (he/she) stayed overnight in a hospital.]

NDSPDR4

[24/24/27/27/45/45]. / NDSPDR4

SPECIALISTS are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.

In the last [12/6] months, did you make any appointments [/for your child] to see a specialist?

(CLARIFY IF NEEDED: "Specialists are doctors who specialize in one area of health care. Please include all doctors you consider to be specialists, but do not include any dental visits.")

(IWER: IF RESPONDENT ASKS IF A PARTICULAR TYPE OF DOCTOR IS A SPECIALIST, CLARIFY, "I don't have any information about that, so please just interpret it however it seems best to you.")

(CLARIFY IF NEEDED: "You can interpret this question however it seems best to you.")

- 1. YES
- 2. NO -----> INTRO.PLAN

DK/REFUSAL/NOT ASCERTAINED --> INTRO.PLAN

PRBSEE4

[25/25/28/28/46/46]. / PRBSEE4

In the last [12/6] months, how often did you get an appointment [/for your child] to see a specialist as soon as you needed? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

SPDRS

[26/26/29/29/47/47]. / SPDRS

How many specialists [have/has] [you/your child] seen in the last [12/6] months?

(CLARIFY IF NEEDED: "Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. Would you say [you've/your child has] seen...")

(READ LIST IF NEEDED: "Would you say...")

- 0. NONE, -----> INTRO.PLAN
- 1. 1 SPECIALIST,
- 2. 2,
- 3. 3,
- 4. 4, OR
- 5. 5 OR MORE SPECIALISTS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ) --> INTRO.PLAN

RTSPDR4

[27/27/30/30/48/48]. / RTSPDR4

We want to know your rating of the specialist [you/your child] saw most often in the last [12/6] months.

Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist?

(Clarify if necessary: "Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care.")

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

INTRO.PLAN
INTRO.PLAN

Now I'm going to ask you some questions about your experience with
[your/your child's] health plan.

LOOMAT4
[28/28/0/0/0/0]. / LOOMAT4

In the last [12/6] months, did you look for any information in written
materials or on the Internet about how your health plan works?

- 1. YES
- 2. NO -----> CK.LOOSVC

DK/REFUSAL/NOT ASCERTAINED --> CK.LOOSVC

UNDINF4
[29/29/0/0/0/0]. / UNDINF4

In the last [12/6] months, how often did the written materials OR the
Internet provide the information you needed about how your health plan
works? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CK.LOOSVC
IF qnaire=02 then go to CLCSRV4

LOOSVC
[30/0/0/0/0/0]. / LOOSVC

Sometimes people need services or equipment beyond what is provided in a
regular or routine office visit, such as care from a specialist,
physical therapy, a hearing aid, or oxygen.

In the last 12 months, did you look for information from your health
plan on how much you would have to pay for a health care service or
equipment?

- 1. YES
- 2. NO -----> LOOMED

DK/REFUSAL/NOT ASCERTAINED --> LOOMED

FNDSVC

[31/0/0/0/0/0]. / FNDSVC

In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for a health care service or equipment? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

LOOMED

[32/0/0/0/0/0]. / LOOMED

In some health plans the amount you pay for a prescription medicine can be different for different medicines, or can be different for prescriptions filled by mail instead of at the pharmacy.

In the last 12 months, did you look for information from your health plan on how much you would have to pay for specific prescription medicines?

- 1. YES
- 2. NO -----> CLCSRV4

DK/REFUSAL/NOT ASCERTAINED --> CLCSRV4

FNDMED

[33/0/0/0/0/0]. / FNDMED

In the last 12 months, how often were you able to find out from your health plan how much you would have to pay for specific prescription medicines? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CLCSRV4

[34/30/31/31/49/49]. / CLCSRV4

In the last [12/6] months, did you get information or help from [your health plan's customer service/customer service at your child's health plan] ?

- 1. YES
- 2. NO -----> PLPRWK4

DK/REFUSAL/NOT ASCERTAINED --> PLPRWK4

PBCLCS4

[35/31/32/32/50/50]. / PBCLCS4

In the last [12/6] months, how often did [your health plan's customer service/customer service at your child's health plan] give you the information or help you needed? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CSRESP

[36/32/33/33/51/51]. / CSRESP

In the last [12/6] months, how often did [your health plan's/] customer service staff [/at your child's health plan] treat you with courtesy and respect? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

PLPRWK4

[37/33/34/34/52/52]. / PLPRWK4

In the last [12/6] months, did [your/your child's] health plan give you any forms to fill out?

- 1. YES
- 2. NO -----> CK.SNDCLMS

DK/REFUSAL/NOT ASCERTAINED --> CK.SNDCLMS

PBPLPW4

[38/34/35/35/53/53]. / PBPLPW4

In the last [12/6] months, how often were the forms from [your/your child's] health plan easy to fill out? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, or
- 4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CK.SNDCLMS

SNDCLM4

[39/0/0/0/0/0]. / SNDCLM4

Claims are sent to a health plan for payment. You may send in the claims yourself, or doctors, hospitals, or others may do this for you.

In the last [12/6] months, did you or anyone else send in any claims for your care to your health plan?

- 1. YES
- 2. NO -----> RTPLEXP
- 3. DON'T KNOW (DO NOT PROBE) --> RTPLEXP
- 9. REFUSAL/NOT ASCERTAINED ----> RTPLEXP

CLMTMR4

[40/0/0/0/0/0]. / CLMTMR4

In the last [12/6] months, how often did your health plan handle your claims quickly? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?
- 5. DON'T KNOW (DO NOT READ) (DO NOT PROBE)
- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

CLMCRCT

[41/0/0/0/0/0]. / CLMCRCT

In the last [12/6] months, how often did your health plan handle [your/your child's] claims correctly? Would you say...

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

- 5. DON'T KNOW (DO NOT READ) (DO NOT PROBE)

- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

RTPLEXP

[42/35/36/36/54/54]. / RTPLEXP

Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate [your/your child's] health plan?

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

IF QNAIRE= CHILD MED W/CCC (07), GO TO CHPRES

HPMDEQ

[0/35.01/0/0/0/0]. / HPMDEQ

In the last [12/6] months, did you have a health problem for which you needed special medical equipment, such as a cane, a wheelchair, or oxygen equipment?

- 1. YES
- 2. NO -----> POSTHP

DK/REFUSAL/NOT ASCERTAINED --> POSTHP

EZMDHP

[0/35.02/0/0/0/0]. / EZMDHP

In the last [12/6] months, how often was it easy to get the medical equipment you needed through your health plan? Would you say...?

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

POSTHP

[0/35.03/0/0/0/0]. / POSTHP

In the last [12/6] months, did you have any health problems that needed special therapy, such as physical, occupational, or speech therapy?

1. YES
2. NO -----> INTRO.DTLK

DK/REFUSAL/NOT ASCERTAINED --> INTRO.DTLK

EZPOST

[0/35.04/0/0/0/0]. / EZPOST

In the last [12/6] months, how often was it easy to get the special therapy you needed through your health plan? Would you say...?

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

INTRO.DTLK
INTRO.DTLK

The following questions ask about how much you think your doctor or other health provider respects your beliefs, attitudes, language and behavior.

DTLKTF
[0/35.5/0/0/0/0]. / DTLKTF

In the last [12/6] months, how often did a doctor or other health provider talk too fast when talking to you? Would you say...?

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DINTER

[0/35.6/0/0/0/0]. / DINTER

In the last [12/6] months, how often did a doctor or other health provider interrupt you when you were talking? Would you say...?

(READ LIST IF NECESSARY)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DRRUDE

[0/35.7/0/0/0/0]. / DRRUDE

In the last [12/6] months, how often did a doctor or other health provider use a condescending, sarcastic or rude tone or manner with you? Would you say...?

(READ LIST IF NECESSARY)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

TRUSTDR

[0/35.8/0/0/0/0]. / TRUSTDR

In the last [12/6] months, did you feel you could trust a doctor or other health provider with your medical care?

(READ LIST)

1. YES DEFINITELY,
2. YES SOMEWHAT, OR
3. NO?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

REGDENT

[0/35.9/0/0/0/57.01]. / REGDENT

A regular dentist is one [you/your child] would go to for check-ups and cleanings or when [you/[he/she]] [have/has] a cavity or tooth pain.

[Do you/Does your child] have a regular dentist?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

GODENT

[0/35.10/0/0/0/57.02]. / GODENT

In the last 6 months, did [you/your child] go to a dentist's office or clinic for care?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

IF QNAIRE = ADULT MEDICAID (02) AND GODENT <> YES, GO TO CK.DENTSOON
IF QNAIRE = CHILD MEDICAID W/CCC (07) AND GODENT <> YES, GO TO DNTASAP

DENTEXPL

[0/35.11/0/0/0/57.03]. / DENTEXPL

In the last [12/6] months, how often did [your/your child's] dentist or dental staff explain what they were doing while treating [you/your child]? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CK.DENTSOON

IF QNAIRE = CHILD MEDICAID W/CCC (07), GO TO DNTASAP

DENTSOON

[0/35.12/0/0/0/0]. / DENTSOON

If you tried to get an appointment for yourself with a dentist who specializes in a particular type of dental care (such as root canals or gum disease) in the last 6 months, how often did you get an appointment as soon as you wanted?

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

- 5. DID NOT TRY TO GET AN APPOINTMENT WITH A SPECIALIST DENTIST IN THE LAST 6 MONTHS (DO NOT READ)

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

DNTASAP

[0/35.13/0/0/0/57.04]. / DNTASAP

In the last [12/6] months, if [you/your child] needed to see a dentist right away because of a DENTAL EMERGENCY, did [you/+[he/she]] get to see a dentist as soon as you wanted? Would you say...

(IWER: IF R RESPONDS WITH "YES/NO" PLEASE PROBE WITH RESPONSE OPTIONS)

(READ LIST)

- 1. NEVER,
- 2. SOMETIMES,
- 3. USUALLY, OR
- 4. ALWAYS?

- 5. DID NOT HAVE A DENTAL EMERGENCY IN THE LAST 6 MONTHS (DO NOT READ)

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

RTDENT

[0/35.14/0/0/0/57.03]. / RTDENT

Using any number from 0 to 10, where 0 is extremely difficult and 10 is extremely easy, what number would you use to rate how easy it was for you to find a dentist [/for your child] ?

00 01 02 03 04 05 06 07 08 09 10

DK/REFUSAL/NOT ASCERTAINED

GO TO HLTSTA4

CHPRES

[0/0/0/0/55/55]. / CHPRES

In the last [12/6] months, did you get or refill any prescription medicines for your child?

1. YES
2. NO -----> REGDENT

DK/REFUSAL/NOT ASCERTAINED --> REGDENT

EZPRES

[0/0/0/0/56/56]. / EZPRES

In the last [12/6] months, how often was it easy to get prescription medicines for your child through [your/+[his/her]] health plan? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, or
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

HELPPRES

[0/0/0/0/57/57]. / HELPPRES

Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

IF QNAIRE = CHILD MEDICAID W/CCC, GO TO REGDENT

HLTSTA4

[43/36/37/37/58/58]. / HLTSTA4

[/I have just a few more questions.]

In general, how would you rate [your/your child's] overall health?
Would you say it is...

(READ LIST)

- 1. EXCELLENT,
- 2. VERY GOOD,
- 3. GOOD,
- 4. FAIR, OR
- 5. POOR?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

MNTLSTAT

[44/37/38/38/59/59]. / MNTLSTAT

In general, how would you rate [your/your child's] overall MENTAL OR
EMOTIONAL health? Would you say it is...

(READ LIST)

- 1. EXCELLENT,
- 2. VERY GOOD,
- 3. GOOD,
- 4. FAIR, OR
- 5. POOR?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CUSEMED

[0/0/0/0/60/60]. / CUSEMED

Other than vitamins, does your child currently need or use medicine
prescribed by a doctor?

- 1. YES
- 2. NO -----> MOREMED

DK/REFUSAL/NOT ASCERTAINED --> MOREMED

WHYMEDA

[0/0/0/0/61/61]. / WHYMEDA

Is this because of any medical, behavioral, or other health condition?

- 1. YES
- 2. NO -----> MOREMED

DK/REFUSAL/NOT ASCERTAINED --> MOREMED

WHYMEDB

[0/0/0/0/62/62]. / WHYMEDB

Is this a condition that has lasted or is expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

MOREMED

[0/0/0/0/63/63]. / MOREMED

Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?

- 1. YES
- 2. NO -----> LIMITED

DK/REFUSAL/NOT ASCERTAINED --> LIMITED

WHYMOREA

[0/0/0/0/64/64]. / WHYMOREA

Is this because of any medical, behavioral, or other health condition?

- 1. YES
- 2. NO -----> LIMITED

DK/REFUSAL/NOT ASCERTAINED --> LIMITED

WHYMOREB

[0/0/0/0/65/65]. / WHYMOREB

Is this a condition that has lasted or is expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

LIMITED

[0/0/0/0/66/66]. / LIMITED

Is your child limited or prevented in any way in [your/[his/her]] ability to do the things most children of the same age can do?

- 1. YES
- 2. NO -----> SPECTHP

DK/REFUSAL/NOT ASCERTAINED --> SPECTHP

WHYLIMA

[0/0/0/0/67/67]. / WHYLIMA

Is this because of any medical, behavioral, or other health condition?

1. YES
2. NO -----> SPECTHP

DK/REFUSAL/NOT ASCERTAINED --> SPECTHP

WHYLIMB

[0/0/0/0/68/68]. / WHYLIMB

Is this a condition that has lasted or is expected to last for at least 12 months?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

SPECTHP

[0/0/0/0/69/69]. / SPECTHP

Does your child need or get special therapy such as physical, occupational, or speech therapy?

1. YES
2. NO -----> CHCOUNS

DK/REFUSAL/NOT ASCERTAINED --> CHCOUNS

WHYSTA

[0/0/0/0/70/70]. / WHYSTA

Is this because of any medical, behavioral, or other health condition?

1. YES
2. NO -----> CHCOUNS

DK/REFUSAL/NOT ASCERTAINED --> CHCOUNS

WHYSTB

[0/0/0/0/71/71]. / WHYSTB

Is this a condition that has lasted or is expected to last for at least 12 months?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

CHCOUNS

[0/0/0/0/72/72]. / CHCOUNS

Does your child have any kind of emotional, developmental, or behavioral problem for which [you/+[he/she]] needs or gets treatment or counseling?

- 1. YES
- 2. NO -----> CAGE

DK/REFUSAL/NOT ASCERTAINED --> CAGE

TIMCOUNA

[0/0/0/0/73/73]. / TIMCOUNA

Has this problem lasted or is it expected to last for at least 12 months?

- 1. YES
- 2. NO

DK/REFUSAL/NOT ASCERTAINED

FLUSHOTQ

[45/38/0/0/0/0]. / FLUSHOTQ

Have you had either a flu shot or flu spray in the nose since July 1, 2015?

- 1. YES
- 2. NO
- 3. DON'T KNOW
- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

NOWSMOK

[46/39/0/0/0/0]. / NOWSMOK

Do you now smoke cigarettes or use tobacco...

(READ LIST)

- 1. EVERY DAY,
- 2. SOME DAYS, OR
- 3. NOT AT ALL? -----> ASPDAY
- 4. DON'T KNOW (DO NOT READ) -----> ASPDAY
- 9. REFUSAL/NOT ASCERTAINED (DO NOT READ) --> ASPDAY

ADVQUIT9

[47/40/0/0/0/0]. / ADVQUIT9

In the last [12/6] months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan? Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

PATCH9

[48/41/0/0/0/0]. / PATCH9

In the last [12/6] months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication. Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

WILLPWR9

[49/42/0/0/0/0]. / WILLPWR9

In the last [12/6] months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program. Would you say...

(READ LIST)

1. NEVER,
2. SOMETIMES,
3. USUALLY, OR
4. ALWAYS?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

ASPDAY

[50/43/0/0/0/0]. / ASPDAY

Do you take aspirin daily or every other day?

(IF NEEDED: "Would you say YES or NO?")

(IWER: If the R asks about whether a particular medication or Brand name is considered aspirin, you may provide the following clarification:
Aspirin: Bayer and Bufferin

Not Aspirin: Tylenol, Motrin, Aleve, Advil, ibuprofen and acetaminophen)

1. YES
2. NO
3. DON'T KNOW

9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

ASPUSF

[51/44/0/0/0/0]. / ASPUSF

Do you have a health problem or take medication that makes taking aspirin unsafe for you?

(IF NEEDED: "Would you say YES or NO?")

1. YES
2. NO
3. DON'T KNOW

9. REFUSAL/NOT ASCERTAINED (DO NOT READ)

ASPPRV

[52/45/0/0/0/0]. / ASPPRV

Has a doctor or health provider ever discussed with you the risks and benefits of aspirin to prevent heart attack or stroke?

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

INTRO.AWCOND

INTRO.AWCOND

When I read the following list, please tell me if you are aware that you have any of these conditions.

PHAWCD.(1-3)

[53/46/0/0/0/0].(1-3) / PHAWCD.(1-3)

[First,/(Next/How About...)]

1. "High cholesterol"
2. "High blood pressure"
3. "Parent or sibling who had a heart attack before the age of 60"
- ?

(IWER IF NECESSARY: "Are you aware if you have this condition?")

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

INTRO.DRCOND

INTRO.DRCOND

When I read the following list, please tell me if a doctor has ever told you that you have any of these conditions.

PHDRCD.(1-4)

[54/47/0/0/0/0].(1-4) / PHDRCD.(1-4)

[First,/(Next/How About...)]

1. "A heart attack"
2. "Angina or coronary heart disease"
3. "A stroke"
4. "Any kind of diabetes or high blood sugar"
- ?

(IWER IF NECESSARY: "Has a doctor ever told you that you have this condition?")

[FOR PHDRCD.2: (IWER IF NEEDED, CLARIFY: Angina pectoris (an-JYE-nuh or AN-jin-uh PECK-ter-iss) is severe pain in the chest associated with insufficient blood supply to the heart.)]

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

SMPROB

[55/48/0/0/0/0]. / SMPROB

[I have just a few more questions./]

In the last [12/6] months, did you get health care 3 or more times for the same condition or problem?

1. YES
2. NO -----> TKMED

DK/REFUSAL/NOT ASCERTAINED --> TKMED

PRBLST

[56/49/0/0/0/0]. / PRBLST

Is this a condition or problem that has lasted for at least 3 months?
[/Please do NOT include pregnancy or menopause.]

[/ (IWER IF NEEDED, CLARIFY: Menopause (men-ne-paws) is the time in a woman's life when she stops having menstrual periods. It is sometimes called 'the change of life' or 'the change'.)]

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

TKMED

[57/50/0/0/0/0]. / TKMED

Do you now need or take medicine prescribed by a doctor? [/Please do NOT include birth control.]

1. YES
2. NO -----> QAGE4

DK/REFUSAL/NOT ASCERTAINED --> QAGE4

TRTCOND

[58/51/0/0/0/0]. / TRTCOND

Is this medicine to treat a condition that has lasted for at least three months? [/Please do NOT include pregnancy or menopause.]

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

[59/52/0/0/0/0]. / QAGE4

What is your age?

(IWER: IF NEEDED CLARIFY, "Please answer based on your age as of your last birthday.")

(READ LIST IF NEEDED, "Are you...")

1. 18 TO 24,
2. 25 TO 34,
3. 35 TO 44,
4. 45 TO 54,
5. 55 TO 64,
6. 65 TO 74, OR
7. 75 OR OLDER?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

QGENDER

[60/53/0/0/0/0]. / QGENDER

(IWER: RECORD RESPONDENT'S SEX.)

(ASK IF NECESSARY, "Are you male or female?")

1. MALE
2. FEMALE

DK/REFUSAL/NOT ASCERTAINED

CAGE

[0/0/39/39/74/74]. / CAGE

[/I have just a few more questions.]

What is YOUR CHILD'S age?

(IWER: ENTER 00 IF LESS THAN 1 YEAR OLD)

(IWER: DO NOT ROUND UP)

(IWER: IF NEEDED CLARIFY, "Please answer based on your child's age as of their last birthday.")

___ ENTER CHILD'S AGE

DK/REFUSAL/NOT ASCERTAINED

IF CAGE<19 THEN GO TO CGENDER

CAGE.CK

[0/0/39/39/74/74]a. / CAGE.CK

I have entered that [NAME OF CHILD] is [CAGE] . Is that correct?

("DK" NOT ALLOWED)

1. YES-AGE ENTERED CORRECTLY
2. NO-CORRECT AGE -----> CAGE

IF cage>18 and cage<>99 then go to ALL.DONE

CGENDER

[0/0/40/40/75/75]. / CGENDER

(IF NEEDED: "Is your child male or female?")

1. MALE
2. FEMALE

REFUSAL/NOT ASCERTAINED

LATINO

[62/55/41/41/76/76]. / LATINO

[Are/Is] [you/your child] of Hispanic or Latino origin or descent?

1. YES / HISPANIC OR LATINO
2. NO / NOT HISPANIC OR LATINO

DK/REFUSAL/NOT ASCERTAINED

INTRO.RACE

INTRO.RACE

I am going to read a list of race categories. For each category, please say YES or NO if it describes [your/your child's] race. I must ask you about all categories in case more than one applies.

PQRACE3.(1-6)
[63/56/42/42/77/77].(1-6) / PQRACE3.(1-6)

[(Are you)/(Is your child)]

1. "White"
2. "Black or African-American"
3. "Asian"
4. "Native Hawaiian or other Pacific Islander"
5. "American Indian or Alaska Native"
6. "Some other race"
- ?

(IWER: IF R REPLIES "WHY ARE YOU ASKING ABOUT MY [/CHILD'S] RACE?" SAY
"We ask about [your/your child's] race for demographic purposes only.
We want to be sure that the people we survey accurately represent the
racial diversity of managed care enrollees in this country.")

(IWER: If R answers with a category not listed here, such as "HISPANIC"
or "AMERICAN" or "MIXED RACE", probe using the category "OTHER".)

1. YES
2. NO

DK/REFUSAL/NOT ASCERTAINED

QRACE3.OTH / QRACE3.OTH
(What is [your/your child's] race?)

PAGE

[0/0/43/43/78/78]. / PAGE

Now I have a few questions about you. What is YOUR age?

(IWER: IF NEEDED CLARIFY, "Please answer based on your age as of your last birthday.")

(READ IF NEEDED, "Are you...")

0. UNDER 18,
1. 18 TO 24,
2. 25 TO 34,
3. 35 TO 44,
4. 45 TO 54,
5. 55 TO 64,
6. 65 TO 74, OR
7. 75 OR OLDER?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

PGENDER

[0/0/44/44/79/79]. / PGENDER

(IWER: ENTER RESPONDENT'S SEX.)

(IWER: IF NECESSARY ASK, "Are you male or female?")

1. MALE
2. FEMALE

DK/REFUSAL/NOT ASCERTAINED

EDUCAT

[61/54/45/45/80/80]. / EDUCAT

What is the highest grade or level of school that you have completed?
Did you complete...

(IWER: IF R SAYS HE/SHE HAD NON-ACADEMIC TRAINING, SUCH AS TRADE
SCHOOL, PROBE: "Did you receive a high school diploma or GED?")

(IWER: ACADEMIC TRAINING BEYOND A HIGH SCHOOL DIPLOMA THAT DOES NOT
LEAD TO A BACHELORS DEGREE, SHOULD BE CODED "4". IF R WENT TO BUSINESS
SCHOOL OR GOT A 3-YEAR NURSING DEGREE, ENTER "4")

(IWER: IF R OFFERS MORE THAN ONE RESPONSE, FOR EXAMPLE: "SOME HIGH
SCHOOL OR GED", ENTER THE HIGHEST NUMBER THAT APPLIES.)

(READ LIST)

1. 8TH GRADE OR LESS,
2. SOME HIGH SCHOOL, BUT DID NOT GRADUATE,
3. HIGH SCHOOL GRADUATE OR GED,
4. SOME COLLEGE OR 2-YEAR DEGREE,
5. 4-YEAR COLLEGE GRADUATE, OR
6. MORE THAN A 4-YEAR COLLEGE DEGREE?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

CHRELT

[0/0/46/46/81/81]. / CHRELT

How are you related to the child?

(READ IF NEEDED: "Are you the ...")

1. MOTHER OR FATHER,
2. GRANDPARENT,
3. AUNT OR UNCLE,
4. OLDER BROTHER OR SISTER,
5. OTHER RELATIVE,
6. LEGAL GUARDIAN, OR
7. SOMEONE ELSE?

DK/REFUSAL/NOT ASCERTAINED (DO NOT READ)

ALL.DONE
THANKS.SCREEN.

Those are all the questions I have.

Thank you for taking part in this important interview.

Have a nice (day/evening). Good bye.

RETURN TO COVERSHEET

EDIT.FLG
(IWER: DO YOU NEED TO TYPE AN EDIT?)

1. YES
2. NO

IF EDIT.FLG = 2 THEN GO TO CK.END.EDIT

EDIT.OTH
EDIT.OTH. (IWER: PLEASE TYPE YOUR EDIT-BE SPECIFIC-INCLUDE:
1) QUESTION NUMBER(S)
2) WHAT WAS ENTERED
3) WHAT NEEDS TO BE CHANGED

CK.END.EDIT
LANG.DID

LANG.DID. IWER: DID YOU DO THIS INTERVIEW IN...

1. ENGLISH,
2. SPANISH OR
3. BOTH?